

Genesys Engage Cloud Release Notes

Billing Data Service Release Notes

9/19/2021



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Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

Related documentation:

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Released on	Released for	Highlights
September 02, 2021		Support for OpenShift arbitrary UIDs in private edition.
June 30, 2021		Early Adopter Program support for Genesys Engage cloud private edition.

September 02, 2021



 : 100.0.001.0026 available September 10, 2021

What's New

- When you use the wizard to create a BDS configuration, the `country` parameter is now required. (CBILL-4911)
- This Release Note describes Billing Data Server (BDS) BDS 100.0.001.0001, which is the same software as Genesys Engage on-premises release 9.0.005.02. Additionally, the product name is changed to Billing Data Service. (CBILL-4697)



Resolved Issues

- The transformation process now works correctly following test sessions. Previously, transformation failed following some test-session scenarios. (CBILL-5073)
- The folder `multicloud_pe` now contains templates with appropriate `product_id` values for Genesys Engage cloud Private Edition. (CBILL-4940)
- During startup, if BDS finds any placeholder values in the configuration files, it automatically uses values from environment variables instead. (CBILL-4788)

For private edition

- Billing Data Service now supports the use of arbitrary, or random, user IDs (UIDs) in OpenShift.
 - The Dockerfile has been modified to specify container and file ownership as `user=500` (genesys) and `group=0` (root).
 - The securityContext settings exposed in the default `values.yaml` file specify the user and group IDs for the genesys user (`500:500:500`). You must override these Helm chart values if you want OpenShift to use arbitrary UIDs.
 - Billing Data Service is deployed using a ServiceAccount that uses the **restricted** Security Context Constraint (SCC). If you do not want to use arbitrary UIDs in your OpenShift deployment, you must associate the ServiceAccount with the **genesys-restricted** SCC. If you want OpenShift to use arbitrary UIDs and if you previously deployed Billing Data Service using a ServiceAccount associated with the **genesys-restricted** SCC, you must remove the association. To do so, execute the following command:

```
oc adm policy remove-scc-from-user genesys-restricted -z -n (CBILL-5069)
```


June 30, 2021
 : 9.0.004.29 available June 30, 2021

For private edition

- Starting with this release, Billing Data Service (BDS) is available for select customers in Genesys Engage cloud private edition, as part of the Early Adopter Program. (CBILL-4628) **More info:** Billing Data Service Private Edition Guide