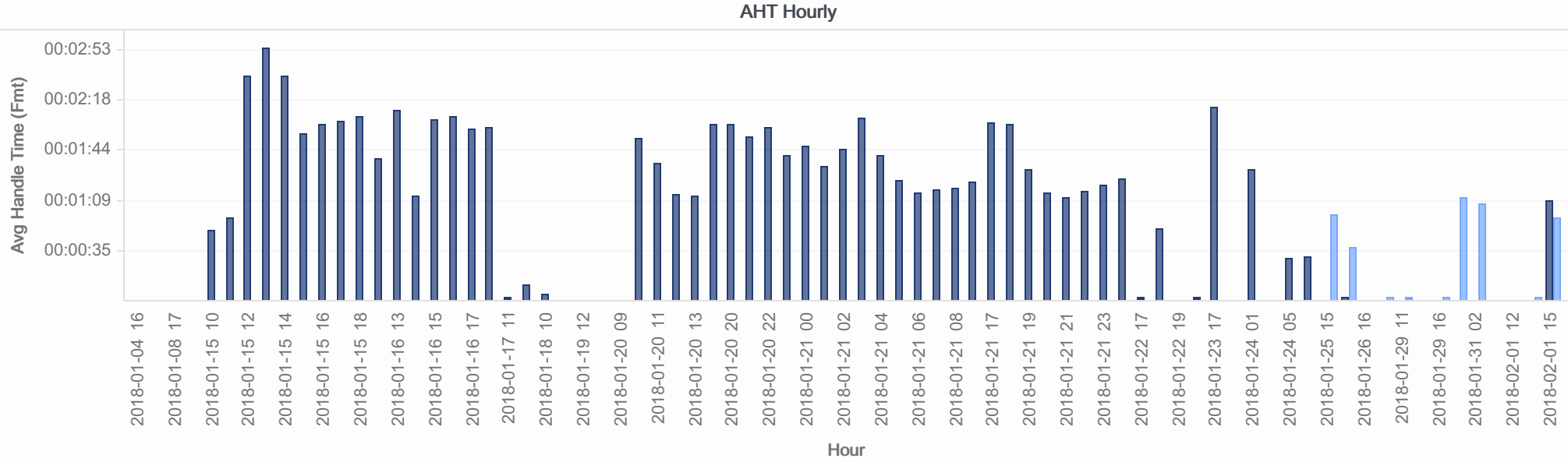
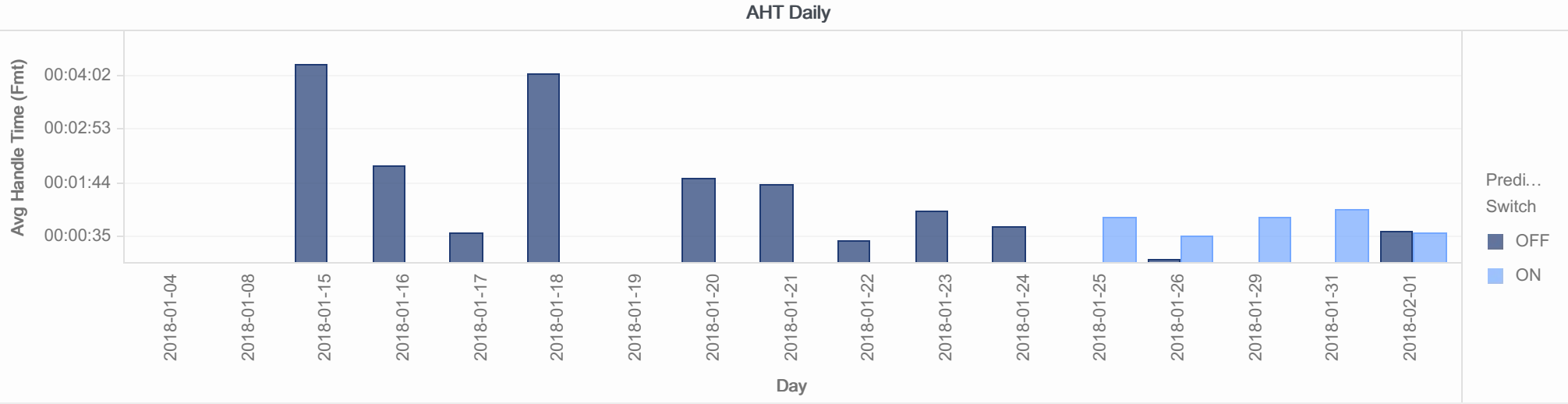


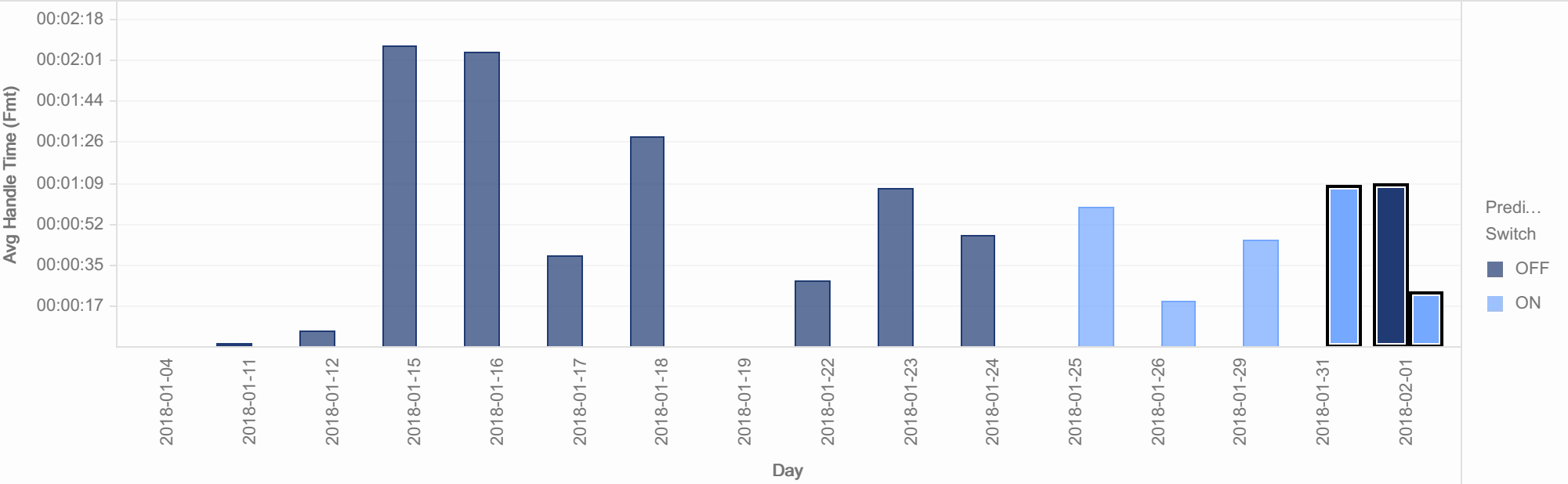
Predictor Switch ON		Predictor Switch OFF	
Accepted 36	Avg Handle Time 00:00:48	Accepted 2,194	Avg Handle Time 00:02:17



Filter by Queue

☒ VQ_For_PM

AHT of Queue by Predictive Switch



Queue - Statistics

▲ Day	Predictor Switch	Offered	Accepted	Avg Handle Time (Fmt)	% Accept Service Level
2018-01-31	ON	10	7	00:01:08	70.00%
2018-02-01	OFF	20	3	00:01:09	15.00%
2018-02-01	ON	6	5	00:00:23	83.33%