

Outbound Email Report

Department	Process	Day	New	Pending	Sent Total	Sent ACK	Sent without ACK	Sent QA Review	% Sent QA Review	Unsolicited	Unsolicited QA Review	Unsolicited without QA Review	Agent Reply	Agent Reply QA Review	Agent Reply without QA Review	Automated Reply	Other
Default	Unclassified	2021-03-15	6	103	2	1	1	0	0.00%	0	0	0	0	0	0	1	0
		2021-03-16	7	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-17	100	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-18	17	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-19	6	103	31	0	31	13	41.94%	13	13	0	0	0	0	18	0
		2021-03-20	0	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-21	0	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-22	0	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
		2021-03-23	3	103	3	0	3	0	0.00%	0	0	0	0	0	0	3	0
		2021-03-24	0	103	0	0	0	0	0.00%	0	0	0	0	0	0	0	0
	Total		139		36	1	35	13	37.14%	13	13	0	0	0	0	22	0
iwd_dm_email	Unclassified	2021-03-15	3	0	2	0	2	2	100.00%	0	0	0	2	2	0	0	0
		2021-03-19	2	0	3	0	3	3	100.00%	0	0	0	3	3	0	0	0
		2021-03-22	2	0	2	0	2	2	100.00%	0	0	0	2	2	0	0	0
		2021-03-23	6	0	6	0	6	5	83.33%	0	0	0	5	5	0	1	0
	Total		13		13	0	13	12	92.31%	0	0	0	12	12	0	1	0
Total			152		49	1	48	25	52.08%	13	13	0	12	12	0	23	0