

## Intraday Process Report

Department	Process	Category Level 3	Category Level 4	Category Level 5	Media Type	Day	Entered	Finished	% Finished	Finished Overdue	% Finished Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
Department 10	Process 10	Aqua	Beige	Seashell	workitem	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:20	00:00:40	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:20	00:00:40	00:00:35
		Crimson	Gold	Unclassified	workitem	2021-05-02	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-03	0	1	0.00%	0	0.00%	0	0	25:23:33	00:00:42	25:22:46
					Total		1	1	100.00%	0	0.00%	0	0	25:23:33	00:00:42	25:22:46
		Green	Blanched Almond	Green	email	2021-05-04	1	1	100.00%	0	0.00%	0	0	00:01:23	00:00:43	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:23	00:00:43	00:00:35
		Light Yellow	Green Yellow	Green	email	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:25	00:00:45	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:25	00:00:45	00:00:35
		Navy	Crimson	Peru	workitem	2021-05-03	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-04	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
					Total		1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
		Seashell	Green	Unclassified	email	2021-05-02	1	1	100.00%	0	0.00%	0	0	00:01:22	00:00:42	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:22	00:00:42	00:00:35
	Process 9	Aqua	Medium Purple	Navy	email	2021-05-02	1	1	100.00%	0	0.00%	0	0	00:01:22	00:00:42	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:22	00:00:42	00:00:35
			Seashell	Blanched Almond	workitem	2021-05-03	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
					Total	2021-05-04	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
		Beige	Light Yellow	Unclassified	email	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:25	00:00:45	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:25	00:00:45	00:00:35
			Silver	Unclassified	workitem	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:20	00:00:40	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:20	00:00:40	00:00:35
		Blanched Almond	Honeydew	Peru	workitem	2021-05-02	1	1	100.00%	0	0.00%	0	0	00:01:29	00:00:49	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:29	00:00:49	00:00:35
			Medium Purple	Honeydew	workitem	2021-05-01	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-02	0	1	0.00%	0	0.00%	0	0	12:42:23	00:00:38	12:41:40
					Total		1	1	100.00%	0	0.00%	0	0	12:42:23	00:00:38	12:41:40
					email	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:23	00:00:43	00:00:35
		Crimson	Khaki	Gold	Total		1	1	100.00%	0	0.00%	0	0	00:01:23	00:00:43	00:00:35
		Gold	Honeydew	Unclassified	workitem	2021-05-04	1	1	100.00%	0	0.00%	0	0	00:01:21	00:00:41	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:21	00:00:41	00:00:35
		Green	Beige	Unclassified	workitem	2021-05-01	1	1	100.00%	0	0.00%	0	0	00:01:29	00:00:49	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:29	00:00:49	00:00:35
			Rosy Brown	Khaki	email	2021-05-02	1	1	100.00%	0	0.00%	0	0	00:01:16	00:00:36	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:16	00:00:36	00:00:35
			Wheat	Silver		2021-05-02	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
					email	2021-05-03	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-04	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
					Total		1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00

## Intraday Process Report

Department	Process	Category Level 3	Category Level 4	Category Level 5	Media Type	Day	Entered	Finished	% Finished	Finished Overdue	% Finished Overdue	Pending	Pending Overdue	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Accept Time (Fmt)
Department 10	Process 9	Honeydew	Blanched Almond	Unclassified	email	2021-05-01	1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-02	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-03	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
						2021-05-04	0	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
					Total		1	0	0.00%	0	0.00%	1	0	00:00:00	00:00:00	00:00:00
			Gold	Light Yellow	email	2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:18	00:00:38	00:00:35
					Total		1	1	100.00%	0	0.00%	0	0	00:01:18	00:00:38	00:00:35
			Khaki	Aqua	workitem	2021-05-01	1	1	100.00%	0	0.00%	0	0	00:01:19	00:00:39	00:00:35
						2021-05-03	1	1	100.00%	0	0.00%	0	0	00:01:26	00:00:46	00:00:35
					Total		2	2	100.00%	0	0.00%	0	0	00:01:23	00:00:43	00:00:35