

### Inbound Intraday Email Process Report

Department	Process	Interaction Subtype	Day	New	Pending	Completed
Default	Unclassified	InboundNew	2021-03-16	15	236	0
			2021-03-17	0	236	0
			2021-03-18	0	236	0
			2021-03-19	0	236	1
			2021-03-20	0	236	0
			2021-03-21	0	236	0
			2021-03-22	0	236	0
			2021-03-23	8	236	0
			2021-03-24	0	236	0
		Unknown	2021-03-16	85	0	0
			2021-03-17	100	0	0
			2021-03-19	43	0	0
	<b>Total</b>			<b>251</b>		<b>1</b>
GenesysInternal	Unclassified	InboundNew	2021-03-11	1	0	0
			2021-03-16	0	0	1
	<b>Total</b>			<b>1</b>		<b>1</b>
iwd_dm_email	Unclassified	InboundNew	2021-03-15	3	18	3
			2021-03-18	0	18	1
			2021-03-19	0	18	1
			2021-03-22	2	18	2
			2021-03-23	5	18	5
			2021-03-24	0	18	0
	<b>Total</b>			<b>10</b>		<b>12</b>
<b>Total</b>				<b>262</b>		<b>14</b>