

Chat Message Statistics Report

Day	Tenant	Media Type	Avg Messages sent by Agent	Avg Messages sent by Customer	Avg Characters per Session typed by Agent
2018-02-19	Environment	Chat	3.52	4.03	176.07
	Total		3.52	4.03	176.07
2018-02-20	Environment	Chat	3.15	3.71	157.61
	Total		3.15	3.71	157.61
Total			3.36	3.89	167.94