

Day

(All)

2019-08-012019-08-02

Department

(All) ▾

Process

(All) ▾



Work Details										
Capture Point	Business Value Range 100	Department	Process	Day	Entered	Finished	Avg Accept Time (Fmt)	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Source System Time (Fmt)
inx_server_1_jmscp	1-100	Department1	Process1-Dep1	2019-08-01	352	206	03:59:43	04:00:28	00:00:45	552:09:01
				2019-08-02	627	604	04:18:42	04:19:27	00:00:45	563:34:02
			Process2-Dep1	2019-08-01	385	213	03:59:48	04:00:33	00:00:45	552:10:33
				2019-08-02	662	702	04:15:04	04:15:49	00:00:46	563:17:08
			Process3-Dep1	2019-08-01	363	203	03:59:46	04:00:31	00:00:45	552:03:07
				2019-08-02	675	672	04:20:28	04:21:13	00:00:45	563:29:04
		Department2	Process1-Dep2	2019-08-01	347	205	03:59:47	04:00:31	00:00:45	552:08:01
				2019-08-02	673	662	04:19:30	04:20:15	00:00:45	563:44:39

Day

(All)

2019-08-012019-08-02

Department

(All)

Process

(All)

inx_server_1_jmscp

1-100

Department1

Process1-Dep1

2019-08-01

2019-08-02

Process2-Dep1

2019-08-01

2019-08-02

Process3-Dep1

2019-08-01

2019-08-02

Department2

Process1-Dep2

2019-08-01

2019-08-02

Process2-Dep2

2019-08-01

2019-08-02

Process3-Dep2

2019-08-01

2019-08-02

Department3

Process1-Dep3

2019-08-01

2019-08-02

Process2-Dep3

2019-08-01

2019-08-02

Process3-Dep3

2019-08-01

2019-08-02

101-200

Department1

Process1-Dep1

2019-08-01

2019-08-02

Process2-Dep1

2019-08-01

2019-08-02

Edge color: Percentage

0% - 35%

35% - 65%

65% - 100%

Edge size: Finished

Item size: Row Count

Mi...

M...

Day

(All)

2019-08-012019-08-02

Department

(All) ▾

Process

(All) ▾

Capture Point Detail Report										
Capture Point	Business Value Range 100	Department	Process	Day	Entered	Finished	Avg Accept Time (Fmt)	Avg Finish Time (Fmt)	Avg Handle Time (Fmt)	Avg Source System Time (Fmt)
inx_server_1_jmscp	1-100	Department1	Process1-Dep1	2019-08-01	352	206	03:59:43	04:00:28	00:00:45	552:09:01
				2019-08-02	627	604	04:18:42	04:19:27	00:00:45	563:34:02
			Process2-Dep1	2019-08-01	385	213	03:59:48	04:00:33	00:00:45	552:10:33
				2019-08-02	662	702	04:15:04	04:15:49	00:00:46	563:17:08
			Process3-Dep1	2019-08-01	363	203	03:59:46	04:00:31	00:00:45	552:03:07
				2019-08-02	675	672	04:20:28	04:21:13	00:00:45	563:29:04
		Department2	Process1-Dep2	2019-08-01	347	205	03:59:47	04:00:31	00:00:45	552:08:01
				2019-08-02	673	662	04:19:30	04:20:15	00:00:45	563:44:39
			Process2-Dep2	2019-08-01	332	206	03:59:42	04:00:28	00:00:45	552:03:48
				2019-08-02	691	646	04:24:34	04:25:18	00:00:45	564:13:28
			Process3-Dep2	2019-08-01	347	205	03:59:40	04:00:26	00:00:45	552:13:00
				2019-08-02	688	659	04:18:07	04:18:52	00:00:45	563:34:01
		Department3	Process1-Dep3	2019-08-01	309	173	03:59:55	04:00:40	00:00:44	551:56:35
				2019-08-02	673	658	04:18:04	04:18:48	00:00:44	563:48:21
			Process2-Dep3	2019-08-01	372	211	03:59:47	04:00:31	00:00:45	552:18:09
				2019-08-02	675	653	04:18:48	04:19:33	00:00:45	563:26:03
			Process3-Dep3	2019-08-01	348	206	03:59:46	04:00:31	00:00:45	551:56:14
				2019-08-02	686	664	04:18:06	04:18:51	00:00:45	563:39:33
	101-200	Department1	Process1-Dep1	2019-08-01	322	191	03:59:43	04:00:27	00:00:44	552:05:09
				2019-08-02	674	643	04:17:29	04:18:14	00:00:45	563:47:44
			Process2-Dep1	2019-08-01	342	192	03:59:44	04:00:29	00:00:45	551:55:49
				2019-08-02	676	644	04:17:30	04:18:15	00:00:45	563:47:45