

Blocks Summary Report

Day	Block	Strikeout	Blocks	No Input Error	No Match Error	Avg No Input Error	Avg No Match Error	Avg Block Duration (Fmt)
2017-03-06	AM PM Menu	0	6	6	6	1.00	1.00	00:00:06
	Ask Retry or Return	0	1	1	1	1.00	1.00	00:00:08
	Child Menu	4	9	9	9	1.00	1.00	00:00:15
	Collect Phone Number	28	53	53	53	1.00	1.00	00:00:10
	Confirm Number Menu	2	7	7	7	1.00	1.00	00:00:11
	Confirm Phone Number	2	108	108	108	1.00	1.00	00:00:10
	Confirm Time Slot Selected	0	10	10	10	1.00	1.00	00:00:09
	Description of callback	1	1	1	1	1.00	1.00	00:00:17
	Existing Callback Menu	2	12	12	12	1.00	1.00	00:00:12
	Get Day of Week	0	18	18	18	1.00	1.00	00:00:14
	Get Time	1	17	17	17	1.00	1.00	00:00:09
	Hail Caller Menu	18	71	71	71	1.00	1.00	00:00:36
	main Menu	3	9	9	9	1.00	1.00	00:00:10
	Main Menu	15	142	142	142	1.00	1.00	00:00:16
	main Menu (1)	10	17	17	17	1.00	1.00	00:00:16
	Menu	4	186	186	186	1.00	1.00	00:00:05
	Menu for choosing mode of business hours	0	4	4	4	1.00	1.00	00:00:05
	Offer Slot 1	0	5	5	5	1.00	1.00	00:00:08
	Offer Slot 2	0	1	1	1	1.00	1.00	00:00:20
	Play Thank You and Goodbye	23	23	23	23	1.00	1.00	00:00:03
	User Input	3	29	29	29	1.00	1.00	00:00:09
	User Input (1)	1	1	1	1	1.00	1.00	00:00:10
	User Input Prompts A	0	21	21	21	1.00	1.00	00:00:11
	UserInput_AS	0	2	2	2	1.00	1.00	00:00:06
	UserInput_SS	0	4	4	4	1.00	1.00	00:00:05
2017-03-07	AM PM Menu	0	7	7	7	1.00	1.00	00:00:03
	AppleBanana	3	9	9	9	1.00	1.00	00:00:06
	Ask Retry or Return	0	2	2	2	1.00	1.00	00:00:09
	Collect Phone Number	1	20	20	20	1.00	1.00	00:00:12
	Confirm Number Menu	2	2	2	2	1.00	1.00	00:00:07
	Confirm Phone Number	1	42	42	42	1.00	1.00	00:00:08
	Confirm Time Slot Selected	0	6	6	6	1.00	1.00	00:00:08

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2017-03-07	contextMenu	0	15	15	15	1.00	1.00	00:00:03
	Existing Callback Menu	0	2	2	2	1.00	1.00	00:00:00
	externalGrammar1	0	8	8	8	1.00	1.00	00:00:04
	Get Day of Week	0	13	13	13	1.00	1.00	00:00:06
	Get Time	1	12	12	12	1.00	1.00	00:00:10
	Hail Caller Menu	8	31	31	31	1.00	1.00	00:00:34
	Input4test	0	27	27	27	1.00	1.00	00:00:03
	main Menu	0	41	41	41	1.00	1.00	00:00:03
	Main Menu	0	47	47	47	1.00	1.00	00:00:08
	mainMenu	0	15	15	15	1.00	1.00	00:00:03
	Menu	80	317	317	317	1.00	1.00	00:00:07
	Menu (1)	0	2	2	2	1.00	1.00	00:00:23
	Menu (HTTPPROXY)	1	1	1	1	1.00	1.00	00:00:07
	Menu1	0	6	6	6	1.00	1.00	00:00:04
	Menu1, navigate	4	20	20	20	1.00	1.00	00:00:05
	Menu12	8	12	12	12	1.00	1.00	00:00:05
	Menu2, goto	0	10	10	10	1.00	1.00	00:00:06
	MenuMain	0	62	62	62	1.00	1.00	00:00:06
	MenuModule	0	23	23	23	1.00	1.00	00:00:06
	MenuPrompt	6	30	30	30	1.00	1.00	00:00:04
	Offer Slot 1	0	5	5	5	1.00	1.00	00:00:10
	one or two	0	2	2	2	1.00	1.00	00:01:10
	Play Thank You and Goodbye	9	9	9	9	1.00	1.00	00:00:03
	User Input	45	179	179	179	1.00	1.00	00:00:11
	User Input 2	3	19	19	19	1.00	1.00	00:00:05
	User Input 3	3	19	19	19	1.00	1.00	00:00:03
	User Input barge in	2	9	9	9	1.00	1.00	00:00:02
	User Input barge off	0	13	13	13	1.00	1.00	00:00:08
	UserInput 1 digit odd	3	3	3	3	1.00	1.00	00:00:05
	UserInput 1 odd digit	1	1	1	1	1.00	1.00	00:00:04
	UserInput_builtinGrammar	0	1	1	1	1.00	1.00	00:00:03
	UserInput_dynamicGrammar	0	3	3	3	1.00	1.00	00:00:06
	UserInput_voiceGrammar	0	3	3	3	1.00	1.00	00:00:06

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2017-03-07	UserInput2	6	44	44	44	1.00	1.00	00:00:04
	UserInput3	3	23	23	23	1.00	1.00	00:00:03
2017-03-08	Menu (HTTPPROXY)	2	5	5	5	1.00	1.00	00:00:04
	User Input	4	7	7	7	1.00	1.00	00:00:06
	User Input (one)	3	7	7	7	1.00	1.00	00:00:04
	User Input (three)	5	6	6	6	1.00	1.00	00:00:05
	User Input (two)	5	7	7	7	1.00	1.00	00:00:04
2017-03-09	AM PM Menu	0	4	4	4	1.00	1.00	00:00:01
	Collect Phone Number	0	1	1	1	1.00	1.00	00:00:08
	Confirm Number Menu	3	3	3	3	1.00	1.00	00:00:05
	Confirm Phone Number	0	23	23	23	1.00	1.00	00:00:06
	Confirm Time Slot Selected	0	3	3	3	1.00	1.00	00:00:06
	Get Day of Week	0	4	4	4	1.00	1.00	00:00:10
	Get Time	0	4	4	4	1.00	1.00	00:00:19
	Hail Caller Menu	0	21	21	21	1.00	1.00	00:00:07
	Main Menu	0	27	27	27	1.00	1.00	00:00:06
	Offer Slot 1	0	1	1	1	1.00	1.00	00:00:03
	Play Thank You and Goodbye	3	3	3	3	1.00	1.00	00:00:01
2017-03-10	AM PM Menu	0	2	2	2	1.00	1.00	00:00:02
	Ask Retry or Return	2	2	2	2	1.00	1.00	00:00:33
	Callback Purge Menu	6	9	9	9	1.00	1.00	00:00:31
	Collect Phone Number	14	42	42	42	1.00	1.00	00:00:08
	Confirm Number Menu	3	9	9	9	1.00	1.00	00:00:10
	Confirm phone number	0	1	1	1	1.00	1.00	00:00:02
	Confirm Phone Number	2	127	127	127	1.00	1.00	00:00:10
	Confirm Time Slot Selected	0	5	5	5	1.00	1.00	00:00:06
	Description of callback	1	1	1	1	1.00	1.00	00:00:17
	Existing Callback Menu	1	9	9	9	1.00	1.00	00:00:11
	Get Day of Week	1	28	28	28	1.00	1.00	00:00:13
	Get Time	0	25	25	25	1.00	1.00	00:00:07
	Hail Caller Menu	7	80	80	80	1.00	1.00	00:00:19
	Main Menu	25	154	154	154	1.00	1.00	00:00:18
	Menu	0	30	30	30	1.00	1.00	00:00:10

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Day	Block	Strikeout	Blocks	No Input Error	No Match Error	Avg No Input Error	Avg No Match Error	Avg Block Duration (Fmt)
2017-03-10	Offer Slot 1	0	20	20	20	1.00	1.00	00:00:04
	Play Thank You and Goodbye	20	20	20	20	1.00	1.00	00:00:03
	Play Thank You Goodbye	1	1	1	1	1.00	1.00	00:00:02
	Play Wait for Agent	1	1	1	1	1.00	1.00	00:00:05
	User Input	0	20	20	20	1.00	1.00	00:00:10
	User Input DTMF	11	11	11	11	1.00	1.00	00:00:26
	User Input voice	2	2	2	2	1.00	1.00	00:00:10
	User Input Voice	1	1	1	1	1.00	1.00	00:00:21
	User No Input DTMF	7	7	7	7	1.00	1.00	00:00:25
	User No Input Voice	7	7	7	7	1.00	1.00	00:00:55
2017-03-11	User No Input DTMF	7	13	13	13	1.00	1.00	00:00:26
	User No Input Voice	1	2	2	2	1.00	1.00	00:00:24
2017-03-13	AppleBanana	3	9	9	9	1.00	1.00	00:00:06
	Child Menu	4	9	9	9	1.00	1.00	00:00:15
	Confirm Phone Number	0	3	3	3	1.00	1.00	00:00:13
	contextMenu	0	15	15	15	1.00	1.00	00:00:03
	externalGrammar1	0	8	8	8	1.00	1.00	00:00:04
	Hail Caller Menu	0	3	3	3	1.00	1.00	00:00:28
	Input4test	0	27	27	27	1.00	1.00	00:00:03
	main Menu	2	52	52	52	1.00	1.00	00:00:04
	Main Menu	0	5	5	5	1.00	1.00	00:00:14
	main Menu (1)	2	10	10	10	1.00	1.00	00:00:10
	mainMenu	0	15	15	15	1.00	1.00	00:00:03
	Menu	74	480	480	480	1.00	1.00	00:00:06
	Menu (1)	0	2	2	2	1.00	1.00	00:00:23
	Menu for choosing mode of business hours	0	4	4	4	1.00	1.00	00:00:05
	Menu1	0	4	4	4	1.00	1.00	00:00:04
	Menu1, navigate	4	20	20	20	1.00	1.00	00:00:06
	Menu12	8	12	12	12	1.00	1.00	00:00:05
	Menu2, goto	0	10	10	10	1.00	1.00	00:00:06
	MenuMain	0	58	58	58	1.00	1.00	00:00:06
	MenuModule	0	17	17	17	1.00	1.00	00:00:06

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Day	Block	Strikeout	Blocks	No Input Error	No Match Error	Avg No Input Error	Avg No Match Error	Avg Block Duration (Fmt)
2017-03-13	MenuPrompt	5	26	26	26	1.00	1.00	00:00:04
	one or two	0	2	2	2	1.00	1.00	00:01:10
	User Input	42	249	249	249	1.00	1.00	00:00:10
	User Input (1)	1	1	1	1	1.00	1.00	00:00:10
	User Input 2	3	19	19	19	1.00	1.00	00:00:05
	User Input 3	3	19	19	19	1.00	1.00	00:00:03
	User Input barge in	2	8	8	8	1.00	1.00	00:00:03
	User Input barge off	0	10	10	10	1.00	1.00	00:00:08
	User Input Prompts A	0	19	19	19	1.00	1.00	00:00:11
	User No Input DTMF	5	14	14	14	1.00	1.00	00:00:13
	User No Input DTMF (1)	0	2	2	2	1.00	1.00	00:00:07
	User No Input No Match DTMF	29	39	39	39	1.00	1.00	00:00:16
	User No Input Voice	0	2	2	2	1.00	1.00	00:00:09
	UserInput 1 digit odd	3	3	3	3	1.00	1.00	00:00:05
	UserInput 1 odd digit	1	1	1	1	1.00	1.00	00:00:04
	UserInput_AS	0	2	2	2	1.00	1.00	00:00:06
	UserInput_builtInGrammar	0	1	1	1	1.00	1.00	00:00:03
	UserInput_dynamicGrammar	0	3	3	3	1.00	1.00	00:00:06
	UserInput_SS	0	4	4	4	1.00	1.00	00:00:05
	UserInput_voiceGrammar	0	3	3	3	1.00	1.00	00:00:06
	UserInput2	6	44	44	44	1.00	1.00	00:00:04
	UserInput3	3	23	23	23	1.00	1.00	00:00:03
2017-03-14	Callback Purge Menu	3	3	3	3	1.00	1.00	00:00:57
	Confirm Phone Number	0	5	5	5	1.00	1.00	00:00:13
	Existing Callback Menu	0	1	1	1	1.00	1.00	00:00:18
	Hail Caller Menu	0	2	2	2	1.00	1.00	00:00:11
	Main Menu	0	5	5	5	1.00	1.00	00:00:09
	Menu	0	26	26	26	1.00	1.00	00:00:10
	Menu1	1	25	25	25	1.00	1.00	00:00:03
	Menu2	4	7	7	7	1.00	1.00	00:00:06
	Menu3	2	2	2	2	1.00	1.00	00:00:08
	Play Thank You and Goodbye	3	3	3	3	1.00	1.00	00:00:04
	User Input	0	18	18	18	1.00	1.00	00:00:10

Blocks Summary Report

Day	Block	Strikeout	Blocks	No Input Error	No Match Error	Avg No Input Error	Avg No Match Error	Avg Block Duration (Fmt)
2017-03-14	User No Input No Match DTMF	6	6	6	6	1.00	1.00	00:00:23
Total		671	3,987	3,987	3,987	1.00	1.00	00:00:09