

## Activity Summary Report

Activity	Day	Avg Activity Duration (Fmt)	Activities	Completed	Incomplete	% Completed	% Incomplete
act4_NoStop	2017-09-11	00:00:00	5	0	5	0.00%	100.00%
	2017-09-13	00:00:00	6	0	6	0.00%	100.00%
	2017-09-18	00:00:00	2	0	2	0.00%	100.00%
act5_falseParent	2017-09-11	00:00:00	20	0	20	0.00%	100.00%
	2017-09-13	00:00:00	18	0	18	0.00%	100.00%
	2017-09-18	00:00:00	6	0	6	0.00%	100.00%
actAS_seg1	2017-09-11	00:00:00	10	0	10	0.00%	100.00%
	2017-09-13	00:00:00	6	0	6	0.00%	100.00%
	2017-09-18	00:00:00	2	0	2	0.00%	100.00%
actAS1	2017-09-11	00:00:01	10	10	0	100.00%	0.00%
	2017-09-13	00:00:02	9	9	0	100.00%	0.00%
	2017-09-18	00:00:02	3	3	0	100.00%	0.00%
activityTwist1	2017-09-11	00:00:00	5	5	0	100.00%	0.00%
	2017-09-13	00:00:00	6	6	0	100.00%	0.00%
	2017-09-18	00:00:00	2	2	0	100.00%	0.00%
ActivityTwist2	2017-09-11	00:00:00	5	5	0	100.00%	0.00%
	2017-09-13	00:00:00	6	6	0	100.00%	0.00%
	2017-09-18	00:00:00	2	2	0	100.00%	0.00%
actMenuOpt1	2017-09-11	00:00:02	5	5	0	100.00%	0.00%
	2017-09-13	00:00:02	3	3	0	100.00%	0.00%
	2017-09-18	00:00:02	1	1	0	100.00%	0.00%
actMenuOpt2	2017-09-11	00:00:03	5	5	0	100.00%	0.00%
	2017-09-13	00:00:03	3	3	0	100.00%	0.00%
	2017-09-18	00:00:03	1	1	0	100.00%	0.00%
ActMod	2017-09-11	00:00:02	5	5	0	100.00%	0.00%
	2017-09-13	00:00:03	6	6	0	100.00%	0.00%
	2017-09-18	00:00:03	2	2	0	100.00%	0.00%
actSegMenu	2017-09-11	00:00:02	10	10	0	100.00%	0.00%
	2017-09-13	00:00:02	6	6	0	100.00%	0.00%
	2017-09-18	00:00:02	2	2	0	100.00%	0.00%
actSS	2017-09-11	00:00:05	30	20	10	66.67%	33.33%
	2017-09-13	00:00:05	27	18	9	66.67%	33.33%
	2017-09-18	00:00:05	9	6	3	66.67%	33.33%
actSS_module	2017-09-11	00:00:03	5	5	0	100.00%	0.00%
	2017-09-13	00:00:03	3	3	0	100.00%	0.00%
	2017-09-18	00:00:03	1	1	0	100.00%	0.00%
AssignVar	2017-09-14	00:00:00	1	1	0	100.00%	0.00%
Callback V2 - Calling Back	2017-09-11	00:00:24	2	2	0	100.00%	0.00%
	2017-09-13	00:00:23	5	5	0	100.00%	0.00%
Callback V2 - Collect phone number	2017-09-11	00:00:46	15	15	0	100.00%	0.00%
	2017-09-12	00:00:53	31	31	0	100.00%	0.00%
	2017-09-13	00:00:09	20	20	0	100.00%	0.00%
	2017-09-14	00:00:25	17	17	0	100.00%	0.00%
	2017-09-15	00:00:56	38	34	4	89.47%	10.53%
Callback V2 - Offer Callback	2017-09-11	00:01:00	25	25	0	100.00%	0.00%
	2017-09-12	00:01:17	32	32	0	100.00%	0.00%
	2017-09-13	00:00:44	28	28	0	100.00%	0.00%
	2017-09-14	00:00:41	29	29	0	100.00%	0.00%
	2017-09-15	00:00:57	41	41	0	100.00%	0.00%
Callback V2 - Schedule and Book Callback	2017-09-11	00:00:29	4	4	0	100.00%	0.00%
	2017-09-13	00:01:01	10	7	3	70.00%	30.00%
	2017-09-14	00:00:35	16	16	0	100.00%	0.00%

## Activity Summary Report

Activity	Day	Avg Activity Duration (Fmt)	Activities	Completed	Incomplete	% Completed	% Incomplete
Callback V2 - Schedule and Book Callback	2017-09-15	00:00:22	2	2	0	100.00%	0.00%
CT_Nav_SM	2017-09-11	00:00:04	124	124	0	100.00%	0.00%
	2017-09-12	00:00:04	52	52	0	100.00%	0.00%
Cyara_Global_BH_Result_false_AS	2017-09-12	00:00:01	1	1	0	100.00%	0.00%
Cyara_Global_BH_Result_false_SS	2017-09-12	00:00:01	1	1	0	100.00%	0.00%
Cyara_LongAnnouncement_AS	2017-09-12	00:01:46	3	3	0	100.00%	0.00%
GIM_SURVEY_QUESTIONS	2017-09-14	00:00:00	1	1	0	100.00%	0.00%
keyValue	2017-09-11	00:00:00	5	5	0	100.00%	0.00%
	2017-09-13	00:00:00	6	6	0	100.00%	0.00%
	2017-09-18	00:00:00	2	2	0	100.00%	0.00%
LCA	2017-09-11	00:00:13	10	10	0	100.00%	0.00%
Menu choice	2017-09-14	00:00:21	2	1	1	50.00%	50.00%
QAART_3781_AS	2017-09-11	00:00:05	1	1	0	100.00%	0.00%
QAART_3781_SS	2017-09-11	00:00:05	1	1	0	100.00%	0.00%
QAART_activityAS	2017-09-11	00:00:02	5	5	0	100.00%	0.00%
	2017-09-13	00:00:03	6	6	0	100.00%	0.00%
	2017-09-18	00:00:03	2	2	0	100.00%	0.00%
QAART_activitySS	2017-09-11	00:00:03	5	5	0	100.00%	0.00%
	2017-09-13	00:00:03	3	3	0	100.00%	0.00%
	2017-09-18	00:00:03	1	1	0	100.00%	0.00%
QAART_calldata_AS	2017-09-11	00:00:04	5	5	0	100.00%	0.00%
	2017-09-13	00:00:04	3	3	0	100.00%	0.00%
	2017-09-18	00:00:04	1	1	0	100.00%	0.00%
QAART_calldata_SS	2017-09-11	00:00:00	5	5	0	100.00%	0.00%
	2017-09-13	00:00:00	3	3	0	100.00%	0.00%
	2017-09-18	00:00:00	1	1	0	100.00%	0.00%
QAART_CT_Nav_SM	2017-09-11	00:00:17	14	14	0	100.00%	0.00%
	2017-09-12	00:00:16	4	4	0	100.00%	0.00%
QAART_milestone_AS	2017-09-11	00:00:05	5	5	0	100.00%	0.00%
	2017-09-13	00:00:05	6	6	0	100.00%	0.00%
	2017-09-18	00:00:05	2	2	0	100.00%	0.00%
QAART_milestone_SS	2017-09-11	00:00:05	5	5	0	100.00%	0.00%
	2017-09-13	00:00:05	3	3	0	100.00%	0.00%
	2017-09-18	00:00:05	1	1	0	100.00%	0.00%
QAART_Routecall_all_routing_busy_treatment_shared_module	2017-09-11	00:00:05	38	38	0	100.00%	0.00%
QAART_RouteCall_Results_SM_AS	2017-09-11	00:00:06	28	28	0	100.00%	0.00%
QAART_Statistic_Agentbusy	2017-09-11	00:00:14	3	3	0	100.00%	0.00%
QAART_Statistic_Agentloading	2017-09-11	00:00:13	2	2	0	100.00%	0.00%
QAART_Statistic_AgentOccupancy	2017-09-11	00:00:11	3	3	0	100.00%	0.00%
QAART_Statistic_Agents_CallsAnswered	2017-09-11	00:00:19	1	1	0	100.00%	0.00%
QAART_Statistic_Agents_Callscompleted	2017-09-11	00:00:20	4	4	0	100.00%	0.00%
QAART_Statistic_Agentsavailable	2017-09-11	00:00:11	5	5	0	100.00%	0.00%
QAART_Statistic_Agentstotal	2017-09-11	00:00:10	3	3	0	100.00%	0.00%
QAART_Statistic_Agentstotal_new	2017-09-11	00:00:10	3	3	0	100.00%	0.00%
QAART_Statistic_Getbacktoapplication	2017-09-11	00:00:11	1	1	0	100.00%	0.00%
QAART_Statistic_Timeinreadystate	2017-09-11	00:00:16	4	4	0	100.00%	0.00%
QAART_Statistic_Timeinreadystate_2	2017-09-11	00:00:17	5	5	0	100.00%	0.00%
QAART_TransactionList_SM	2017-09-11	00:00:03	2	2	0	100.00%	0.00%
QAART_TxnLst_1	2017-09-11	00:00:05	2	2	0	100.00%	0.00%
QAART_TxnLst_2	2017-09-11	00:00:05	2	2	0	100.00%	0.00%
QAART_TxnLst_3	2017-09-11	00:00:05	2	2	0	100.00%	0.00%
Sample	2017-09-13	00:00:00	7	7	0	100.00%	0.00%

## Activity Summary Report

Activity	Day	Avg Activity Duration (Fmt)	Activities	Completed	Incomplete	% Completed	% Incomplete
Sample	2017-09-14	00:00:00	4	4	0	100.00%	0.00%
sharesample3	2017-09-14	00:00:02	9	9	0	100.00%	0.00%
	2017-09-15	00:00:03	27	27	0	100.00%	0.00%
SpecialChar	2017-09-11	00:00:00	5	5	0	100.00%	0.00%
	2017-09-13	00:00:00	6	6	0	100.00%	0.00%
	2017-09-18	00:00:00	2	2	0	100.00%	0.00%
Start Callback	2017-09-12	00:00:46	10	10	0	100.00%	0.00%
Survey Questions	2017-09-14	00:00:00	4	4	0	100.00%	0.00%
Template - Callback - Offer Callback	2017-09-14	00:00:01	1	1	0	100.00%	0.00%
<b>Total</b>		<b>00:00:18</b>	<b>1,035</b>	<b>930</b>	<b>105</b>	<b>89.86%</b>	<b>10.14%</b>