

GENESYS

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WebRTC Private Edition Guide

Contents

- 1 Overview
- 2 Configure and deploy
- 3 Observability

Find links to all the topics in this guide.

Related documentation:

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RSS:

• For private edition

WebRTC is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about WebRTC, its architecture, and how to support high availability and disaster recovery.

- About WebRTC
- Architecture
- · High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy WebRTC.

- Before you begin
- Configure WebRTC
- · Configure Webphone
- Provision WebRTC
- Deploy
- Deploy Webphone
- Upgrade, rollback, or uninstall WebRTC

Observability

Learn how to monitor WebRTC with metrics, alerts, and logging.

- Observability
- Metrics and alerts
- Logging