

# **GENESYS**

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## WebRTC Private Edition Guide

**Provision WebRTC** 

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Administrator

WebRTC does not require tenant provisioning.

#### **Related documentation:**

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#### **RSS:**

For private edition

List any provisioning needed to deploy, run, or manage the service. For example:

- Designer: Create an Access Group specific to Designer Developer, Admin.
- Agent Setup: Create Agent Setup options to provide access to Administrator, Supervisor. or Ops.
- Genesys Info Mart: Update the CTL\_CONFIG table in the GIM DB to control ETL and DB maintenance behavior.

## Tenant provisioning

Describe how to provision the tenant service for .