

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

WebRTC Private Edition Guide

Provision WebRTC

9/15/2025

Contents

• 1 Tenant provisioning

Administrator

WebRTC does not require tenant provisioning.

Related documentation:

- •
- •

RSS:

• For private edition

List any provisioning needed to deploy, run, or manage the service. For example:

- Designer: Create an Access Group specific to Designer Developer, Admin.
- Agent Setup: Create Agent Setup options to provide access to Administrator, Supervisor. or Ops.
- Genesys Info Mart: Update the CTL_CONFIG table in the GIM DB to control ETL and DB maintenance behavior.

Tenant provisioning

Describe how to provision the tenant service for .