GENESYS™

Widgets API Reference

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Contents

The Widgets API Reference covers all of the commands and events for each widget, and covers how to configure and localize each one.

Related documentation:

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The APIs are divided into the following categories, as discussed in the article on How Widgets Works. There is also an article that explains how to get started with Genesys Widgets.

Widgets bus (CXBus)

- Widget Bus API Overview

Widgets-Core

- App
- Common
- Overlay
- Toaster
- WindowManager

Service plugins

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- StatsService
- WebChatService

UI plugins

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- Callback
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- ChannelSelector
- Console
- SideBar
- WebChat

Bridge plugins

- Engage

Extensions

- Genesys Widgets Extensions

Videos

- Genesys Widgets supplemental videos