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Voice Microservices Private Edition Guide

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Related documentation:

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Voice Microservices is a service available with the Genesys Multicloud CX private edition offering. Voice Microservices includes the Tenant Service, however there is a separate Private Edition Guide for the Tenant Service. For information about the Tenant Service, including provisioning, configuration, and deployment information, see the *Tenant Service Private Edition Guide*.

Overview

Learn more about Voice Microservices and how to get started.

- About Voice Microservices
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Voice Microservices.

- Before you begin
- Configure Voice Microservices
- Provision Voice Microservices
- Deploy Voice Microservices
- Upgrade, rollback, or uninstall Voice Microservices

Observability

Learn how to monitor Voice Microservices with metrics and logging.

- Observability in Voice Microservices
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- Agent State Service metrics and alerts
 - Call State Service metrics and alerts
 - Config Service metrics and alerts
 - Dial Plan Service metrics and alerts
 - FrontEnd Service metrics and alerts
 - ORS metrics and alerts
 - Voice Registrar Service metrics and alerts
 - Voice RQ Service metrics and alerts
 - Voice SIP Cluster Service metrics and alerts
 - Voice SIP Proxy Service metrics and alerts
 - Voicemail metrics and alerts
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