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Voice Microservices Private Edition Guide

4/25/2024

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Related documentation:

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Voice Microservices is a service available with the Genesys Multicloud CX private edition offering. Voice Microservices includes the Tenant Service, however there is a separate Private Edition Guide for the Tenant Service. For information about the Tenant Service, including provisioning, configuration, and deployment information, see the *Tenant Service Private Edition Guide*.

Overview

Learn more about Voice Microservices and how to get started.

- About Voice Microservices
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Voice Microservices.

- Before you begin
 - Consul requirements for Voice services
 - Redis requirements for Voice services
 - Configure Voice Microservices
 - Provision Voice Microservices
 - Deploy Voice Microservices
 - Upgrade, rollback, or uninstall Voice Microservices
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Observability

Learn how to monitor Voice Microservices with metrics and logging.

- [Observability in Voice Microservices](#)
- [Agent State Service metrics and alerts](#)
- [Call State Service metrics and alerts](#)
- [Config Service metrics and alerts](#)
- [Dial Plan Service metrics and alerts](#)
- [FrontEnd Service metrics and alerts](#)
- [ORS metrics and alerts](#)
- [Voice Registrar Service metrics and alerts](#)
- [Voice RQ Service metrics and alerts](#)
- [Voice SIP Cluster Service metrics and alerts](#)
- [Voice SIP Proxy Service metrics and alerts](#)
- [Voicemail metrics and alerts](#)

Functionality

Find information about the differences between Voice Microservices and legacy applications.

- [Feature support and known limitations](#)
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