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Voice Microservices Private Edition Guide

Upgrade, rollback, or uninstall the Voicemail Service

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Learn how to upgrade, rollback or uninstall the Voicemail Service.

Related documentation:

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- [For private edition](#)

Upgrade Voicemail

The upgrade procedure consists of these major steps:

1. Canary deployment
2. Upgrade
3. Delete canary

Canary deployment

For the canary deployment, some parameters in the **canary_override_values.yaml** file must be overridden. This file is passed to the Helm chart during the deployment of the canary instance.

```
### Canary Override Values
serviceAccount:
  create: false # Service account will be already created while initial deployment

service:
  canaryName: canary # Postfix that will be added for canary deployment

prometheus:
  podMonitor:
    enabled: false # Podmonitor deployed during initial deployment will get metrics from all
    pod instance including canary.

hpa:
  enabled: false # HPA is not needed for canary
```

Deploy a canary instance:

```
helm upgrade --install --force --wait --timeout 500s -n voice -f
./voicemail_override_values.yaml -f ./voice_helm_values/canary_override_values.yaml voice-
voicemail-canary https://voice-agent/voice-voicemail-9.0.07.tgz --set version=9.0.10 --
username "$JFROG_USER" --password "$JFROG_PASSWORD"
```

Service upgrade

When the canary deployment of a Voicemail Service is ready for an upgrade, use the following command to upgrade the current version of a Voicemail Service to the desired version:

```
helm upgrade --install --force --wait --timeout 500s -n voice -f
./voicemail_override_values.yaml -f voice-voicemail-canary https:///voice-agent/voice-
voicemail-9.0.07.tgz --set version=9.0.10 --username "$JFROG_USER" --password
"$JFROG_PASSWORD"
```

Delete the canary instance

If the upgrade of a Voicemail Service is successful, delete the canary instance of the service by using the following command:

```
helm uninstall voice-voicemailcanary -n voice
```

Rollback Voicemail

The procedure to rollback voicemail is similar to voice microservices rollback. For more information, see [Rollback](#).

Uninstall Voicemail

The procedure to uninstall voicemail is similar to voice microservices uninstallation. For more information, see [Uninstall](#).