



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Voice Microservices Private Edition Guide

Architecture

6/7/2026

Contents

- 1 Cross-region architecture
- 2 Voice connections

Learn about Voice Microservices architecture.

Related documentation:

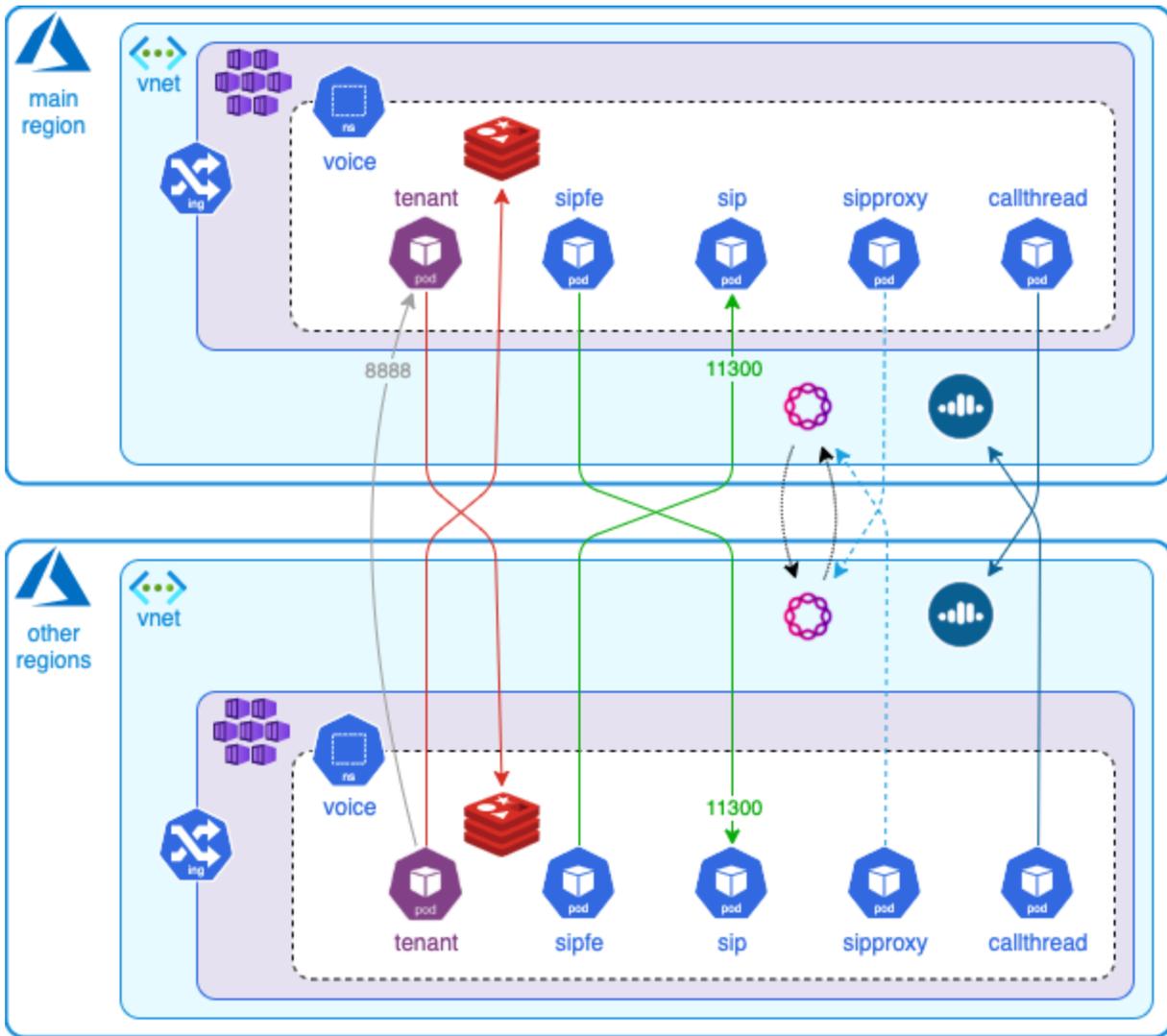
-
-
-

RSS:

- [For private edition](#)

For information about the overall Genesys Multicloud CX Private Edition architecture, see [Architecture](#).

The following diagram shows an example of the high-level architecture for Voice Microservices.



Voice connections

The following diagram illustrates the Voice Services connection architecture.

