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Voice Microservices Private Edition Guide

Architecture

4/24/2026

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Learn about Voice Microservices architecture.

Related documentation:

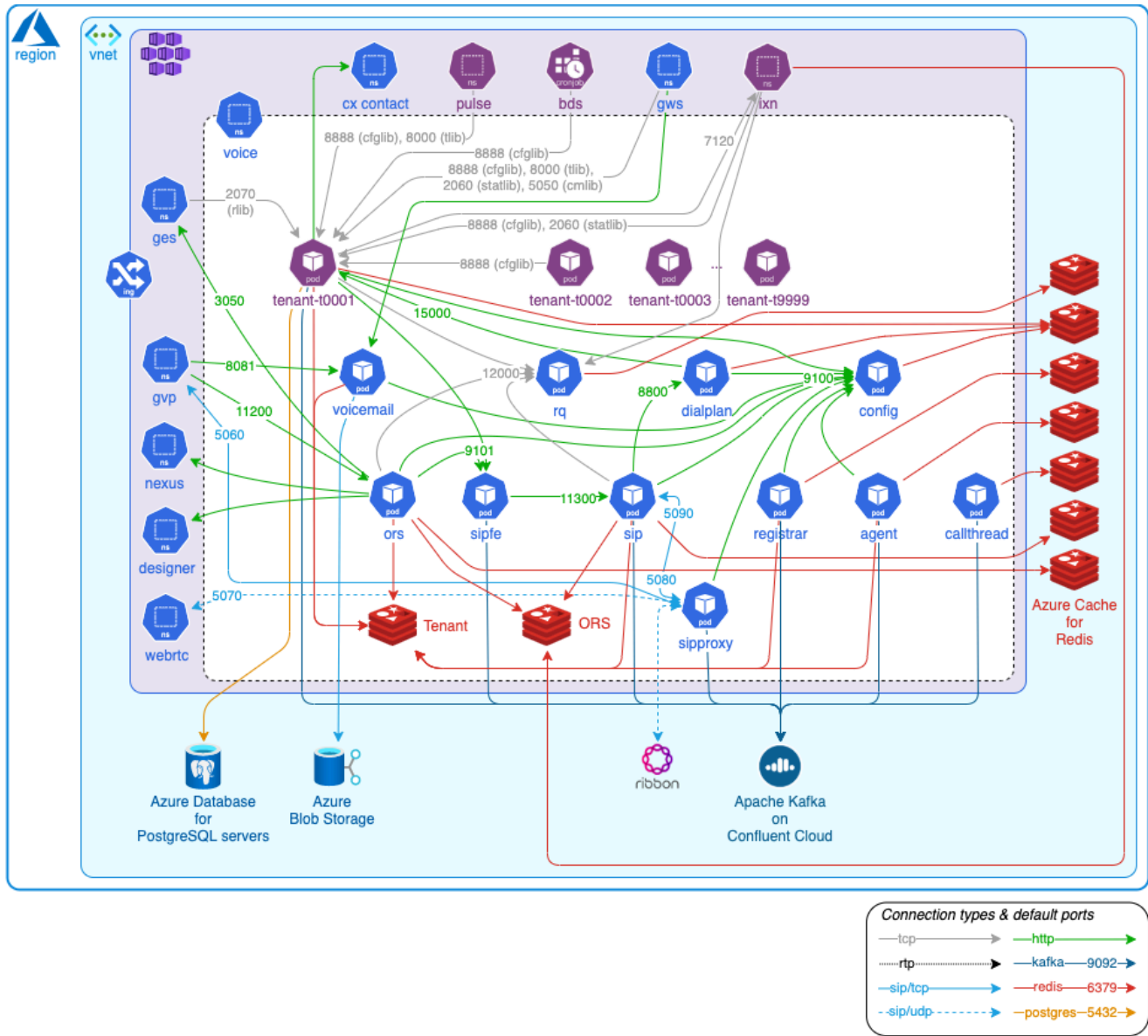
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RSS:

- [For private edition](#)

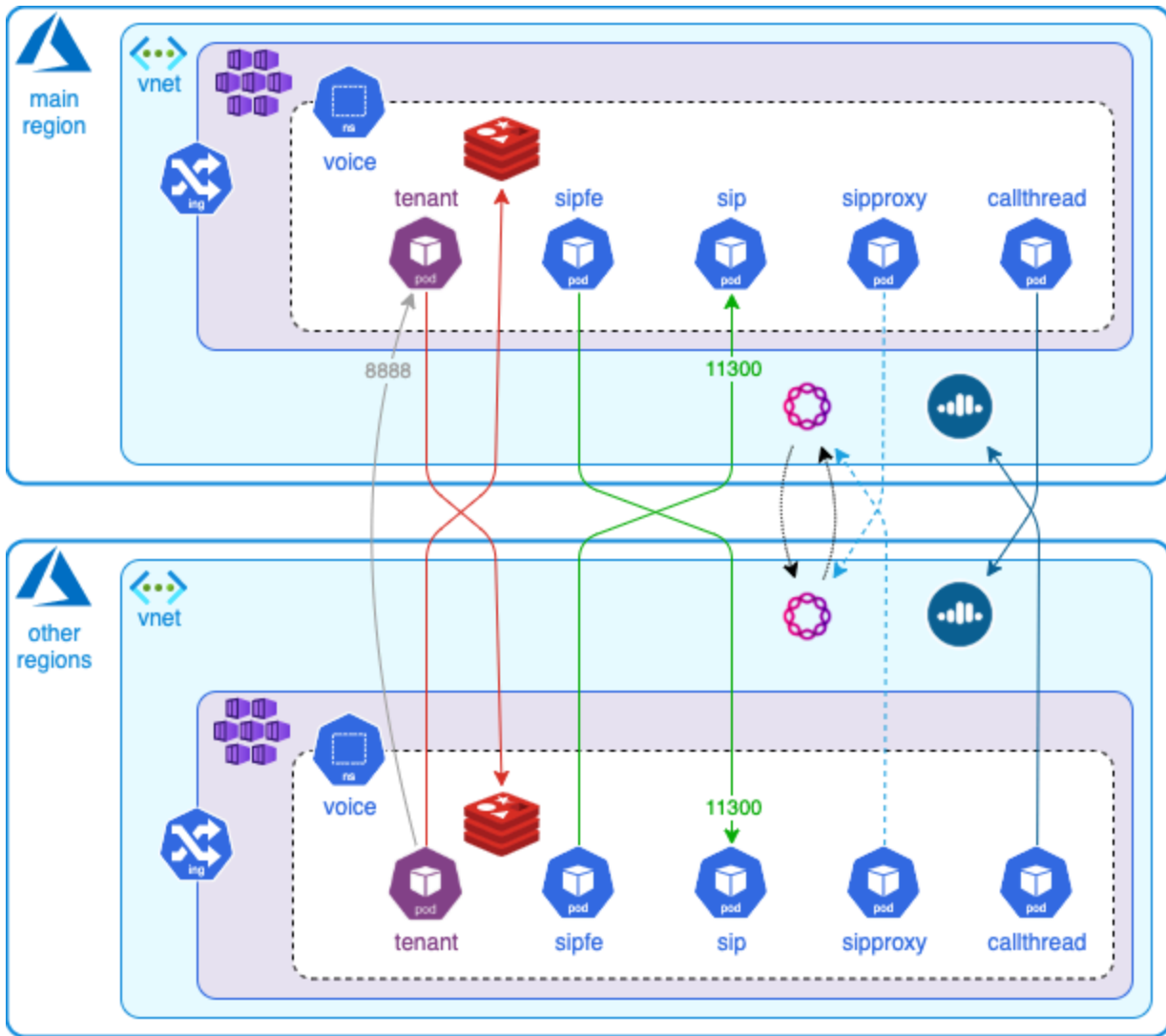
For information about the overall Genesys Multicloud CX Private Edition architecture, see [Architecture](#).

The following diagram shows an example of the high-level architecture for Voice Microservices.



Cross-region architecture

The following diagram shows an example of cross-region architecture for Voice Microservices.



Voice connections

The following diagram illustrates the Voice Services connection architecture.

