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Training Video for Genesys Use Cases

7/27/2024

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- [1 Navigating the use cases](#)

Learn how to find the use case you need, from across the Genesys platforms.

Navigating the use cases

[Link to video](#)

Use this video to learn how to find the use case you need:

- Where to find use cases for Genesys Cloud CX, Genesys Multicloud CX and On-Premises, and PureConnect
- How to find use cases according to their business benefits or interdependencies