

GENESYS

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Training Video for Genesys Use Cases

Contents

• 1 Navigating the use cases

Learn how to find the use case you need, from across the Genesys platforms.

Navigating the use cases

Link to video

Use this video to learn how to find the use case you need:

- Where to find use cases for Genesys Cloud CX, Genesys Multicloud CX and On-Premises, and PureConnect
- How to find use cases according to their business benefits or interdependencies