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PureConnect Use Cases

12/17/2025

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1. REDIRECT UseCases/Current/PureConnect

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Use the table below to find and search for the use case you need.

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No results

Genesys Sales



Genesys Sales Use Cases for PureConnect

Sort or search the table to find the use case you need to edit. Click the title link to go to the use case.

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No results

No results

Story and Business Context

Info needed.

Use Case Benefits

Info needed.

Summary

Info needed.

Use Case Definition

Info needed.

For more details

For additional details, contact your Genesys Sales Representative by filing out the form or for immediate assistance call us: 1-888-Genesys.