



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Multicloud CX Use Cases

# Table of Contents

**Digital**

**Inbound**

**Marketing**

**Outbound**

**Sales**

**Self-Service and Automation**

**Workforce Engagement**

---

## 1. REDIRECT UseCases/Current/GenesysEngage-cloud

Search the table of all articles in this guide, listed in alphabetical order, to find the article you need.

no