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PureConnect Maturity Level

Self-service and Automation - Maturity Level for PureConnect

```
{ { #cargo_store:_table=Article |Platform= |DisplayName=Selfservice |TocName= |Dimension=
|Context= |Product=Genesys Use Cases |productshort=UseCases} }
```



Consistent	Defined	Differentiated
<ul style="list-style-type: none"> • CE07 - Genesys Customer Authentication • CE08 - Genesys Voice Payment 	<ul style="list-style-type: none"> • CE09 - Genesys IVR Personalization 	<ul style="list-style-type: none"> • CE31 - Genesys Chatbots • CE41 - Genesys Voicebots