

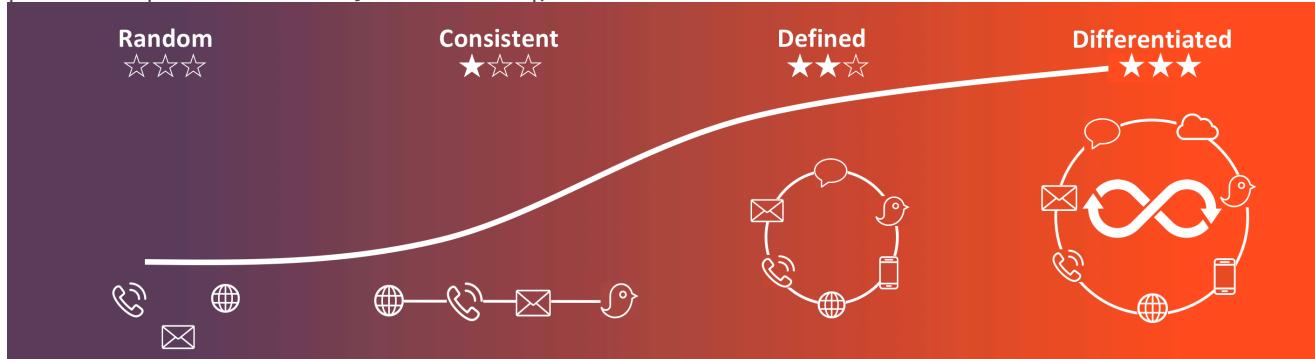


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PureConnect Maturity Level

Self-service and Automation - Maturity Level for PureConnect

##cargo_store:_table=Article |Platform= |DisplayName=Selfservice |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases }



Consistent	Defined	Differentiated
<ul style="list-style-type: none">CE07 - Genesys Customer AuthenticationCE08 - Genesys Voice Payment	<ul style="list-style-type: none">CE09 - Genesys IVR Personalization	<ul style="list-style-type: none">CE31 - Genesys ChatbotsCE41 - Genesys Voicebots