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Genesys Multicloud CX Maturity Level

Outbound - Maturity Level for Genesys Engage on-premises

{{{#cargo_store:_table=Article |Platform= |DisplayName=PremOutbound |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases} }}



Consistent	Defined	Differentiated
<ul style="list-style-type: none">CE11 - Genesys Outbound DialerCE12 - Genesys SMS & Email Notifications	<ul style="list-style-type: none">CE13 - Genesys Omnichannel Notifications	No use cases with Differentiated maturity for this product category.