



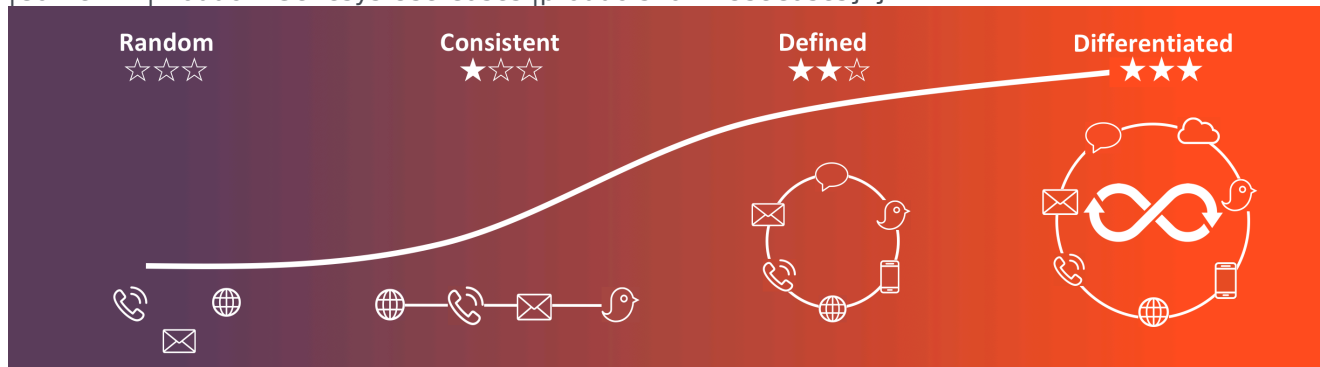
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# Genesys Multicloud CX Maturity Level

Open Platform - Maturity Level for Genesys Multicloud CX

8/26/2025

```
{ { #cargo_store:_table=Article |Platform= |DisplayName=OpenPlatform |TocName= |Dimension=
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Consistent	Defined	Differentiated
No use cases with Consistent maturity for this product category.	No use cases with Defined maturity for this product category.	No use cases with Differentiated maturity for this product category.