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Genesys Engage On-Premises Use Cases

Genesys Outbound

4/11/2026



Genesys Outbound Use Cases for Genesys Engage on-premises

Sort or search the table to find the use case you need to edit. Click the title link to go to the use case.

Use Case	Subtitle
"> Genesys Outbound Dialer (CE11) Improve customer communications and increase sales conversion using powerful dialer capabilities"> Genesys SMS & Email Notifications (CE12) Use SMS and email to send personalized, timely and relevant notifications to customers."> Genesys Omnichannel Notifications (CE13) Use multiple channels to notify customers	

