

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Mutlicloud CX Use Cases

Explore all Genesys Mutlicloud CX use cases. See the first tab (All) for a full list of use cases, or filter by product category.

AII

Sort or search the table to find the use case you want to view, then click the title.

No results

Digital

Sort or search the table to find the Digital use case you want to view, then click the title.

No results

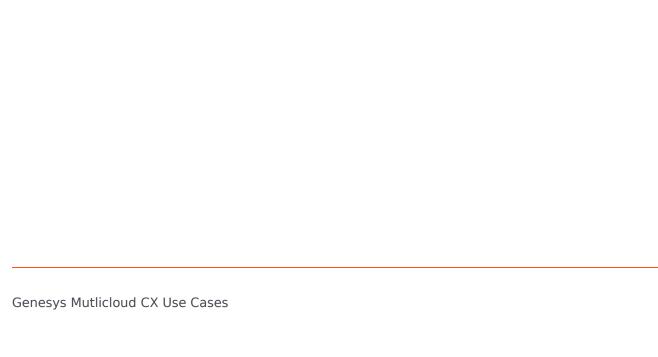


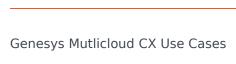
Self-service and automation
Sell-Selvice alla autolliation
Sort or search the table to find the Self-Service and Automation use
case you want to view, then click the title.
No results
TWO TCSUICS





Inbound	
Sort or search the table to find the Inbound use case you then click the title. No results	want to view,







Workforce engagement

Sort or search the table to find the Workforce Engagement use case you want to view, then click the title.

No results



pen Platform	
ort or search the table to find the Open Platform use case you want ew, then click the title. o results	to



