



# Genesys Engage Cloud Use Cases

Genesys Outbound

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# Genesys Outbound Use Cases for Genesys Engage cloud

Sort or search the table to find the use case you need to edit. Click the title link to go to the use case.

Use Case	Subtitle
Use Case	Subtitle

"> Genesys Outbound Dialer (CE11) Improve customer communications and increase sales conversion using powerful dialer capabilities"> Genesys SMS Notification (CE12) Use SMS to notify customers"> Genesys Omnichannel Notifications (CE13) Use multiple channels to notify customers



