



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Mutlicloud CX Use Cases

---

This page lists all Genesys Multicloud CX use cases and other use cases that can be implemented with that use case to optimize the benefits to the customer.