

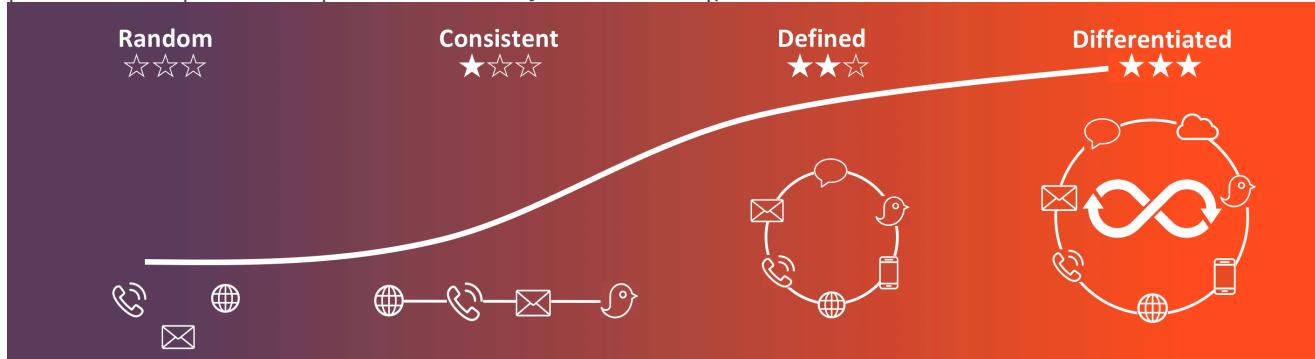


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Genesys Cloud CX Maturity Level

[Workforce Engagement - Maturity Level for GenesysCloud](#)

`{{{#cargo_store:_table=Article |Platform= |DisplayName=WorkforceEngagement |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases} }}`



Consistent	Defined	Differentiated
No use cases with Consistent maturity for this product category.	No use cases with Defined maturity for this product category.	<ul style="list-style-type: none">EE31 - Genesys Agent AssistWE01 - Quality Assurance and ComplianceWE02 - Resource ManagementWE03 - Employee Performance