Genesys Cloud CX Maturity Level

Workforce Engagement - Maturity Level for GenesysCloud

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{{#cargo_store:_table=Article |Platform= |DisplayName=WorkforceEngagement |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases} }

Consistent	Defined	Differentiated
No use cases with Consistent maturity for this product category.	No use cases with Defined maturity for this product category.	• EE31 - Genesys Agent Assist • WE01 - Quality Assurance and Compliance • WE02 - Resource Management • WE03 - Employee Performance