

GENESYS

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Genesys Cloud CX Maturity Level

Outbound - Maturity Level for GenesysCloud

{{#cargo_store:_table=Article |Platform= |DisplayName=Outbound |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases} }



Consistent	Defined	Differentiated
CE12 - Genesys SMS & Email Notifications	No use cases with Defined maturity for this product category.	CE11 - Genesys Outbound Dialer