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Genesys Cloud CX Maturity Level

[Open Platform - Maturity Level for GenesysCloud](#)

{{{#cargo_store:_table=Article |Platform= |DisplayName=OpenPlatform |TocName= |Dimension= |Context= |Product=Genesys Use Cases |productshort=UseCases} }}



Consistent	Defined	Differentiated
<ul style="list-style-type: none">OP01 - Genesys Business CommunicationsOP02 - Genesys CRM CollaborationOP04 - Genesys Voice ServicesOP07 - Genesys UCC Third-Party Integration	No use cases with Defined maturity for this product category.	No use cases with Differentiated maturity for this product category.