



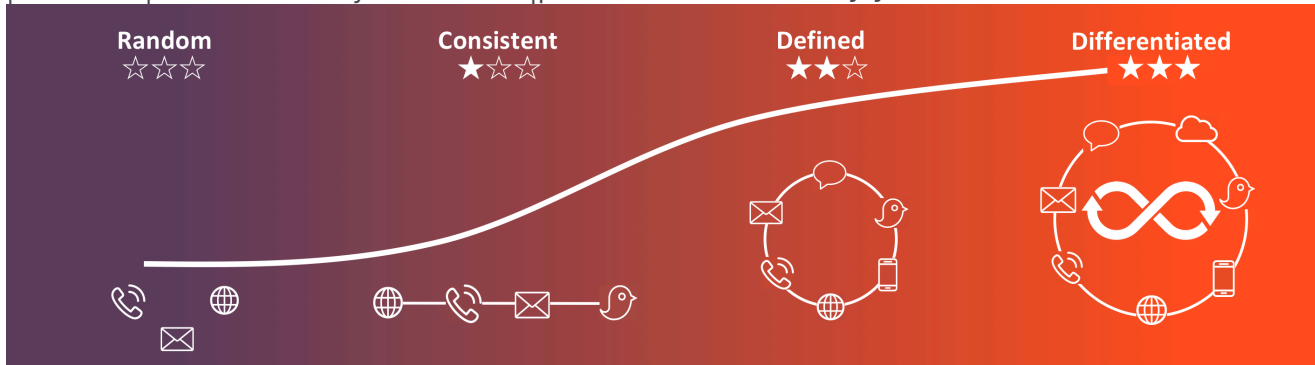
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Genesys Cloud CX Maturity Level

Open Platform - Maturity Level for GenesysCloud

9/1/2024

```
{ {#cargo_store:_table=Article |Platform= |DisplayName=OpenPlatform |TocName= |Dimension=
|Context= |Product=Genesys Use Cases |productshort=UseCases} }
```



Consistent	Defined	Differentiated
<ul style="list-style-type: none"> • OP01 - Genesys Business Communications • OP02 - Genesys CRM Collaboration • OP04 - Genesys Voice Services • OP07 - Genesys UCC Third-Party Integration 	<p>No use cases with Defined maturity for this product category.</p>	<p>No use cases with Differentiated maturity for this product category.</p>