



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# User Data Management Administrator's Guide

Access Management

---

## Contents

- 1 Configure Role-Based Access Control
  - 1.1 Working with UCS UCSX Exporter role
  - 1.2 Working with iWD Administrator role

---

Learn about the roles required for exporting data using UDM.

## Configure Role-Based Access Control

There are two roles available in UDM: **UDM UCSX Exporter** and **iWD Administrator**. Both these roles have access to export data. If users do not have any of these two roles, the **Jobs**, **History**, and **Artifacts** tabs are disabled and hidden.

### Working with UCS UCSX Exporter role

Agents with the **UDM UCSX Exporter** role can create jobs to export UCSX data: Interactions or Contacts. For these agents, the **History** page and the **Artifacts** page will display only *Interaction* or *Contact* items that have *UCSX* as the source. They can export all interactions or a specific **Entity Type**.

### Working with iWD Administrator role

Agents with the **iWD Administrator** role can create jobs to export iWD data: Events. For these agents, the **History** page and the **Artifacts** page will display only *Events* items that have *iWD* as the source.

Agents with both roles can create jobs to export USCX or iWD data.