

GENESYS

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Migration Use Cases Matrix - Barrytest/February 14, 2019

Capabilities table created for **Barrytest** on February 14, 2019.

Editor: barry

Primary Solution Architect: robert **Validated by Architect**: Yes

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Related documentation:

At least one table must be specified.

Migration Use Cases Matrix - Barrytest/February 14, 2019

Capabilities	Use Case	As Is	То Ве	Customizations	GenesysCloud	PureConnect Cloud	Genesys Multicloud CX
Digital	BO01 - Genesys Task Import-Batch	X	X		Not Available	Not Available	Not Available
Digital	BO01 - Genesys Task Import-Batch	X	X		Not Available	Not Available	Not Available
Digital	BO02 - Genesys Task Distribution		X		Not Available	Not Available	Not Available

