

## **GENESYS**

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## Universal Contact Service Private Edition Guide

High availability and disaster recovery

Find out how this service provides disaster recovery in the event the service goes down.

## **Related documentation:**

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## RSS:

• For private edition

Service	High Availability	Disaster Recovery	Where can you host this service?
Universal Contact Service	N = N (N+1)	Not supported	Primary unit only

See High Availability information for all services: High availability and disaster recovery