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Telemetry Service Private Edition Guide

Before you begin

6/10/2026

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Find out what to do before deploying Telemetry Service.

Related documentation:

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RSS:

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Download the Helm charts

Telemetry Service is composed of:

- 1 Docker Container: **tlm/telemetry-service:version**
- 1 Helm Chart: **telemetry-service_version.tgz**

For additional information about overriding Helm chart values, see [Overriding Helm Chart values in the *Genesys Multicloud CX Private Edition Guide*](#).

For information about downloading Helm charts from JFrog Edge, see [Downloading your Genesys Multicloud CX containers in the *Setting up Genesys Multicloud CX Private Edition* guide](#).

Genesys dependencies

For any kind of Telemetry deployment, the following service must be deployed and running before deploying the Telemetry service:

- Genesys Authentication Service

For a look at the high-level deployment order, see [Order of services deployment](#).