GENESYS™

Telemetry Service Private Edition Guide

Before you begin

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Contents

Find out what to do before deploying Telemetry Service.

Related documentation:
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RSS:
- For private edition

Download the Helm charts

Telemetry Service is composed of:

- 1 Docker Container: **tlm/telemetry-service:version**
- 1 Helm Chart: **telemetry-service_version.tgz**

For additional information about overriding Helm chart values, see Overriding Helm Chart values in the *Genesys Multicloud CX Private Edition Guide*.

For information about downloading Helm charts from JFrog Edge, see Downloading your Genesys Multicloud CX containers in the *Setting up Genesys Multicloud CX Private Edition* guide.

Genesys dependencies

For any kind of Telemetry deployment, the following service must be deployed and running before deploying the Telemetry service:

- Genesys Authentication Service

For a look at the high-level deployment order, see Order of services deployment.