

## **GENESYS**

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## Telemetry Service Private Edition Guide

High availability and disaster recovery

Find out how this service provides disaster recovery in the event the service goes down.

## **Related documentation:**

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## RSS:

For private edition

Service	High Availability	Disaster Recovery	Where can you host this service?
Telemetry Service	N = N (N+1)	Active-spare	Primary or secondary unit

See High Availability information for all services: High availability and disaster recovery

For High Availability and Load Balancing, Telemetry Service implements an N+1 architecture available behind a Load Balancer.

Telemetry Service is deployed in all Engage Multicloud region/data center so that a client application like WWE can always find a Telemetry Service region/data center where it is relocated.