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## Genesys Choice Terms and Conditions

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Provides Genesys Choice terms and conditions for direct and indirect customers.

## Direct customers

The following terms and conditions apply to customers purchasing Genesys Choice directly from Genesys.

### Important

If you signed a services order with Genesys before March 16, 2021 and need a copy of the applicable terms and conditions, contact your Genesys sales representative.

- Genesys Choice Agreement (global): Contain the terms and conditions that govern your access and use of the Genesys Choice components.
- Genesys Choice Terms and Conditions: Contains the sections referenced by links in the Genesys Choice Agreement.