Genesys Multicloud CX Release Notes

4/23/2024

Contents

These Release Notes provide information about recent releases of Genesys Multicloud CX services, starting with March 31, 2021. Click the Release Date next to a particular service name to see detailed information for that release. The release date indicates the earliest date when a service release might be available in your environments. Some updates might not apply to all environments.

For information about releases prior to March 31, 2021 and for a list of known issues and limitations, see previous Genesys Multicloud CX Release Notes.

How to use these release notes

These release notes pages cover both Genesys Multicloud CX releases as well as Genesys Multicloud CX private edition releases.

There is a portal page for each flavor, giving you a snapshot of the latest release for every service, with relevant details:

- Genesys Multicloud CX Release Notes
- Genesys Multicloud CX Private Edition Release Notes

About the Cloud release notes

Content coming soon

About the private edition release notes

Content coming soon