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Genesys Multicloud CX Release Notes

Helm charts and containers for Universal Contact Service

6/4/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

| Service | Release Number | Release Date | Updated Helm Charts | Updated Containers |
|---------------------------|----------------|--------------|---|--|
| Universal Contact Service | 100.0.099.0073 | 2022-09-15 | <ul style="list-style-type: none">• UCSX-addtenant-100.0.0990073.tgz• ucsx-100.0.0990073.tgz | <ul style="list-style-type: none">• UCSX:100.0.099.0073• deploy_ucsx:100.0.099.0073 |
| Universal Contact Service | 100.0.097.0009 | 2022-02-16 | <ul style="list-style-type: none">• UCSX-addtenant-100.0.0970009.tgz• ucsx-100.0.0970009.tgz | <ul style="list-style-type: none">• UCSX:100.0.097.0009 |
| Universal Contact Service | 100.0.095.0015 | 2021-10-31 | | |
| Universal Contact Service | 100.0.093.0015 | 2021-09-10 | <ul style="list-style-type: none">• UCSX-addtenant-100.0.0930015.tgz | <ul style="list-style-type: none">• UCSX:100.0.093.0015 |

| Service | Release Number | Release Date | Updated Helm Charts | Updated Containers |
|---------------------------|----------------|--------------|--|--------------------|
| | | | <ul style="list-style-type: none">ucsx-100.0.0930015.tgz | |
| Universal Contact Service | 9.5.000.87 | 2021-06-30 | | |