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Genesys Multicloud CX Release Notes

Screen Recording Service Release Notes

5/18/2022



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Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

Important

The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

First availability	Released for	Highlights	Release number
November 16, 2021	 	Security improvements.	8.5.370.99
July 07, 2021		Compatibility and performance improvements.	8.5.370.95

November 16, 2021  

What's New

- This release includes security improvements.
- As of Jan 13, 2022, Screen Recording Service is available for Genesys Multicloud CX on Azure.

July 07, 2021 

What's New

- This release includes compatibility and performance improvements.

Important

This version was originally released on June 10, 2021.

Prior Releases

For information about prior releases, see [Screen Recording Service](#).