GENESYS™

Genesys Multicloud CX Release Notes

Helm charts and containers for Reporting and Analytics Aggregates

2/23/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:
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RSS:

- For cloud

- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- Generating a Visual Diff for Helm Charts and Containers

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Reporting and Analytics Aggregates (RAA)	100.0.011.0100	2022-04-07	• gcxi-raa-100.0.016+1007.tgz	• raa:100.0.011.0100
Reporting and Analytics Aggregates (RAA)	100.0.006.0100	2021-12-17	• gcxi-raa-100.0.006+0100.tgz	• raa:100.0.006.0100
Reporting and Analytics Aggregates (RAA)	100.0.003.0100	2021-07-30	• gcxi-raa-100.0.003+0100.tgz	• raa:100.0.003.0100
Reporting and Analytics Aggregates (RAA)	100.0.002.0104	2021-07-23	• gcxi-raa-100.0.002+0104.tgz	• raa:100.0.002.0104