Genesys Multicloud CX Release Notes

Recording Cloud Backup Service Release Notes

2/23/2026

Contents

Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

RSS:

- For cloud

- For private edition

> ## Important
> The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

Available	Genesys CX on		Private edition	Highlights	Release
AWS	**Azure**				
January 26, 2022	aws			New OS support.	8.5.299.40

January 26, 2022 aws

What's New

- Recording Cloud Backup Service now supports Red Hat Enterprise Linux 8 and Windows Server 2019 operating systems. (GIR-30211)

- Recording Cloud Backup Service (RCBS) is now using an updated version of the Apache Log4j 2 library (2.17.1), which significantly reduces the size of the logging file. (GIR-31843)

Security Fixes

- This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the Log4j library included with Recording Cloud Backup Service has been upgraded to version 2.17.1.

Prior Releases

For information about prior releases of Recording Cloud Backup Service (RCBS), see Recording Cloud Backup Service Release Notes.