



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Multicloud CX Release Notes

## Recording Cloud Backup Service Release Notes

6/13/2026

---

## Contents

- [1 January 26, 2022](#)
  - [1.1 What's New](#)
  - [1.2 Security Fixes](#)
- [2 Prior Releases](#)


Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

### RSS:

- For cloud
- For private edition

### Important

The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

Available	Genesys CX on		Private edition	Highlights	Release
AWS	Azure				
January 26, 2022				New OS support.	8.5.299.40

January 26, 2022 

### What's New

- Recording Cloud Backup Service now supports Red Hat Enterprise Linux 8 and Windows Server 2019 operating systems. (GIR-30211)
- Recording Cloud Backup Service (RCBS) is now using an updated version of the Apache Log4j 2 library (2.17.1), which significantly reduces the size of the logging file. (GIR-31843)

### Security Fixes

- This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the Log4j library included with Recording Cloud Backup Service has been upgraded to version 2.17.1.

---

## Prior Releases

For information about prior releases of Recording Cloud Backup Service (RCBS), see Recording Cloud Backup Service Release Notes.