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Genesys Multicloud CX Release Notes

Genesys Multicloud CX Mixed Mode Release Notes

1/24/2022

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These Release Notes provide information about recent releases of Genesys Multicloud CX services in mixed mode. Click the Release Date next to a particular service name to see detailed information for that release. The release date indicates the earliest date when a service release might be available in your environments. Some updates might not apply to all environments.

Early Adopter Program

Genesys Multicloud CX private edition is being released to pre-approved customers as part of the Early Adopter Program. Please note that the documentation and the product are subject to change. For more details about the program, please contact your Genesys representative.

About mixed mode

Mixed mode refers to implementations of Genesys Multicloud CX that include a combination of existing on-premises components that are integrated with collections of deliverables packaged as containers. If you see a reference to a mixed-mode release, that means a given container and its components/services are now available for those mixed-mode types of environments. That container version may later also be made available for full Genesys Multicloud CX private edition implementations (or used in the Genesys hosted offerings).

Latest release per service

Service	Released on	Release Number
Digital Channels		100.0.109.7169