Genesys Multicloud CX Release Notes

Helm charts and containers for Interaction Server

9/5/2025

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- Generating a Visual Diff for Helm Charts and Containers

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Interaction Server	100.0.007.0407	2022-09-20	• ixn-100.0.008+02.tgz • ixn-dashboards-100.0.008+00.tgz	• interaction_server:100.0.007.0 • ixn_vq_node:100.0.008.0501 • ixn_node:100.0.008.0700
Interaction Server	100.0.007.0400	2022-08-09	• ixn-100.0.008+02.tgz	• interaction_server:100.0.007.0 • ixn_vq_node:100.0.008.0201 • ixn_node:100.0.008.0501
Interaction Server	100.0.006.1204	2022-05-19	• ixn-100.0.003+20.tgz	• interaction_server:100.0.006.1 • ixn_vq_node:100.0.007.0002

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				• ixn_node:100.0.007.0002
Interaction Server	100.0.005.1205	2022-03-31	• ixn-100.0.003+16.tgz	• interaction_server:100.0.005.1 • ixn_vq_node:100.0.005.0510 • ixn_node:100.0.005.1200
Interaction Server	100.0.005.1200	2022-02-11	• ixn-100.0.003+16.tgz	• interaction_server:100.0.005.1 • ixn_vq_node:100.0.005.0504 • ixn_node:100.0.005.1101
Interaction Server	100.0.004.1001	2021-10-29	• ixn-100.0.003+14.tgz	• interaction_server:100.0.004.1 • ixn_vq_node:100.0.004.0200 • ixn_node:100.0.004.0500