Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Web Services and Applications

6/9/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:
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RSS:
- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- Generating a Visual Diff for Helm Charts and Containers

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Web Services and Applications	9.0.003.49	2026-05-21	• gws-services-2.0.2.tgz • gws-monitoring-1.0.24.tgz • gws-ingress-1.0.46.tgz	• gws-app-provisioning:9.0.001.22 • gws-app-workspace:9.0.001.18 • gws-platform-chat:9.0.000.69 • gws-platform-configuration:9.0.001.06 • gws-platform-datacollector:9.0.000.76 • gws-platform-ixn:9.0.000.68 • gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				ocs:9.0.000.71 • gws-platform-setting:9.0.000.76 • gws-platform-statistics:9.0.000.86 • gws-platform-ucs:9.0.000.67 • gws-platform-voice:9.0.000.91 • gws-service-configuration:9.0.000.12
Genesys Web Services and Applications	9.0.003.48	2026-05-20	• gws-services-2.0.2.tgz • gws-monitoring-1.0.24.tgz • gws-ingress-1.0.46.tgz	• gws-app-provisioning:9.0.001.21 • gws-app-workspace:9.0.001.17 • gws-platform-chat:9.0.000.69 • gws-platform-configuration:9.0.001.06 • gws-platform-datacollector:9.0.000.76 • gws-platform-ixn:9.0.000.68 • gws-platform-ocs:9.0.000.71 • gws-platform-setting:9.0.000.76 • gws-platform-statistics:9.0.000.86 • gws-platform-ucs:9.0.000.67 • gws-platform-voice:9.0.000.91 • gws-service-configuration:9.0.000.12
Genesys Web Services and Applications	9.0.003.35	2025-06-17	• gws-services-2.0.2.tgz	• gws-platform-chat:9.0.000.67

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			• gws-monitoring-1.0.24.tgz • gws-ingress-1.0.46.tgz	• gws-service-configuration:9.0.000.08 • gws-platform-configuration:9.0.001.03 • gws-platform-datacollector:9.0.000.73 • gws-system-replication:9.0.000.28 • gws-platform-ixn:9.0.000.65 • gws-system-nginx:9.0.000.40 • gws-platform-ocs:9.0.000.68 • gws-app-provisioning:9.0.001.19 • gws-platform-setting:9.0.000.74 • gws-platform-statistics:9.0.000.83 • gws-platform-ucs:9.0.000.64 • gws-platform-voice:9.0.000.88 • gws-app-workspace:9.0.001.13
Genesys Web Services and Applications	9.0.003.32	2024-10-17		
Genesys Web Services and Applications	9.0.003.29	2024-05-31		
Genesys Web Services and Applications	9.0.003.28	2024-04-26	• gws-services-1.0.109.tgz • gws-monitoring-1.0.24.tgz • gws-ingress-1.0.44.tgz	• gws-platform-voice:9.0.000.84 • gws-platform-ucs:9.0.000.60 • gws-platform-statistics:9.0.000.79 • gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				setting:9.0.000.70 • gws-platform-ocs:9.0.000.64 • gws-platform-ixn:9.0.000.61 • gws-platform-datacollector:9.0.000.68 • gws-platform-configuration:9.0.000.99 • gws-platform-chat:9.0.000.62 • gws-app-workspace:9.0.001.08 • gws-app-provisioning:9.0.001.14
Genesys Web Services and Applications	9.0.003.27	2023-12-22	• gws-services-1.0.109.tgz • gws-monitoring-1.0.24.tgz • gws-ingress-1.0.44.tgz	• gws-platform-voice:9.0.000.83 • gws-platform-ucs:9.0.000.59 • gws-platform-statistics:9.0.000.78 • gws-platform-setting:9.0.000.69 • gws-platform-ocs:9.0.000.63 • gws-platform-ixn:9.0.000.60 • gws-platform-datacollector:9.0.000.67 • gws-platform-configuration:9.0.000.98 • gws-platform-chat:9.0.000.61 • gws-app-workspace:9.0.001.07 • gws-app-provisioning:9.0.001.13

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Web Services and Applications	9.0.003.25	2023-05-25	• gws-ingress-1.0.40.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.106.tgz	• gws-app-provisioning:9.0.001.11 • gws-app-workspace:9.0.001.06 • gws-platform-chat:9.0.000.60 • gws-platform-configuration:9.0.000.97 • gws-platform-datacollector:9.0.000.66 • gws-platform-ixn:9.0.000.59 • gws-platform-ocs:9.0.000.62 • gws-platform-setting:9.0.000.68 • gws-platform-statistics:9.0.000.77 • gws-platform-ucs:9.0.000.58 • gws-platform-voice:9.0.000.82 • gws-system-nginx:9.0.000.32 • gws-ui-provisioning:9.0.001.00
Genesys Web Services and Applications	9.0.003.20	2022-09-29	• gws-ingress-1.0.30.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.97.tgz • wwe-nginx-9.0.6.tgz	• gws-app-provisioning:9.0.001.09 • gws-app-workspace:9.0.001.03 • gws-platform-configuration:9.0.000.94 • gws-platform-datacollector:9.0.000.63 • gws-platform-ixn:9.0.000.56 • gws-platform-ocs:9.0.000.59

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				• gws-platform-setting:9.0.000.65 • gws-platform-statistics:9.0.000.74 • gws-platform-voice:9.0.000.79 • gws-system-nginx:9.0.000.29 • gws-ui-crmworkspace:9.0.000.97 • gws-ui-provisioning:9.0.001.00 • gws-ui-workspace:9.0.000.98
Genesys Web Services and Applications	9.0.003.19	2022-08-25	• gws-ingress-1.0.30.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.97.tgz • wwe-nginx-9.0.6.tgz	• gws-app-provisioning:9.0.001.09 • gws-app-workspace:9.0.001.03 • gws-platform-chat:9.0.000.57 • gws-platform-configuration:9.0.000.94 • gws-platform-datacollector:9.0.000.63 • gws-platform-ixn:9.0.000.56 • gws-platform-ocs:9.0.000.59 • gws-platform-setting:9.0.000.65 • gws-platform-statistics:9.0.000.74 • gws-platform-ucs:9.0.000.55 • gws-platform-voice:9.0.000.79 • gws-system-nginx:9.0.000.29

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				• gws-ui-crmworkspace:9.0.000.97 • gws-ui-provisioning:9.0.001.00 • gws-ui-workspace:9.0.000.97
Genesys Web Services and Applications	9.0.003.18	2022-07-28	• gws-ingress-1.0.28.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.96.tgz • wwe-nginx-9.0.6.tgz	• gws-app-provisioning:9.0.001.07 • gws-app-workspace:9.0.001.01 • gws-platform-chat:9.0.000.55 • gws-platform-configuration:9.0.000.92 • gws-platform-datacollector:9.0.000.61 • gws-platform-ixn:9.0.000.54 • gws-platform-ocs:9.0.000.57 • gws-platform-setting:9.0.000.63 • gws-platform-statistics:9.0.000.72 • gws-platform-ucs:9.0.000.53 • gws-platform-voice:9.0.000.77 • gws-system-nginx:9.0.000.27 • gws-ui-crmworkspace:9.0.000.95 • gws-ui-provisioning:9.0.000.98 • gws-ui-workspace:9.0.000.96
Genesys Web Services and Applications	9.0.003.15	2022-07-07	• gws-	• gws-app-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			ingress-1.0.28.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.96.tgz • wwe-nginx-9.0.6.tgz	provisioning:9.0.001.07 • gws-app-workspace:9.0.001.01 • gws-platform-chat:9.0.000.55 • gws-platform-configuration:9.0.000.92 • gws-platform-datacollector:9.0.000.61 • gws-platform-ixn:9.0.000.54 • gws-platform-ocs:9.0.000.57 • gws-platform-setting:9.0.000.63 • gws-platform-statistics:9.0.000.72 • gws-platform-ucs:9.0.000.53 • gws-platform-voice:9.0.000.77 • gws-system-nginx:9.0.000.27 • gws-ui-crmworkspace:9.0.000.95 • gws-ui-provisioning:9.0.000.98 • gws-ui-workspace:9.0.000.95
Genesys Web Services and Applications	9.0.003.11	2022-04-13	• gws-ingress-1.0.28.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.92.tgz • wwe-nginx-9.0.5.tgz	• gws-app-provisioning:9.0.001.05 • gws-app-workspace:9.0.001.00 • gws-platform-chat:9.0.000.54 • gws-platform-configuration:9.0.000.91 • gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				datacollector:9.0.000.60 • gws-platform-ixn:9.0.000.53 • gws-platform-ocs:9.0.000.56 • gws-platform-setting:9.0.000.62 • gws-platform-statistics:9.0.000.71 • gws-platform-ucs:9.0.000.52 • gws-platform-voice:9.0.000.76 • gws-system-nginx:9.0.000.26 • gws-ui-crmworkspace:9.0.000.72 • gws-ui-provisioning:9.0.000.96 • gws-ui-workspace:9.0.000.93
Genesys Web Services and Applications	9.0.003.10	2022-04-07	• gws-ingress-1.0.28.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.92.tgz • wwe-nginx-9.0.5.tgz	• gws-app-provisioning:9.0.001.05 • gws-app-workspace:9.0.001.00 • gws-platform-configuration:9.0.000.91 • gws-platform-datacollector:9.0.000.60 • gws-platform-ixn:9.0.000.53 • gws-platform-ocs:9.0.000.56 • gws-platform-setting:9.0.000.62 • gws-platform-statistics:9.0.000.71 • gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				voice:9.0.000.76 • gws-system-nginx:9.0.000.26 • gws-ui-crmworkspace:9.0.000.72 • gws-ui-provisioning:9.0.000.96 • gws-ui-workspace:9.0.000.93
Genesys Web Services and Applications	9.0.003.07	2022-03-21	• gws-ingress-1.0.27.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.86.tgz • wwe-nginx-9.0.5.tgz	• gws-app-provisioning:9.0.001.04 • gws-app-workspace:9.0.000.99 • gws-platform-configuration:9.0.000.90 • gws-platform-datacollector:9.0.000.59 • gws-platform-ixn:9.0.000.52 • gws-platform-ocs:9.0.000.55 • gws-platform-setting:9.0.000.61 • gws-platform-statistics:9.0.000.70 • gws-platform-voice:9.0.000.75 • gws-system-nginx:9.0.000.25 • gws-ui-crmworkspace:9.0.000.71 • gws-ui-provisioning:9.0.000.95 • gws-ui-workspace:9.0.000.92
Genesys Web Services and Applications	9.0.003.01	2022-02-01	• gws-ingress-1.0.18.tgz	• gws-app-provisioning:9.0.001.01

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			• gws-monitoring-1.0.22.tgz • gws-services-1.0.66.tgz • wwe-nginx-9.0.4.tgz	• gws-app-workspace:9.0.000.96 • gws-platform-configuration:9.0.000.86 • gws-platform-datacollector:9.0.000.56 • gws-platform-ixn:9.0.000.49 • gws-platform-ocs:9.0.000.52 • gws-platform-setting:9.0.000.58 • gws-platform-statistics:9.0.000.67 • gws-platform-voice:9.0.000.72 • gws-system-nginx:9.0.000.22 • gws-ui-crmworkspace:9.0.000.68 • gws-ui-provisioning:9.0.000.92 • gws-ui-workspace:9.0.000.89
Genesys Web Services and Applications	9.0.002.99	2021-11-16	• gws-ingress-1.0.15.tgz • gws-monitoring-1.0.21.tgz • gws-services-1.0.56.tgz • wwe-nginx-9.0.4.tgz	• gws-app-provisioning:9.0.000.99 • gws-app-workspace:9.0.000.94 • gws-platform-configuration:9.0.000.84 • gws-platform-datacollector:9.0.000.54 • gws-platform-ixn:9.0.000.47 • gws-platform-ocs:9.0.000.50 • gws-platform-setting:9.0.000.56

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				• gws-platform-statistics:9.0.000.65 • gws-platform-voice:9.0.000.70 • gws-system-nginx:9.0.000.20 • gws-ui-crmworkspace:9.0.000.66 • gws-ui-provisioning:9.0.000.90 • gws-ui-workspace:9.0.000.87
Genesys Web Services and Applications	9.0.002.98	2021-09-17	• gws-ingress-1.0.12.tgz • gws-monitoring-1.0.21.tgz • gws-services-1.0.55.tgz • wwe-nginx-9.0.4.tgz	• gws-app-provisioning:9.0.000.98 • gws-app-workspace:9.0.000.93 • gws-platform-configuration:9.0.000.83 • gws-platform-datacollector:9.0.000.53 • gws-platform-ixn:9.0.000.46 • gws-platform-ocs:9.0.000.49 • gws-platform-setting:9.0.000.55 • gws-platform-statistics:9.0.000.64 • gws-platform-voice:9.0.000.69 • gws-system-nginx:9.0.000.19 • gws-ui-crmworkspace:9.0.000.65 • gws-ui-provisioning:9.0.000.89 • gws-ui-workspace:9.0.000.86

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Web Services and Applications	9.0.002.88	2021-06-30	• gws-ingress-0.2.12.tgz • gws-monitoring-1.0.2.tgz • gws-services-1.0.23.tgz • wwe-nginx-9.0.4.tgz	• gws-app-provisioning:9.0.000.93 • gws-app-workspace:9.0.000.90 • gws-platform-configuration:9.0.000.79 • gws-platform-datacollector:9.0.000.50 • gws-platform-ixn:9.0.000.43 • gws-platform-ocs:9.0.000.46 • gws-platform-setting:9.0.000.52 • gws-platform-statistics:9.0.000.61 • gws-platform-voice:9.0.000.66 • gws-system-nginx:9.0.000.16 • gws-ui-crmworkspace:9.0.000.62 • gws-ui-provisioning:9.0.000.84 • gws-ui-workspace:9.0.000.82