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# Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Web Services and Applications

9/20/2024

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Find lists of which containers were updated for each service release, and when.

### Related documentation:

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### RSS:

- For cloud
- For private edition

## Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Web Services and Applications	9.0.003.29	2024-05-31		
Genesys Web Services and Applications	9.0.003.28	2024-04-26	<ul style="list-style-type: none"><li>• gws-services-1.0.109.tgz</li><li>• gws-monitoring-1.0.24.tgz</li><li>• gws-ingress-1.0.44.tgz</li></ul>	<ul style="list-style-type: none"><li>• gws-platform-voice:9.0.000.84</li><li>• gws-platform-ucs:9.0.000.60</li><li>• gws-platform-statistics:9.0.000.79</li><li>• gws-platform-setting:9.0.000.70</li><li>• gws-platform-ocs:9.0.000.64</li></ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>• gws-platform-ixn:9.0.000.61</li> <li>• gws-platform-datacollector:9.0.000.68</li> <li>• gws-platform-configuration:9.0.000.99</li> <li>• gws-platform-chat:9.0.000.62</li> <li>• gws-app-workspace:9.0.001.08</li> <li>• gws-app-provisioning:9.0.001.14</li> </ul>
Genesys Web Services and Applications	9.0.003.27	2023-12-22	<ul style="list-style-type: none"> <li>• gws-services-1.0.109.tgz</li> <li>• gws-monitoring-1.0.24.tgz</li> <li>• gws-ingress-1.0.44.tgz</li> </ul>	<ul style="list-style-type: none"> <li>• gws-platform-voice:9.0.000.83</li> <li>• gws-platform-ucs:9.0.000.59</li> <li>• gws-platform-statistics:9.0.000.78</li> <li>• gws-platform-setting:9.0.000.69</li> <li>• gws-platform-ocs:9.0.000.63</li> <li>• gws-platform-ixn:9.0.000.60</li> <li>• gws-platform-datacollector:9.0.000.67</li> <li>• gws-platform-configuration:9.0.000.98</li> <li>• gws-platform-chat:9.0.000.61</li> <li>• gws-app-workspace:9.0.001.07</li> <li>• gws-app-provisioning:9.0.001.13</li> </ul>
Genesys Web Services and Applications	9.0.003.25	2023-05-25	<ul style="list-style-type: none"> <li>• gws-ingress-1.0.40.tgz</li> <li>• gws-</li> </ul>	<ul style="list-style-type: none"> <li>• gws-app-provisioning:9.0.001.11</li> <li>• gws-app-</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>workspace:9.0.001.06</li> <li>gws-platform-chat:9.0.000.60</li> <li>gws-platform-configuration:9.0.000.97</li> <li>gws-platform-datacollector:9.0.000.66</li> <li>gws-platform-ixn:9.0.000.59</li> <li>gws-platform-monitoring-1.0.24.tgz</li> <li>gws-platform-zocs:9.0.000.62</li> <li>gws-services-1.0.106.tgz</li> <li>gws-platform-setting:9.0.000.68</li> <li>gws-platform-statistics:9.0.000.77</li> <li>gws-platform-ucs:9.0.000.58</li> <li>gws-platform-voice:9.0.000.82</li> <li>gws-system-nginx:9.0.000.32</li> <li>gws-ui-provisioning:9.0.001.00</li> </ul>
Genesys Web Services and Applications	9.0.003.20	2022-09-29	<ul style="list-style-type: none"> <li>gws-ingress-1.0.30.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> <li>gws-services-1.0.97.tgz</li> <li>wwe-nginx-9.0.6.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.09</li> <li>gws-app-workspace:9.0.001.03</li> <li>gws-platform-configuration:9.0.000.94</li> <li>gws-platform-datacollector:9.0.000.63</li> <li>gws-platform-ixn:9.0.000.56</li> <li>gws-platform-ocs:9.0.000.59</li> <li>gws-platform-setting:9.0.000.65</li> <li>gws-platform-</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>statistics:9.0.000.74</li> <li>gws-platform-voice:9.0.000.79</li> <li>gws-system-nginx:9.0.000.29</li> <li>gws-ui-crmworkspace:9.0.000.97</li> <li>gws-ui-provisioning:9.0.001.00</li> <li>gws-ui-workspace:9.0.000.98</li> </ul>
Genesys Web Services and Applications	9.0.003.19	2022-08-25	<ul style="list-style-type: none"> <li>gws-ingress-1.0.30.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> <li>gws-services-1.0.97.tgz</li> <li>wwe-nginx-9.0.6.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.09</li> <li>gws-app-workspace:9.0.001.03</li> <li>gws-platform-chat:9.0.000.57</li> <li>gws-platform-configuration:9.0.000.94</li> <li>gws-platform-datacollector:9.0.000.63</li> <li>gws-platform-ixn:9.0.000.56</li> <li>gws-platform-ocs:9.0.000.59</li> <li>gws-platform-setting:9.0.000.65</li> <li>gws-platform-statistics:9.0.000.74</li> <li>gws-platform-ucs:9.0.000.55</li> <li>gws-platform-voice:9.0.000.79</li> <li>gws-system-nginx:9.0.000.29</li> <li>gws-ui-crmworkspace:9.0.000.97</li> <li>gws-ui-</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>provisioning:9.0.001.00</li> <li>gws-ui-workspace:9.0.000.97</li> </ul>
Genesys Web Services and Applications	9.0.003.18	2022-07-28	<ul style="list-style-type: none"> <li>gws-ingress-1.0.28.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> <li>gws-services-1.0.96.tgz</li> <li>wwe-nginx-9.0.6.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.07</li> <li>gws-app-workspace:9.0.001.01</li> <li>gws-platform-chat:9.0.000.55</li> <li>gws-platform-configuration:9.0.000.92</li> <li>gws-platform-datacollector:9.0.000.61</li> <li>gws-platform-ixn:9.0.000.54</li> <li>gws-platform-ocs:9.0.000.57</li> <li>gws-platform-setting:9.0.000.63</li> <li>gws-platform-statistics:9.0.000.72</li> <li>gws-platform-ucs:9.0.000.53</li> <li>gws-platform-voice:9.0.000.77</li> <li>gws-system-nginx:9.0.000.27</li> <li>gws-ui-crmworkspace:9.0.000.95</li> <li>gws-ui-provisioning:9.0.000.98</li> <li>gws-ui-workspace:9.0.000.96</li> </ul>
Genesys Web Services and Applications	9.0.003.15	2022-07-07	<ul style="list-style-type: none"> <li>gws-ingress-1.0.28.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.07</li> <li>gws-app-workspace:9.0.001.01</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> <li>gws-services-1.0.96.tgz</li> <li>wwe-nginx-9.0.6.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-platform-chat:9.0.000.55</li> <li>gws-platform-configuration:9.0.000.92</li> <li>gws-platform-datacollector:9.0.000.61</li> <li>gws-platform-ixn:9.0.000.54</li> <li>gws-platform-ocs:9.0.000.57</li> <li>gws-platform-setting:9.0.000.63</li> <li>gws-platform-statistics:9.0.000.72</li> <li>gws-platform-ucs:9.0.000.53</li> <li>gws-platform-voice:9.0.000.77</li> <li>gws-system-nginx:9.0.000.27</li> <li>gws-ui-crmworkspace:9.0.000.95</li> <li>gws-ui-provisioning:9.0.000.98</li> <li>gws-ui-workspace:9.0.000.95</li> </ul>
Genesys Web Services and Applications	9.0.003.11	2022-04-13	<ul style="list-style-type: none"> <li>gws-ingress-1.0.28.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> <li>gws-services-1.0.92.tgz</li> <li>wwe-nginx-9.0.5.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.05</li> <li>gws-app-workspace:9.0.001.00</li> <li>gws-platform-chat:9.0.000.54</li> <li>gws-platform-configuration:9.0.000.91</li> <li>gws-platform-datacollector:9.0.000.60</li> <li>gws-platform-ixn:9.0.000.53</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>• gws-platform-ocs:9.0.000.56</li> <li>• gws-platform-setting:9.0.000.62</li> <li>• gws-platform-statistics:9.0.000.71</li> <li>• gws-platform-ucs:9.0.000.52</li> <li>• gws-platform-voice:9.0.000.76</li> <li>• gws-system-nginx:9.0.000.26</li> <li>• gws-ui-crmworkspace:9.0.000.72</li> <li>• gws-ui-provisioning:9.0.000.96</li> <li>• gws-ui-workspace:9.0.000.93</li> </ul>
Genesys Web Services and Applications	9.0.003.10	2022-04-07	<ul style="list-style-type: none"> <li>• gws-ingress-1.0.28.tgz</li> <li>• gws-monitoring-1.0.24.tgz</li> <li>• gws-services-1.0.92.tgz</li> <li>• wwe-nginx-9.0.5.tgz</li> </ul>	<ul style="list-style-type: none"> <li>• gws-app-provisioning:9.0.001.05</li> <li>• gws-app-workspace:9.0.001.00</li> <li>• gws-platform-configuration:9.0.000.91</li> <li>• gws-platform-datacollector:9.0.000.60</li> <li>• gws-platform-zixn:9.0.000.53</li> <li>• gws-platform-ocs:9.0.000.56</li> <li>• gws-platform-setting:9.0.000.62</li> <li>• gws-platform-statistics:9.0.000.71</li> <li>• gws-platform-voice:9.0.000.76</li> <li>• gws-system-nginx:9.0.000.26</li> </ul>



Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>gws-ui-crmworkspace:9.0.000.72</li> <li>gws-ui-provisioning:9.0.000.96</li> <li>gws-ui-workspace:9.0.000.93</li> </ul>
Genesys Web Services and Applications	9.0.003.07	2022-03-21	<ul style="list-style-type: none"> <li>gws-ingress-1.0.27.tgz</li> <li>gws-monitoring-1.0.24.tgz</li> <li>gws-services-1.0.86.tgz</li> <li>wwe-nginx-9.0.5.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.04</li> <li>gws-app-workspace:9.0.000.99</li> <li>gws-platform-configuration:9.0.000.90</li> <li>gws-platform-datacollector:9.0.000.59</li> <li>gws-platform-ixn:9.0.000.52</li> <li>gws-platform-ocs:9.0.000.55</li> <li>gws-platform-setting:9.0.000.61</li> <li>gws-platform-statistics:9.0.000.70</li> <li>gws-platform-voice:9.0.000.75</li> <li>gws-system-nginx:9.0.000.25</li> <li>gws-ui-crmworkspace:9.0.000.71</li> <li>gws-ui-provisioning:9.0.000.95</li> <li>gws-ui-workspace:9.0.000.92</li> </ul>
Genesys Web Services and Applications	9.0.003.01	2022-02-01	<ul style="list-style-type: none"> <li>gws-ingress-1.0.18.tgz</li> <li>gws-monitoring-1.0.22.tgz</li> <li>gws-</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.001.01</li> <li>gws-app-workspace:9.0.000.96</li> <li>gws-platform-</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> <li>services-1.0.66.tgz</li> <li>wwe-nginx-9.0.4.tgz</li> </ul>	<ul style="list-style-type: none"> <li>configuration:9.0.000.86</li> <li>gws-platform-datacollector:9.0.000.56</li> <li>gws-platform-ixn:9.0.000.49</li> <li>gws-platform-ocs:9.0.000.52</li> <li>gws-platform-setting:9.0.000.58</li> <li>gws-platform-statistics:9.0.000.67</li> <li>gws-platform-voice:9.0.000.72</li> <li>gws-system-nginx:9.0.000.22</li> <li>gws-ui-crmworkspace:9.0.000.68</li> <li>gws-ui-provisioning:9.0.000.92</li> <li>gws-ui-workspace:9.0.000.89</li> </ul>
Genesys Web Services and Applications	9.0.002.99	2021-11-16	<ul style="list-style-type: none"> <li>gws-ingress-1.0.15.tgz</li> <li>gws-monitoring-1.0.21.tgz</li> <li>gws-services-1.0.56.tgz</li> <li>wwe-nginx-9.0.4.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.000.99</li> <li>gws-app-workspace:9.0.000.94</li> <li>gws-platform-configuration:9.0.000.84</li> <li>gws-platform-datacollector:9.0.000.54</li> <li>gws-platform-ixn:9.0.000.47</li> <li>gws-platform-ocs:9.0.000.50</li> <li>gws-platform-setting:9.0.000.56</li> <li>gws-platform-statistics:9.0.000.65</li> <li>gws-platform-</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				voice:9.0.000.70 <ul style="list-style-type: none"> <li>gws-system-nginx:9.0.000.20</li> <li>gws-ui-crmworkspace:9.0.000.66</li> <li>gws-ui-provisioning:9.0.000.90</li> <li>gws-ui-workspace:9.0.000.87</li> </ul>
Genesys Web Services and Applications	9.0.002.98	2021-09-17	<ul style="list-style-type: none"> <li>gws-ingress-1.0.12.tgz</li> <li>gws-monitoring-1.0.21.tgz</li> <li>gws-services-1.0.55.tgz</li> <li>wwe-nginx-9.0.4.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.000.98</li> <li>gws-app-workspace:9.0.000.93</li> <li>gws-platform-configuration:9.0.000.83</li> <li>gws-platform-datacollector:9.0.000.53</li> <li>gws-platform-ixn:9.0.000.46</li> <li>gws-platform-ocs:9.0.000.49</li> <li>gws-platform-setting:9.0.000.55</li> <li>gws-platform-statistics:9.0.000.64</li> <li>gws-platform-voice:9.0.000.69</li> <li>gws-system-nginx:9.0.000.19</li> <li>gws-ui-crmworkspace:9.0.000.65</li> <li>gws-ui-provisioning:9.0.000.89</li> <li>gws-ui-workspace:9.0.000.86</li> </ul>
Genesys Web Services and Applications	9.0.002.88	2021-06-30	<ul style="list-style-type: none"> <li>gws-ingress-0.2.12.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gws-app-provisioning:9.0.000.93</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> <li>• gws-monitoring-1.0.2.tgz</li> <li>• gws-services-1.0.23.tgz</li> <li>• wwe-nginx-9.0.4.tgz</li> </ul>	<ul style="list-style-type: none"> <li>• gws-app-workspace:9.0.000.90</li> <li>• gws-platform-configuration:9.0.000.79</li> <li>• gws-platform-datacollector:9.0.000.50</li> <li>• gws-platform-ixn:9.0.000.43</li> <li>• gws-platform-ocs:9.0.000.46</li> <li>• gws-platform-setting:9.0.000.52</li> <li>• gws-platform-statistics:9.0.000.61</li> <li>• gws-platform-voice:9.0.000.66</li> <li>• gws-system-nginx:9.0.000.16</li> <li>• gws-ui-crmworkspace:9.0.000.62</li> <li>• gws-ui-provisioning:9.0.000.84</li> <li>• gws-ui-workspace:9.0.000.82</li> </ul>