



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Web Services and Applications

4/7/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

-

RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Web Services and Applications	9.0.003.35	2025-06-17	<ul style="list-style-type: none">• gws-services-2.0.2.tgz• gws-monitoring-1.0.24.tgz• gws-ingress-1.0.46.tgz	<ul style="list-style-type: none">• gws-platform-chat:9.0.000.67• gws-service-configuration:9.0.000.08• gws-platform-configuration:9.0.001.03• gws-platform-datacollector:9.0.000.73• gws-system-replication:9.0.000.28• gws-platform-ixn:9.0.000.65• gws-system-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				nginx:9.0.000.40 <ul style="list-style-type: none"> gws-platform-ocs:9.0.000.68 gws-app-provisioning:9.0.001.19 gws-platform-setting:9.0.000.74 gws-platform-statistics:9.0.000.83 gws-platform-ucs:9.0.000.64 gws-platform-voice:9.0.000.88 gws-app-workspace:9.0.001.13
Genesys Web Services and Applications	9.0.003.32	2024-10-17		
Genesys Web Services and Applications	9.0.003.29	2024-05-31		
Genesys Web Services and Applications	9.0.003.28	2024-04-26	<ul style="list-style-type: none"> gws-services-1.0.109.tgz gws-monitoring-1.0.24.tgz gws-ingress-1.0.44.tgz 	<ul style="list-style-type: none"> gws-platform-voice:9.0.000.84 gws-platform-ucs:9.0.000.60 gws-platform-statistics:9.0.000.79 gws-platform-setting:9.0.000.70 gws-platform-ocs:9.0.000.64 gws-platform-ixn:9.0.000.61 gws-platform-datacollector:9.0.000.68 gws-platform-configuration:9.0.000.99 gws-platform-chat:9.0.000.62

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> gws-app-workspace:9.0.001.08 gws-app-provisioning:9.0.001.14
Genesys Web Services and Applications	9.0.003.27	2023-12-22	<ul style="list-style-type: none"> gws-services-1.0.109.tgz gws-monitoring-1.0.24.tgz gws-ingress-1.0.44.tgz 	<ul style="list-style-type: none"> gws-platform-voice:9.0.000.83 gws-platform-ucs:9.0.000.59 gws-platform-statistics:9.0.000.78 gws-platform-setting:9.0.000.69 gws-platform-ocs:9.0.000.63 gws-platform-monitoring:9.0.000.60 gws-platform-datacollector:9.0.000.67 gws-platform-configuration:9.0.000.98 gws-platform-chat:9.0.000.61 gws-app-workspace:9.0.001.07 gws-app-provisioning:9.0.001.13
Genesys Web Services and Applications	9.0.003.25	2023-05-25	<ul style="list-style-type: none"> gws-ingress-1.0.40.tgz gws-monitoring-1.0.24.tgz gws-services-1.0.106.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.11 gws-app-workspace:9.0.001.06 gws-platform-chat:9.0.000.60 gws-platform-configuration:9.0.000.97 gws-platform-datacollector:9.0.000.66 gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> ixn:9.0.000.59 • gws-platform-ocs:9.0.000.62 • gws-platform-setting:9.0.000.68 • gws-platform-statistics:9.0.000.77 • gws-platform-ucs:9.0.000.58 • gws-platform-voice:9.0.000.82 • gws-system-nginx:9.0.000.32 • gws-ui-provisioning:9.0.001.00
Genesys Web Services and Applications	9.0.003.20	2022-09-29	<ul style="list-style-type: none"> • gws-ingress-1.0.30.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.97.tgz • wwe-nginx-9.0.6.tgz 	<ul style="list-style-type: none"> • gws-app-provisioning:9.0.001.09 • gws-app-workspace:9.0.001.03 • gws-platform-configuration:9.0.000.94 • gws-platform-datacollector:9.0.000.63 • gws-platform-ixn:9.0.000.56 • gws-platform-ocs:9.0.000.59 • gws-platform-setting:9.0.000.65 • gws-platform-statistics:9.0.000.74 • gws-platform-voice:9.0.000.79 • gws-system-nginx:9.0.000.29 • gws-ui-crmworkspace:9.0.000.97 • gws-ui-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> provisioning:9.0.001.00 gws-ui-workspace:9.0.000.98
Genesys Web Services and Applications	9.0.003.19	2022-08-25	<ul style="list-style-type: none"> gws-ingress-1.0.30.tgz gws-monitoring-1.0.24.tgz gws-services-1.0.97.tgz wwe-nginx-9.0.6.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.09 gws-app-workspace:9.0.001.03 gws-platform-chat:9.0.000.57 gws-platform-configuration:9.0.000.94 gws-platform-datacollector:9.0.000.63 gws-platform-ixn:9.0.000.56 gws-platform-ocs:9.0.000.59 gws-platform-setting:9.0.000.65 gws-platform-statistics:9.0.000.74 gws-platform-ucs:9.0.000.55 gws-platform-voice:9.0.000.79 gws-system-nginx:9.0.000.29 gws-ui-crmworkspace:9.0.000.97 gws-ui-provisioning:9.0.001.00 gws-ui-workspace:9.0.000.97
Genesys Web Services and Applications	9.0.003.18	2022-07-28	<ul style="list-style-type: none"> gws-ingress-1.0.28.tgz gws-monitoring-1.0.24.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.07 gws-app-workspace:9.0.001.01

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> gws-services-1.0.96.tgz wwe-nginx-9.0.6.tgz 	<ul style="list-style-type: none"> gws-platform-chat:9.0.000.55 gws-platform-configuration:9.0.000.92 gws-platform-datacollector:9.0.000.61 gws-platform-ixn:9.0.000.54 gws-platform-ocs:9.0.000.57 gws-platform-setting:9.0.000.63 gws-platform-statistics:9.0.000.72 gws-platform-ucs:9.0.000.53 gws-platform-voice:9.0.000.77 gws-system-nginx:9.0.000.27 gws-ui-crmworkspace:9.0.000.95 gws-ui-provisioning:9.0.000.98 gws-ui-workspace:9.0.000.96
Genesys Web Services and Applications	9.0.003.15	2022-07-07	<ul style="list-style-type: none"> gws-ingress-1.0.28.tgz gws-monitoring-1.0.24.tgz gws-services-1.0.96.tgz wwe-nginx-9.0.6.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.07 gws-app-workspace:9.0.001.01 gws-platform-chat:9.0.000.55 gws-platform-configuration:9.0.000.92 gws-platform-datacollector:9.0.000.61 gws-platform-ixn:9.0.000.54

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> • gws-platform-ocs:9.0.000.57 • gws-platform-setting:9.0.000.63 • gws-platform-statistics:9.0.000.72 • gws-platform-ucs:9.0.000.53 • gws-platform-voice:9.0.000.77 • gws-system-nginx:9.0.000.27 • gws-ui-crmworkspace:9.0.000.95 • gws-ui-provisioning:9.0.000.98 • gws-ui-workspace:9.0.000.95
Genesys Web Services and Applications	9.0.003.11	2022-04-13	<ul style="list-style-type: none"> • gws-ingress-1.0.28.tgz • gws-monitoring-1.0.24.tgz • gws-services-1.0.92.tgz • wwe-nginx-9.0.5.tgz 	<ul style="list-style-type: none"> • gws-app-provisioning:9.0.001.05 • gws-app-workspace:9.0.001.00 • gws-platform-chat:9.0.000.54 • gws-platform-configuration:9.0.000.91 • gws-platform-datacollector:9.0.000.60 • gws-platform-ixn:9.0.000.53 • gws-platform-ocs:9.0.000.56 • gws-platform-setting:9.0.000.62 • gws-platform-statistics:9.0.000.71 • gws-platform-ucs:9.0.000.52

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> gws-platform-voice:9.0.000.76 gws-system-nginx:9.0.000.26 gws-ui-crmworkspace:9.0.000.72 gws-ui-provisioning:9.0.000.96 gws-ui-workspace:9.0.000.93
Genesys Web Services and Applications	9.0.003.10	2022-04-07	<ul style="list-style-type: none"> gws-ingress-1.0.28.tgz gws-monitoring-1.0.24.tgz gws-services-1.0.92.tgz wwe-nginx-9.0.5.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.05 gws-app-workspace:9.0.001.00 gws-platform-configuration:9.0.000.91 gws-platform-datacollector:9.0.000.60 gws-platform-ixn:9.0.000.53 gws-platform-ocs:9.0.000.56 gws-platform-setting:9.0.000.62 gws-platform-statistics:9.0.000.71 gws-platform-voice:9.0.000.76 gws-system-nginx:9.0.000.26 gws-ui-crmworkspace:9.0.000.72 gws-ui-provisioning:9.0.000.96 gws-ui-workspace:9.0.000.93
Genesys Web Services and Applications	9.0.003.07	2022-03-21	<ul style="list-style-type: none"> gws- 	<ul style="list-style-type: none"> gws-app-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> ingress-1.0.27.tgz gws-monitoring-1.0.24.tgz gws-services-1.0.86.tgz wwe-nginx-9.0.5.tgz 	provisioning:9.0.001.04 <ul style="list-style-type: none"> gws-app-workspace:9.0.000.99 gws-platform-configuration:9.0.000.90 gws-platform-datacollector:9.0.000.59 gws-platform-ixn:9.0.000.52 gws-platform-ocs:9.0.000.55 gws-platform-setting:9.0.000.61 gws-platform-statistics:9.0.000.70 gws-platform-voice:9.0.000.75 gws-system-nginx:9.0.000.25 gws-ui-crmworkspace:9.0.000.71 gws-ui-provisioning:9.0.000.95 gws-ui-workspace:9.0.000.92
Genesys Web Services and Applications	9.0.003.01	2022-02-01	<ul style="list-style-type: none"> gws-ingress-1.0.18.tgz gws-monitoring-1.0.22.tgz gws-services-1.0.66.tgz wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.001.01 gws-app-workspace:9.0.000.96 gws-platform-configuration:9.0.000.86 gws-platform-datacollector:9.0.000.56 gws-platform-ixn:9.0.000.49 gws-platform-ocs:9.0.000.52 gws-platform-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> setting:9.0.000.58 • gws-platform-statistics:9.0.000.67 • gws-platform-voice:9.0.000.72 • gws-system-nginx:9.0.000.22 • gws-ui-crmworkspace:9.0.000.68 • gws-ui-provisioning:9.0.000.92 • gws-ui-workspace:9.0.000.89
Genesys Web Services and Applications	9.0.002.99	2021-11-16	<ul style="list-style-type: none"> • gws-ingress-1.0.15.tgz • gws-monitoring-1.0.21.tgz • gws-services-1.0.56.tgz • wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> • gws-app-provisioning:9.0.000.99 • gws-app-workspace:9.0.000.94 • gws-platform-configuration:9.0.000.84 • gws-platform-datacollector:9.0.000.54 • gws-platform-ixn:9.0.000.47 • gws-platform-ocs:9.0.000.50 • gws-platform-setting:9.0.000.56 • gws-platform-statistics:9.0.000.65 • gws-platform-voice:9.0.000.70 • gws-system-nginx:9.0.000.20 • gws-ui-crmworkspace:9.0.000.66 • gws-ui-provisioning:9.0.000.90 • gws-ui-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				workspace:9.0.000.87
Genesys Web Services and Applications	9.0.002.98	2021-09-17	<ul style="list-style-type: none"> gws-ingress-1.0.12.tgz gws-monitoring-1.0.21.tgz gws-services-1.0.55.tgz wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.000.98 gws-app-workspace:9.0.000.93 gws-platform-configuration:9.0.000.83 gws-platform-datacollector:9.0.000.53 gws-platform-ixn:9.0.000.46 gws-platform-ocs:9.0.000.49 gws-platform-setting:9.0.000.55 gws-platform-statistics:9.0.000.64 gws-platform-voice:9.0.000.69 gws-system-nginx:9.0.000.19 gws-ui-crmworkspace:9.0.000.65 gws-ui-provisioning:9.0.000.89 gws-ui-workspace:9.0.000.86
Genesys Web Services and Applications	9.0.002.88	2021-06-30	<ul style="list-style-type: none"> gws-ingress-0.2.12.tgz gws-monitoring-1.0.2.tgz gws-services-1.0.23.tgz wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-app-provisioning:9.0.000.93 gws-app-workspace:9.0.000.90 gws-platform-configuration:9.0.000.79 gws-platform-datacollector:9.0.000.50 gws-platform-ixn:9.0.000.43

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none">• gws-platform-ocs:9.0.000.46• gws-platform-setting:9.0.000.52• gws-platform-statistics:9.0.000.61• gws-platform-voice:9.0.000.66• gws-system-nginx:9.0.000.16• gws-ui-crmworkspace:9.0.000.62• gws-ui-provisioning:9.0.000.84• gws-ui-workspace:9.0.000.82