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Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Voice Platform

5/24/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Resource Manager	100.0.100.0238	2023-07-06	<ul style="list-style-type: none">• gvp-rm-100.0.1000238.tgz	<ul style="list-style-type: none">• gvp_rm:100.0.100.0238• gvp_rm_cfghandler:100.0.100.0238
GVP Media Control Platform	100.0.100.0097	2023-07-06	<ul style="list-style-type: none">• gvp-mcp-100.0.1000097.tgz	<ul style="list-style-type: none">• gvp_mcp:100.0.100.0097• gvp_mcp_confighandler:100.0.100.0097• gvp_mcp_servicehandler:100.0.100.0097
GVP Media Control Platform	100.0.100.0093	2022-11-29	<ul style="list-style-type: none">• gvp-mcp-100.0.1000093.tgz	<ul style="list-style-type: none">• gvp_mcp_servicehandler:100.0.100.0093• gvp_mcp:100.0.100.0093• gvp_mcp_confighandler:100.0.100.0093

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Reporting Server	100.0.100.0227	2022-10-06	<ul style="list-style-type: none"> gvp-rs-100.0.100.0227.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0227 (updated) gvp_rs:100.0.100.0227(updated) gvp_snmp:100.0.100.0041 (updated)
GVP Resource Manager	100.0.100.0229	2022-10-06	<ul style="list-style-type: none"> gvp-rm-100.0.100.0229.tgz 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0229 (updated) gvp_rm_cfghandler:100.0.100.0229 (updated) gvp_snmp:100.0.100.0041 (updated) fluent/fluent-bit:1.8.2 (no change)
GVP Configuration Server	100.0.100.0073	2022-10-06	<ul style="list-style-type: none"> gvp-configserver-100.0.100.0073.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0073 (updated) gvp_configserver_configserver:100.0.100.0073 (updated) gvp_configserver_servicehandler:100.0.100.0073 (updated)
GVP Media Control Platform	100.0.100.0089	2022-10-06	<ul style="list-style-type: none"> gvp-mcp-100.0.100.0089.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0089 (updated) gvp_mcp_confighandler:100.0.100.0089 (updated) gvp_mcp_servicehandler:100.0.100.0089 (updated) gvp_snmp:100.0.100.0041 (updated) recording-provider:100.0.1020009 (updated) fluent/fluent-bit:1.8.2 (no change)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Service Discovery	100.0.100.0065	2022-10-06	<ul style="list-style-type: none"> gvp-sd-100.0.100.0065.tgz (updated) 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0065 (updated)
GVP Media Control Platform	100.0.100.0084	2022-08-30	<ul style="list-style-type: none"> gvp-mcp-100.0.100.0084.tgz (updated) 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0084 (updated) gvp_mcp_confighandler:100.0.100.0084 (updated) gvp_mcp_servicehandler:100.0.100.0084 (updated) gvp_snmp:100.0.100.0039 (updated) recording-provider:100.0.100.010031 (updated) fluent/fluent-bit:1.8.2 (no change)
GVP Service Discovery	100.0.100.0062	2022-08-30	<ul style="list-style-type: none"> gvp-sd-100.0.100.0062.tgz (updated) 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0062 (updated)
GVP Reporting Server	100.0.100.0223	2022-08-30	<ul style="list-style-type: none"> gvp-rs-100.0.100.0223.tgz (updated) 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0223 (updated) gvp_rs:100.0.100.0223 (updated) gvp_snmp:100.0.100.0039 (updated)
GVP Configuration Server	100.0.100.0072	2022-08-30	<ul style="list-style-type: none"> gvp-configserver-100.0.100.0072.tgz (updated) 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0072 (updated) gvp_configserver_configserver:100.0.100.0072 (updated) gvp_configserver_servicehandler:100.0.100.0072 (updated)
GVP Resource Manager	100.0.100.0222	2022-08-30	<ul style="list-style-type: none"> gvp-rm-100.0.100.0222.tgz (updated) 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0222 (updated) gvp_rm_cfghandler:100.0.100.0222 (updated)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> gvp_snmp:100.0.100.0039 (updated) fluent/fluent-bit:1.8.2 (no change)
GVP Media Control Platform	100.0.100.0083	2022-07-29	<ul style="list-style-type: none"> gvp-mcp-100.0.100.0083.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0083 (updated) gvp_mcp_confighandler:100.0.100.0083 (updated) gvp_mcp_servicehandler:100.0.100.0083 (updated) gvp_snmp:100.0.100.0035 (updated) recording-provider:100.0.100.02063 (no change) fluent/fluent-bit:1.8.2 (no change)
GVP Service Discovery	100.0.100.0060	2022-07-29	<ul style="list-style-type: none"> gvp-sd-100.0.100.0060.tgz 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0060 (updated)
GVP Configuration Server	100.0.100.0070	2022-07-29	<ul style="list-style-type: none"> gvp-configserver-100.0.100.0070.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0070 (updated) gvp_configserver_configserver:100.0.100.0070 (updated) gvp_configserver_servicehandler:100.0.100.0070 (updated)
GVP Reporting Server	100.0.100.0219	2022-07-29	<ul style="list-style-type: none"> gvp-rs-100.0.100.0219.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0219 (updated) gvp_rs:100.0.100.0219 (updated) gvp_snmp:100.0.100.0034 (no change)
GVP Resource Manager	100.0.100.0208	2022-07-29	<ul style="list-style-type: none"> gvp- 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0208

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				(updated) <ul style="list-style-type: none"> gvp_rm_cfghandler: 100.0.100.0208 (updated) gvp_snmp: 100.0.100.0034 (no change) fluent/fluent-bit: 1.8.2 (no change)
GVP Media Control Platform	100.0.100.0081	2022-06-30	<ul style="list-style-type: none"> gvp-mcp-100.0.100.0081.tgz 	<ul style="list-style-type: none"> gvp_mcp: 100.0.100.0081 gvp_mcp_confighandler: 100.0.100.0081 gvp_mcp_servicehandler: 100.0.100.0081 gvp_snmp: 100.0.100.0034 recording-provider: 100.0.100.02063 fluent/fluent-bit: 1.8.2
GVP Service Discovery	100.0.100.0059	2022-06-30	<ul style="list-style-type: none"> gvp-sd-100.0.100.0059.tgz 	<ul style="list-style-type: none"> gvp_sd: 100.0.100.0059
GVP Configuration Server	100.0.100.0067	2022-06-30	<ul style="list-style-type: none"> gvp-configserver-100.0.100.0067.tgz 	<ul style="list-style-type: none"> gvp_confserv: 100.0.100.0067 gvp_configserver_configserver: 100.0.100.0067 gvp_configserver_servicehandler: 100.0.100.0067
GVP Resource Manager	100.0.100.0207	2022-06-23	<ul style="list-style-type: none"> gvp-rm-100.0.100.0207.tgz 	<ul style="list-style-type: none"> gvp_rm: 100.0.100.0207 gvp_rm_cfghandler: 100.0.100.0207 gvp_snmp: 100.0.100.0034 fluent/fluent-bit: 1.8.2
GVP Reporting Server	100.0.100.0204	2022-06-23	<ul style="list-style-type: none"> gvp-rs-100.0.100.0204.tgz 	<ul style="list-style-type: none"> gvp_rs_init: 100.0.100.0204 gvp_rs: 100.0.100.0204

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> gvp_snmp:100.0.100.0034
GVP Media Control Platform	100.0.100.0070	2022-04-06	<ul style="list-style-type: none"> gvp-mcp-100.0.1000070.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0070 (updated) gvp_mcp_confighandler:100.0. (updated) gvp_mcp_servicehandler:100.0. (updated) gvp_snmp:100.0.100.0027 (updated) recording-provider:100.0.100.1610 (no change) fluent/fluent-bit:1.8.2 (no change)
GVP Media Control Platform	100.0.100.0068	2022-03-23	<ul style="list-style-type: none"> gvp-mcp-100.0.1000046.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0068 (updated) gvp_mcp_confighandler:100.0. (updated) gvp_mcp_servicehandler:100.0. (updated) gvp_snmp:100.0.100.0012 (no change) recording-provider:100.0.100.1610 (no change) fluent/fluent-bit:1.8.2 (no change)
GVP Service Discovery	100.0.100.0055	2022-03-23	<ul style="list-style-type: none"> gvp-sd-100.0.1000055.tgz 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0055
GVP Resource Manager	100.0.100.0152	2022-02-22	<ul style="list-style-type: none"> gvp-rm-100.0.1000152.tgz 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0152 gvp_rm_cfghandler:100.0.100. (no change) gvp_snmp:100.0.100.0012

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> fluent/fluent-bit:1.8.2
GVP Reporting Server	100.0.100.0133	2022-02-22	<ul style="list-style-type: none"> gvp-rs-100.0.1000133.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0133 gvp_rs:100.0.100.0133 gvp_snmp:100.0.100.0012
GVP Service Discovery	100.0.100.0046	2022-02-22	<ul style="list-style-type: none"> gvp-sd-100.0.1000046.tgz 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0046
GVP Configuration Server	100.0.100.0056	2022-02-22	<ul style="list-style-type: none"> gvp-configserver-100.0.1000056.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0056 gvp_configserver_configserver gvp_configserver_servicehandl
GVP Reporting Server	100.0.100.0126	2022-01-12	<ul style="list-style-type: none"> gvp-rs-100.0.1000126.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0126 gvp_rs:100.0.100.0126 gvp_snmp:100.0.100.0012
GVP Service Discovery	100.0.100.0041	2021-12-17	<ul style="list-style-type: none"> gvp-sd-100.0.1000041.tgz 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0041
GVP Configuration Server	100.0.100.0047	2021-12-10	<ul style="list-style-type: none"> gvp-configserver-100.0.1000047.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0047 (updated) gvp_configserver_configserver gvp_configserver_servicehandl (updated)
GVP Media Control Platform	100.0.100.0046	2021-12-10	<ul style="list-style-type: none"> gvp-mcp-100.0.1000046.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0046 (updated) gvp_mcp_confighandler:100.0. (updated) gvp_mcp_servicehandler:100.0. (updated) gvp_snmp:100.0.100.0012 (no change)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> recording-provider:100.0.100.1610 (no change) fluent/fluent-bit:1.8.2 (no change)
GVP Reporting Server	100.0.100.0095	2021-12-10	<ul style="list-style-type: none"> gvp-rs-100.0.1000095.tgz (updated) 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0095 (updated) gvp_rs:100.0.100.0095 (updated) gvp_snmp:100.0.100.0012 (no change)
GVP Service Discovery	100.0.100.0021	2021-12-10	<ul style="list-style-type: none"> gvp-sd-100.0.1000021.tgz (updated) 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0021 (updated)
GVP Resource Manager	100.0.100.0082	2021-12-10	<ul style="list-style-type: none"> gvp-rm-100.0.1000082.tgz (updated) 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0082 (no change) gvp_rm_cfghandler:100.0.100.0082 (no change) gvp_snmp:100.0.100.0012 (no change) fluent/fluent-bit:1.8.2 (no change)
GVP Reporting Server	100.0.100.0077	2021-09-30	<ul style="list-style-type: none"> gvp-rs-100.0.1000077.tgz (updated) 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0077 (updated) gvp_rs:100.0.100.0077 (updated) gvp_snmp:100.0.100.0012 (no change)
GVP Service Discovery	100.0.100.0019	2021-09-30	<ul style="list-style-type: none"> gvp-sd-100.0.1000019.tgz (updated) 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0019 (updated)
GVP Media Control Platform	100.0.100.0040	2021-09-30	<ul style="list-style-type: none"> gvp-mcp-100.0.1000040.tgz (updated) 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0040 (updated) gvp_mcp_confighandler:100.0.100.0040 (updated) gvp_mcp_servicehandler:100.0.100.0040 (updated) fluent/fluent-bit:1.8.2 (no change)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				bit:1.8.2
GVP Media Control Platform	100.0.100.0031	2021-09-08	<ul style="list-style-type: none"> gvp-mcp-100.0.1000031.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0031 gvp_mcp_confighandler:100.0.100.0031 gvp_mcp_servicehandler:100.0.100.0031 fluent/fluent-bit:1.8.2 (new)
GVP Resource Manager	100.0.100.0066	2021-09-08	<ul style="list-style-type: none"> gvp-rm-100.0.1000066.tgz 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0066 gvp_rm_cfghandler:100.0.100.0066 fluent/fluent-bit:1.8.2 (new)
GVP Configuration Server	100.0.100.0017	2021-08-23	<ul style="list-style-type: none"> gvp-configserver-100.0.1000017.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0017 gvp_configserver_configserver:100.0.100.0017 gvp_configserver_servicehandler:100.0.100.0017
GVP Media Control Platform	100.0.100.0022	2021-08-23	<ul style="list-style-type: none"> gvp-mcp-100.0.1000022.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0022 gvp_mcp_confighandler:100.0.100.0022 gvp_mcp_servicehandler:100.0.100.0022 gvp_snmp:100.0.100.0012 recording-provider:100.0.100.1610
GVP Resource Manager	100.0.100.0044	2021-08-23	<ul style="list-style-type: none"> gvp-rm-100.0.1000044.tgz 	<ul style="list-style-type: none"> gvp_rm:100.0.100.0044 gvp_rm_cfghandler:100.0.100.0044 gvp_snmp:100.0.100.0012
GVP Reporting Server	100.0.100.0038	2021-08-23	<ul style="list-style-type: none"> gvp-rs-100.0.1000038.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0038 gvp_rs:100.0.100.0038 gvp_snmp:100.0.100.0012
GVP Service Discovery	100.0.100.0011	2021-08-23	<ul style="list-style-type: none"> gvp- 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0011

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			sd-100.0.1000011.tgz	
GVP Reporting Server	100.0.100.0026	2021-08-05	<ul style="list-style-type: none"> gvp-rs-100.0.1000026.tgz 	<ul style="list-style-type: none"> gvp_rs_init:100.0.100.0026 gvp_rs:100.0.100.0026
GVP Resource Manager	100.0.100.0036	2021-08-05	<ul style="list-style-type: none"> gvp-rm-100.0.1000036.tgz 	<ul style="list-style-type: none"> gvp_rm_cfghandler:100.0.100.0036 gvp_rm:100.0.100.0036
GVP Service Discovery	100.0.100.0007	2021-08-05	<ul style="list-style-type: none"> gvp-sd-100.0.1000007.tgz 	<ul style="list-style-type: none"> gvp_sd:100.0.100.0007
GVP Configuration Server	100.0.100.0009	2021-08-05	<ul style="list-style-type: none"> gvp-configserver-100.0.1000009.tgz 	<ul style="list-style-type: none"> gvp_confserv:100.0.100.0009 gvp_configserver_configserver gvp_configserver_servicehandl
GVP Media Control Platform	100.0.100.0015	2021-08-05	<ul style="list-style-type: none"> gvp-mcp-100.0.1000015.tgz 	<ul style="list-style-type: none"> gvp_mcp:100.0.100.0015 gvp_mcp_confighandler:100.0.100.0015 gvp_mcp_servicehandler:100.0.100.0015
GVP Resource Manager	9.0.048.31	2021-06-30	<ul style="list-style-type: none"> gvp-rm-9.048.31.tgz 	<ul style="list-style-type: none"> gvp_rm:v9.0.048.31 gvp_rm_cfghandler:v9.0.048.31 gvp_snmp:v9.0.040.07
GVP Service Discovery	9.0.000.52	2021-06-30	<ul style="list-style-type: none"> gvp-sd-9.000.52.tgz 	<ul style="list-style-type: none"> gvp_sd:9.0.000.52
GVP Reporting Server	9.0.048.18	2021-06-30	<ul style="list-style-type: none"> gvp-rs-9.048.18.tgz 	<ul style="list-style-type: none"> gvp_rs:9.0.048.18 gvp_snmp:v9.0.040.07 gvp_rs_init:9.0.048.18
GVP Configuration Server	9.0.000.16	2021-06-30	<ul style="list-style-type: none"> gvp-configserver-9.000.16.tgz 	<ul style="list-style-type: none"> gvp_configserver_configserver gvp_configserver_servicehandl gvp_confserv:9.0.000.16

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Media Control Platform	9.0.048.65	2021-06-30	<ul style="list-style-type: none">gvp-mcp-9.048.65.tgz	<ul style="list-style-type: none">gvp_mcp:v9.0.048.65gvp_mcp_confighandler:v9.0.0gvp_mcp_servicehandler:v9.0.gvp_snmp:v9.0.040.21