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# Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Voice Platform

4/26/2026

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Find lists of which containers were updated for each service release, and when.

### Related documentation:

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### RSS:

- For cloud
- For private edition

## Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Resource Manager	100.0.100.0238	2023-07-06	<ul style="list-style-type: none"><li>• gvp-rm-100.0.1000238.tgz</li></ul>	<ul style="list-style-type: none"><li>• gvp_rm:100.0.100.0238</li><li>• gvp_rm_cfghandler:100.0.100.0238</li></ul>
GVP Media Control Platform	100.0.100.0097	2023-07-06	<ul style="list-style-type: none"><li>• gvp-mcp-100.0.1000097.tgz</li></ul>	<ul style="list-style-type: none"><li>• gvp_mcp:100.0.100.0097</li><li>• gvp_mcp_confighandler:100.0.100.0097</li><li>• gvp_mcp_servicehandler:100.0.100.0097</li></ul>
GVP Media Control Platform	100.0.100.0093	2022-11-29	<ul style="list-style-type: none"><li>• gvp-mcp-100.0.1000093.tgz</li></ul>	<ul style="list-style-type: none"><li>• gvp_mcp_servicehandler:100.0.100.0093</li><li>• gvp_mcp:100.0.100.0093</li><li>• gvp_mcp_confighandler:100.0.100.0093</li></ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Reporting Server	100.0.100.0227	2022-10-06	<ul style="list-style-type: none"> <li>gvp-rs-100.0.100.0227.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0227 (updated)</li> <li>gvp_rs:100.0.100.0227(updated)</li> <li>gvp_snmp:100.0.100.0041 (updated)</li> </ul>
GVP Resource Manager	100.0.100.0229	2022-10-06	<ul style="list-style-type: none"> <li>gvp-rm-100.0.100.0229.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0229 (updated)</li> <li>gvp_rm_cfghandler:100.0.100.0229 (updated)</li> <li>gvp_snmp:100.0.100.0041 (updated)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Configuration Server	100.0.100.0073	2022-10-06	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.100.0073.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0073 (updated)</li> <li>gvp_configserver_configserver:100.0.100.0073 (updated)</li> <li>gvp_configserver_servicehandler:100.0.100.0073 (updated)</li> </ul>
GVP Media Control Platform	100.0.100.0089	2022-10-06	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.100.0089.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0089 (updated)</li> <li>gvp_mcp_confighandler:100.0.100.0089 (updated)</li> <li>gvp_mcp_servicehandler:100.0.100.0089 (updated)</li> <li>gvp_snmp:100.0.100.0041 (updated)</li> <li>recording-provider:100.0.1020009 (updated)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Service Discovery	100.0.100.0065	2022-10-06	<ul style="list-style-type: none"> <li>gvp-sd-100.0.100.0065.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0065 (updated)</li> </ul>
GVP Media Control Platform	100.0.100.0084	2022-08-30	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.100.0084.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0084 (updated)</li> <li>gvp_mcp_confighandler:100.0.100.0084 (updated)</li> <li>gvp_mcp_servicehandler:100.0.100.0084 (updated)</li> <li>gvp_snmp:100.0.100.0039 (updated)</li> <li>recording-provider:100.0.100.010031 (updated)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Service Discovery	100.0.100.0062	2022-08-30	<ul style="list-style-type: none"> <li>gvp-sd-100.0.100.0062.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0062 (updated)</li> </ul>
GVP Reporting Server	100.0.100.0223	2022-08-30	<ul style="list-style-type: none"> <li>gvp-rs-100.0.100.0223.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0223 (updated)</li> <li>gvp_rs:100.0.100.0223 (updated)</li> <li>gvp_snmp:100.0.100.0039 (updated)</li> </ul>
GVP Configuration Server	100.0.100.0072	2022-08-30	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.100.0072.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0072 (updated)</li> <li>gvp_configserver_configserver:100.0.100.0072 (updated)</li> <li>gvp_configserver_servicehandler:100.0.100.0072 (updated)</li> </ul>
GVP Resource Manager	100.0.100.0222	2022-08-30	<ul style="list-style-type: none"> <li>gvp-rm-100.0.100.0222.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0222 (updated)</li> <li>gvp_rm_cfghandler:100.0.100.0222 (updated)</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>gvp_snmp:100.0.100.0039 (updated)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Media Control Platform	100.0.100.0083	2022-07-29	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.100.0083.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0083 (updated)</li> <li>gvp_mcp_confighandler:100.0.100.0083 (updated)</li> <li>gvp_mcp_servicehandler:100.0.100.0083 (updated)</li> <li>gvp_snmp:100.0.100.0035 (updated)</li> <li>recording-provider:100.0.100.02063 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Service Discovery	100.0.100.0060	2022-07-29	<ul style="list-style-type: none"> <li>gvp-sd-100.0.100.0060.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0060 (updated)</li> </ul>
GVP Configuration Server	100.0.100.0070	2022-07-29	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.100.0070.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0070 (updated)</li> <li>gvp_configserver_configserver:100.0.100.0070 (updated)</li> <li>gvp_configserver_servicehandler:100.0.100.0070 (updated)</li> </ul>
GVP Reporting Server	100.0.100.0219	2022-07-29	<ul style="list-style-type: none"> <li>gvp-rs-100.0.100.0219.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0219 (updated)</li> <li>gvp_rs:100.0.100.0219 (updated)</li> <li>gvp_snmp:100.0.100.0034 (no change)</li> </ul>
GVP Resource Manager	100.0.100.0208	2022-07-29	<ul style="list-style-type: none"> <li>gvp-</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0208</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				(updated) <ul style="list-style-type: none"> <li>gvp_rm_cfghandler:100.0.100.0208 (updated)</li> <li>gvp_snmp:100.0.100.0034 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Media Control Platform	100.0.100.0081	2022-06-30	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.100.0081.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0081</li> <li>gvp_mcp_confighandler:100.0.100.0081</li> <li>gvp_mcp_servicehandler:100.0.100.0081</li> <li>gvp_snmp:100.0.100.0034</li> <li>recording-provider:100.0.100.02063</li> <li>fluent/fluent-bit:1.8.2</li> </ul>
GVP Service Discovery	100.0.100.0059	2022-06-30	<ul style="list-style-type: none"> <li>gvp-sd-100.0.100.0059.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0059</li> </ul>
GVP Configuration Server	100.0.100.0067	2022-06-30	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.100.0067.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0067</li> <li>gvp_configserver_configserver:100.0.100.0067</li> <li>gvp_configserver_servicehandler:100.0.100.0067</li> </ul>
GVP Resource Manager	100.0.100.0207	2022-06-23	<ul style="list-style-type: none"> <li>gvp-rm-100.0.100.0207.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0207</li> <li>gvp_rm_cfghandler:100.0.100.0207</li> <li>gvp_snmp:100.0.100.0034</li> <li>fluent/fluent-bit:1.8.2</li> </ul>
GVP Reporting Server	100.0.100.0204	2022-06-23	<ul style="list-style-type: none"> <li>gvp-rs-100.0.100.0204.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0204</li> <li>gvp_rs:100.0.100.0204</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>gvp_snmp:100.0.100.0034</li> </ul>
GVP Media Control Platform	100.0.100.0070	2022-04-06	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000070.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0070 (updated)</li> <li>gvp_mcp_confighandler:100.0. (updated)</li> <li>gvp_mcp_servicehandler:100.0. (updated)</li> <li>gvp_snmp:100.0.100.0027 (updated)</li> <li>recording-provider:100.0.100.1610 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Media Control Platform	100.0.100.0068	2022-03-23	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000046.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0068 (updated)</li> <li>gvp_mcp_confighandler:100.0. (updated)</li> <li>gvp_mcp_servicehandler:100.0. (updated)</li> <li>gvp_snmp:100.0.100.0012 (no change)</li> <li>recording-provider:100.0.100.1610 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Service Discovery	100.0.100.0055	2022-03-23	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000055.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0055</li> </ul>
GVP Resource Manager	100.0.100.0152	2022-02-22	<ul style="list-style-type: none"> <li>gvp-rm-100.0.1000152.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0152</li> <li>gvp_rm_cfghandler:100.0.100. (no change)</li> <li>gvp_snmp:100.0.100.0012</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>fluent/fluent-bit:1.8.2</li> </ul>
GVP Reporting Server	100.0.100.0133	2022-02-22	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000133.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0133</li> <li>gvp_rs:100.0.100.0133</li> <li>gvp_snmp:100.0.100.0012</li> </ul>
GVP Service Discovery	100.0.100.0046	2022-02-22	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000046.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0046</li> </ul>
GVP Configuration Server	100.0.100.0056	2022-02-22	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.1000056.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0056</li> <li>gvp_configserver_configserver</li> <li>gvp_configserver_servicehandl</li> </ul>
GVP Reporting Server	100.0.100.0126	2022-01-12	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000126.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0126</li> <li>gvp_rs:100.0.100.0126</li> <li>gvp_snmp:100.0.100.0012</li> </ul>
GVP Service Discovery	100.0.100.0041	2021-12-17	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000041.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0041</li> </ul>
GVP Configuration Server	100.0.100.0047	2021-12-10	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.1000047.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0047 (updated)</li> <li>gvp_configserver_configserver</li> <li>gvp_configserver_servicehandl (updated)</li> </ul>
GVP Media Control Platform	100.0.100.0046	2021-12-10	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000046.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0046 (updated)</li> <li>gvp_mcp_confighandler:100.0. (updated)</li> <li>gvp_mcp_servicehandler:100.0. (updated)</li> <li>gvp_snmp:100.0.100.0012 (no change)</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> <li>recording-provider:100.0.100.1610 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Reporting Server	100.0.100.0095	2021-12-10	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000095.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0095 (updated)</li> <li>gvp_rs:100.0.100.0095 (updated)</li> <li>gvp_snmp:100.0.100.0012 (no change)</li> </ul>
GVP Service Discovery	100.0.100.0021	2021-12-10	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000021.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0021 (updated)</li> </ul>
GVP Resource Manager	100.0.100.0082	2021-12-10	<ul style="list-style-type: none"> <li>gvp-rm-100.0.1000082.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0082 (no change)</li> <li>gvp_rm_cfghandler:100.0.100.0082 (no change)</li> <li>gvp_snmp:100.0.100.0012 (no change)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>
GVP Reporting Server	100.0.100.0077	2021-09-30	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000077.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0077 (updated)</li> <li>gvp_rs:100.0.100.0077 (updated)</li> <li>gvp_snmp:100.0.100.0012 (no change)</li> </ul>
GVP Service Discovery	100.0.100.0019	2021-09-30	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000019.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0019 (updated)</li> </ul>
GVP Media Control Platform	100.0.100.0040	2021-09-30	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000040.tgz (updated)</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0040 (updated)</li> <li>gvp_mcp_confighandler:100.0.100.0040 (updated)</li> <li>gvp_mcp_servicehandler:100.0.100.0040 (updated)</li> <li>fluent/fluent-bit:1.8.2 (no change)</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				bit:1.8.2
GVP Media Control Platform	100.0.100.0031	2021-09-08	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000031.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0031</li> <li>gvp_mcp_confighandler:100.0.100.0031</li> <li>gvp_mcp_servicehandler:100.0.100.0031</li> <li>fluent/fluent-bit:1.8.2 (new)</li> </ul>
GVP Resource Manager	100.0.100.0066	2021-09-08	<ul style="list-style-type: none"> <li>gvp-rm-100.0.1000066.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0066</li> <li>gvp_rm_cfghandler:100.0.100.0066</li> <li>fluent/fluent-bit:1.8.2 (new)</li> </ul>
GVP Configuration Server	100.0.100.0017	2021-08-23	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.1000017.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0017</li> <li>gvp_configserver_configserver:100.0.100.0017</li> <li>gvp_configserver_servicehandler:100.0.100.0017</li> </ul>
GVP Media Control Platform	100.0.100.0022	2021-08-23	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000022.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0022</li> <li>gvp_mcp_confighandler:100.0.100.0022</li> <li>gvp_mcp_servicehandler:100.0.100.0022</li> <li>gvp_snmp:100.0.100.0012</li> <li>recording-provider:100.0.100.1610</li> </ul>
GVP Resource Manager	100.0.100.0044	2021-08-23	<ul style="list-style-type: none"> <li>gvp-rm-100.0.1000044.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:100.0.100.0044</li> <li>gvp_rm_cfghandler:100.0.100.0044</li> <li>gvp_snmp:100.0.100.0012</li> </ul>
GVP Reporting Server	100.0.100.0038	2021-08-23	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000038.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0038</li> <li>gvp_rs:100.0.100.0038</li> <li>gvp_snmp:100.0.100.0012</li> </ul>
GVP Service Discovery	100.0.100.0011	2021-08-23	<ul style="list-style-type: none"> <li>gvp-</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0011</li> </ul>

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			sd-100.0.1000011.tgz	
GVP Reporting Server	100.0.100.0026	2021-08-05	<ul style="list-style-type: none"> <li>gvp-rs-100.0.1000026.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs_init:100.0.100.0026</li> <li>gvp_rs:100.0.100.0026</li> </ul>
GVP Resource Manager	100.0.100.0036	2021-08-05	<ul style="list-style-type: none"> <li>gvp-rm-100.0.1000036.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm_cfghandler:100.0.100.0036</li> <li>gvp_rm:100.0.100.0036</li> </ul>
GVP Service Discovery	100.0.100.0007	2021-08-05	<ul style="list-style-type: none"> <li>gvp-sd-100.0.1000007.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:100.0.100.0007</li> </ul>
GVP Configuration Server	100.0.100.0009	2021-08-05	<ul style="list-style-type: none"> <li>gvp-configserver-100.0.1000009.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_confserv:100.0.100.0009</li> <li>gvp_configserver_configserver</li> <li>gvp_configserver_servicehandl</li> </ul>
GVP Media Control Platform	100.0.100.0015	2021-08-05	<ul style="list-style-type: none"> <li>gvp-mcp-100.0.1000015.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_mcp:100.0.100.0015</li> <li>gvp_mcp_confighandler:100.0.100.0015</li> <li>gvp_mcp_servicehandler:100.0.100.0015</li> </ul>
GVP Resource Manager	9.0.048.31	2021-06-30	<ul style="list-style-type: none"> <li>gvp-rm-9.048.31.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rm:v9.0.048.31</li> <li>gvp_rm_cfghandler:v9.0.048.31</li> <li>gvp_snmp:v9.0.040.07</li> </ul>
GVP Service Discovery	9.0.000.52	2021-06-30	<ul style="list-style-type: none"> <li>gvp-sd-9.000.52.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_sd:9.0.000.52</li> </ul>
GVP Reporting Server	9.0.048.18	2021-06-30	<ul style="list-style-type: none"> <li>gvp-rs-9.048.18.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_rs:9.0.048.18</li> <li>gvp_snmp:v9.0.040.07</li> <li>gvp_rs_init:9.0.048.18</li> </ul>
GVP Configuration Server	9.0.000.16	2021-06-30	<ul style="list-style-type: none"> <li>gvp-configserver-9.000.16.tgz</li> </ul>	<ul style="list-style-type: none"> <li>gvp_configserver_configserver</li> <li>gvp_configserver_servicehandl</li> <li>gvp_confserv:9.0.000.16</li> </ul>

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Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
GVP Media Control Platform	9.0.048.65	2021-06-30	<ul style="list-style-type: none"><li>gvp-mcp-9.048.65.tgz</li></ul>	<ul style="list-style-type: none"><li>gvp_mcp:v9.0.048.65</li><li>gvp_mcp_confighandler:v9.0.0</li><li>gvp_mcp_servicehandler:v9.0.0</li><li>gvp_snmp:v9.0.040.21</li></ul>