

GENESYS

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Genesys Multicloud CX Release Notes

Genesys Voice Platform Release Notes

9/11/2025

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Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

Related documentation:

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RSS:

- For cloud
- For private edition

Important

The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

Service	Available	Genesys CX on	Private edition	Highlights	Release
AWS	Azure				
GVP Resource Manager	July 6, 2023		<u>ड्</u> य	Resolved issue.	100.0.100.0238
GVP Media Control Platform	July 6, 2023		<u>ଥ</u> ୍	Resolved issue.	100.0.100.0097
GVP Media Control Platform	November 29, 2022		<u>ଥ</u> ୍	Resolved issues and improvemer	100.0.100.0093 its.
GVP Reporting Server	October 6, 2022		<u>र्दा</u>	Upgraded Spring versions.	100.0.100.0227
GVP Resource Manager	October 6, 2022		न्त	Base image upgrade	100.0.100.0229

Service	Available	Genesys CX on	Private edition	Highlights	Release
				(monthly upgrade cycle).	
GVP Configuration Server	October 6, 2022		ক্রা	Base image upgrade (monthly upgrade cycle).	100.0.100.0073
GVP Media Control Platform	October 6, 2022		<u>यः।</u>	Resolved issues and improvemer	100.0.100.0089 nts
GVP Service Discovery	October 6, 2022		ক্রা	Base image upgrade (monthly upgrade cycle).	100.0.100.0065
GVP Media Control Platform	August 30, 2022		ক্রা	Base image upgrade (monthly upgrade cycle).	100.0.100.0084
GVP Service Discovery	August 30, 2022		ক্রা	Base image upgrade (monthly upgrade cycle)	100.0.100.0062
GVP Reporting Server	August 30, 2022		<u>द्वा</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.0223
GVP Configuration Server	August 130, 2022		<u>र्द्धा</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.0072

Service	Available	Genesys	5 CX on	Private edition	Highlights	Release
GVP Resource Manager	August 30, 2022			न्त्र	Base image upgrade (monthly upgrade cycle).	100.0.100.0222
GVP Media Control Platform	July 29, 2022			<u>ड्</u> या	Base image upgrade (monthly upgrade cycle).	100.0.100.0083
GVP Service Discovery	July 29, 2022			<u> </u>	Base image upgrade (monthly upgrade cycle).	100.0.100.0060
GVP Configuration Server	July 29, 2022			न्त्री	Base image upgrade (monthly upgrade cycle).	100.0.100.0070
GVP Reporting Server	July 29, 2022			न्त्र	Base image upgrade (monthly upgrade cycle).	100.0.100.0219
GVP Resource Manager	July 29, 2022			<u>41</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.0208
GVP Media Control Platform	June 30, 2022			<u>ح:</u>	Generally Available release for Genesys Multicloud CX private edition	100.0.100.0081

Service	Available	Genesys	CX on	Private edition	Highlights	Release
					deployments on the officially supported Kubernetes platforms. *snmp_exporter now uses go version 1.18.	
					 Set CPU and memory requests/ limits for sidecar containers via values.yan 	
GVP Service Discovery	June 30, 2022			<u>۲</u>	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms.	5 100.0.100.0
GVP Configuratio Server	n ^{June} 30, 2022			्रा	Generally Available release for Genesys Multicloud CX private edition deployments	100.0.100.0

Service	Available	Genesys CX on	Private edition	Highlights	Release
				on the officially supported Kubernetes platforms.	
				*Option to enable the SSL connection with DB.	
				 Set CPU and memory requests/ limits for sidecar containers via values.yan 	
GVP Resource Manager	June 23, 2022		<u>251</u>	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms.	5 100.0.100.0
				*Add custom labels and annotations for RM pods via values.yaml. • snmp_expo now uses go version 1.18.	orter

Service	Available	Genesys (CX on	Private edition	Highlights	Release
					 Node selector, tolerations and priority class set to empty by default in the values.yan Set CPU and memory requests/ limits for RM init container via values.yan 	nl.
GVP Reporting Server	June 23, 2022				Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms. *RS now uses upgraded versions of the following third-party libraries: • Hiberna version 5.2.6	100.0.100.02

Service	Available	Genesys	CX on	Private edition	Highlights	Release
					 5.2.20 dom4j versior 2.0.3. Jacksor 2.12.6. Add custom labels and annotation for RS pods via values.yar snmp_exponow uses go version 1.18. Node selector, tolerations and priority class set to empty by default in the values.yar Set CPU and memory requests/ limits for RS init container via values.yar 	nl. nl.
GVP Media Control Platform	April 6, 2022			न्त्र	Support for Genesys Multicloud CX private	100.0.100.00

Service	Available	Genesys	CX on	Private edition	Highlights	Release
					edition deployments on Azure Kubernetes Service (AKS).	5
					Bearer Token for GAuth for future use cases.	
GVP Media Control Platform	March 23, 2022			<u>ح:</u>	Support for SIP TLS and SRTP.	100.0.100.000
GVP Service Discovery	March 23, 2022			<u>2</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS). Support for SIP TLS and SRTP.	5 100.0.100.00!
GVP Resource Manager	February 22, 2022			<u>حيًا</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	5100.0.100.015

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
					*Security improvement. • Support for SIP TLS and SRTP.	
GVP Reporting Server	February 22, 2022			<u>2</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	, 100.0.100.01
GVP Service Discovery	February 22, 2022			न्त	Important security improvemen	100.0.100.00 ts.
GVP Configuratio Server	February n22, 2022			<u>2</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	, 100.0.100.00
GVP Reporting Server	January 12, 2022			ର୍ଣ୍ଣ	Security improvemen	.100.0.100.01 ts.

Service	Available	Genesys CX on	Private edition	Highlights Releas	e
GVP Service Discovery	December 17, 2021		<u>کت</u>	 Important security improvements. Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE. Important 100.0.10 	0.004
GVP Configuratio Server	December n10, 2021			 Security improvements. Support for deploying all private edition services in a single namespace:100.0.10 Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE. 	0.004
GVP Media Control Platform	December 10, 2021		<u>्रा</u>	• Support for deploying all private edition)0.004

Service	Available	Genesys CX on	Private edition	Highlights Release
				services in a single namespace. • Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.
GVP Reporting Server	December 10, 2021		2 <u>5</u>	 SQL Server port value configurable through Override- values.yaml. Support for deploying all private edition services in a single namespace. Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.

Service	Available	Genesys CX on	Private edition	Highlights	Release
GVP Service Discovery	December 10, 2021		्रा	Support for deploying all private edition services in a single namespace.	100.0.100.0021
GVP Resource Manager	December 10, 2021		<u>원</u>]	 Support for deploying all private edition services in a single namespace Early Adopter Program support for Genesys Multicloud CX private edition deploymen on GKE. 	100.0.100.0082
GVP Reporting Server	September 30, 2021		<u> </u>	Security improvemer	100.0.100.0077 ts.
GVP Service Discovery	September 30, 2021		<u>2</u>	Security improvemer	100.0.100.0019 ts.
GVP Media Control Platform	September 30, 2021		<u>2</u>	Nexus support.	100.0.100.0040
GVP Media Control Platform	September 8, 2021		र्भा	Redirection of logs to Stdout with Fluentbit	100.0.100.0031

Service	Available	Genesys	s CX on	Private edition	Highlights	Release
					sidecar	
GVP Resource Manager	September 8, 2021	-		न्त्री	Redirection of logs to Stdout with Fluentbit sidecar	100.0.100.006
GVP Configuration Server	August n23, 2021			र्	Arbitrary UID/GID	100.0.100.001
GVP Media Control Platform	August 23, 2021			र्द्धा	Arbitrary UID/GID	100.0.100.002
GVP Resource Manager	August 23, 2021			र्	Arbitrary UID/GID	100.0.100.004
GVP Reporting Server	August 23, 2021			र्भ	Arbitrary UID/GID	100.0.100.003
GVP Service Discovery	August 23, 2021			र्भ	Arbitrary UID/GID	100.0.100.001
GVP Reporting Server	August 5, 2021			र्द्धा	Security improvemer	100.0.100.0020 nts.
GVP Resource Manager	August 5, 2021			र्भ	Security improvemer	100.0.100.003 nts.
GVP Service Discovery	August 5, 2021				Security improvemer	100.0.100.000 ts.
GVP Configuration Server	August ⁿ 5, 2021			र्	Security improvemer	100.0.100.000 nts.
GVP Media Control Platform	August 5, 2021			र्	Security improvemer	100.0.100.001 nts.
GVP Resource Manager	June 30, 2021			र्द्ध	Early Adopter Program	9.0.048.31

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
					support for Genesys Multicloud CX private edition deployments on OpenShift.	5
GVP Service Discovery	June 30, 2021			<u>٢:</u>	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.52
GVP Reporting Server	June 30, 2021			<u>411</u>	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.048.18
GVP Configuration Server	n ^{June 30,} 2021			<u>41</u>	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.16
GVP Media Control Platform	June 30, 2021			भ	Early Adopter Program	9.0.048.65

Service	Available	Genesys CX on	Private edition	Highlights	Release
				support for Genesys Multicloud CX private edition deployments on OpenShift.	

GVP Resource Manager: July 06, 2023

그리

100.0.100.0238 available July 06, 2023

· Helm charts and containers

Resolved Issues

Resource Manager now handles graceful stop response code from MCP for the **OPTIONS** messages and sends appropriate status
update to SIP server. This prevents SIP Server from transferring calls away from MCP during the graceful timeout period. When
the graceful timeout period expires, the remaining calls are moved from MCP. You can enable this feature by configuring the
sip.proxy.sendofflineinprogessstatus parameter in the values.yaml file as shown in the following sample configuration:

RMconfig: monitor: sip.proxy.sendofflineinprogessstatus: "true"

By default, this parameter is set to false. (GVP-46099)



100.0.100.0097 available July 06, 2023

• Helm charts and containers

Resolved Issues

• During the graceful timeout period, MCP now sends a **480 response** to the **OPTIONS** messages which prevents SIP Server from transferring calls away from MCP. When the graceful timeout period expires, the remaining calls are moved from MCP that handles the call. You can configure the graceful timeout period by using the **mcp.callmgr.graceful_timeout_period** parameter in the **values.yaml** file as shown in the following sample configuration.

mcpConfig: mcp.callmgr.graceful_timeout_period:600 (GVP-46197)

GVP Media Control Platform: November 29, 2022 색

100.0.100.0093 available November 29, 2022

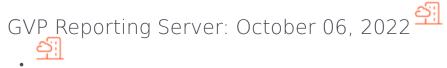
· Helm charts and containers

Resolved Issues

 The call disconnection issue in MCP is fixed now. MCP now properly closes the ASR connection with Nexus when the value of the timeout parameter is set '0' (zero). (GVP-45712)

For private edition

- MCP now creates a new Synchronization Source (SSRC) when the media stream is redirected to a new destination. (GVP-45720)
- To save cost, MCP no longer sends a Speech Synthesis Markup Language (SSML) prolog to Google Text-to-Speech. Also, MCP now supports all the attributes of the tag per https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/ text-to-speech/docs/ssml#voice"> in https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/ text-to-speech/docs/ssml#voice"> in https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/ text-to-speech/docs/ssml#voice"> Google Cloud SSML. (GVP-45681)



100.0.100.0227 available October 06, 2022

· Helm charts and containers

For private edition

- This release includes the following new features and enhancements:
 - This release includes a base image upgrade (monthly upgrade cycle).
 - Upgraded Spring from 5.2.20 to 5.2.22.
 - RS init container now uses Spring version 5.2.22.

(CPE-5507)

GVP Resource Manager: October 06, 2022 색

100.0.100.0229 available October 06, 2022

• Helm charts and containers

For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Configuration Server: October 06, 2022 색

100.0.100.0073 available October 06, 2022

Helm charts and containers

For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Media Control Platform: October 06, 2022 ⁴

100.0.100.0089 available October 06, 2022

· Helm charts and containers

Resolved Issues

- MCP now uses the UUID library to generate a unique SIP Call-ID. Previously, MCP used an internal algorithm. (GVP-45531)
- MCP now prints an error log when the configuration parameter **vrm.client.resource.uri** in MRCPV2 TTS or ASR RAP is misspelled or not configured. Previously, in such a scenario, it shut down unexpectedly. (GVP-45496)

For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Service Discovery: October 06, 2022 색

100.0.100.0065 available October 06, 2022

• Helm charts and containers

For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Media Control Platform: August 30, 2022 4

100.0.100.0084 available August 30, 2022

Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064) More info:



100.0.100.0062 available August 30, 2022

• Helm charts and containers

For private edition

This release includes base image upgrade (monthly upgrade cycle). (CPE-5064)
 More info:



100.0.100.0223 available August 30, 2022

· Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064) More info:



100.0.100.0072 available August 30, 2022

· Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064) More info:



100.0.100.0222 available August 30, 2022

· Helm charts and containers

For private edition

- The RM Prometheus scraper no longer times out unexpectedly while scrapping metrics, and the scraperTimeout parameters are now configurable. (GVP-45432)
- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064) More info:

GVP Media Control Platform: July 29, 2022 색

100.0.100.0083 available July 29, 2022

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803) More info:



100.0.100.0060 available July 29, 2022

· Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803) More info:

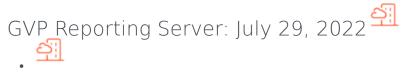


100.0.100.0070 available July 29, 2022

· Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803) More info:



100.0.100.0219 available July 29, 2022

Helm charts and containers

For private edition

 This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803) More info:

GVP Resource Manager: July 29, 2022 4

100.0.100.0208 available July 29, 2022

• Helm charts and containers

For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

GVP Media Control Platform: June 30, 2022 색

100.0.100.0081 available June 30, 2022

Helm charts and containers

For private edition

- As of July 13, 2022, GVP Media Control Platform is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- snmp_exporter now uses go version 1.18 (GVP-45050)
- You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933) More info:



- 100.0.100.0059 available June 30, 2022
- · Helm charts and containers

For private edition

- As of July 13, 2022, GVP Service Discovery is Generally Available for deployment in Genesys Multicloud CX private edition on the
 officially supported by Genesys.
- This release includes security updates. (CPE-4466)

GVP Configuration Server: June 30, 2022 색

100.0.100.0067 available June 30, 2022

• Helm charts and containers

For private edition

- As of July 13, 2022, GVP Configuration Server is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- GVP Configuration Server now includes an option to enable the SSL connection with DB. (GVP-45048)
- You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933)



100.0.100.0207 available June 23, 2022

· Helm charts and containers

For private edition

- As of July 13, 2022, GVP Resource Manager is Generally Available for deployment in Genesys Multicloud CX private edition on the
 officially supported by Genesys.
- You can now add custom labels and annotations for Resource Manager pods via values.yaml. (GVP-45051)
- snmp_exporter now uses go version 1.18. (GVP-45050)
- Node selector, tolerations and priority class are now set to empty by default for RM in the values.yaml. You can configure them
 per your needs. (GVP-45017)
- You can now set CPU and memory requests/limits for RM init container via values.yaml. (GVP-44932) More info:



100.0.100.0204 available June 23, 2022

- As of July 13, 2022, GVP Reporting Server is Generally Available for deployment in Genesys Multicloud CX private edition on the
 officially supported by Genesys.
- RS now uses upgraded versions of the following third-party libraries:
 - Hibernate version 5.2.6 (GVP-45053)
 - Spring version 5.2.20 (GVP-44875)
 - dom4j version 2.0.3. (GVP-45223)
 - Jackson 2.12.6.1 (GVP-45059) (GVP-45053)
- You can now add custom labels and annotations for RS pods via values.yaml. (GVP-45051)
- snmp_exporter now uses go version 1.18. (GVP-45050)
- Node selector, tolerations and priority class are now set to empty by default for RS in the values.yaml. You can configure them per your needs. (GVP-45017)
- You can now set CPU and memory requests/limits for RS init container via values.yaml. (GVP-44932) More info:



100.0.100.0070 available April 06, 2022

• Helm charts and containers

For private edition

- GVP Media Control Platform supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Support Bearer Token for GAuth for future use cases. (GVP-44612) More info:



100.0.100.0068 available March 23, 2022

· Helm charts and containers

For private edition

Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)
 More info:

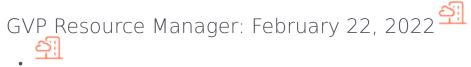
GVP Service Discovery: March 23, 2022 색

100.0.100.0055 available March 23, 2022

· Helm charts and containers

For private edition

- GVP Service Discovery supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483) More info:

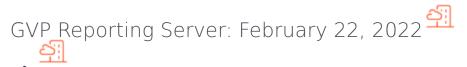


100.0.100.0152 available February 22, 2022

· Helm charts and containers

For private edition

- GVP Resource Manager supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)
- This release contains Security remediation for the following security vulnerabilities reported:
 - io.netty_netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)
 - com.fasterxml.jackson.core_jackson-databind (PRISMA-2021-0213)
 - org.eclipse.jetty_jetty-server (PRISMA-2021-0182) (GVP-44593)
 More info:



100.0.100.0133 available February 22, 2022

- GVP Reporting Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- This release contains Security remediation for the following security vulnerabilities reported:
 - io.netty_netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)
 - com.fasterxml.jackson.core_jackson-databind (PRISMA-2021-0213)
 - org.eclipse.jetty_jetty-server (PRISMA-2021-0182) (GVP-44593)
 More info:



100.0.100.0046 available February 22, 2022

Helm charts and containers

Security Fixes

 This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44228). In particular, the Log4j library included with GVP Service Discovery has been upgraded to version 2.17.1. (GVP-44559)
 More info:



100.0.100.0056 available February 22, 2022

· Helm charts and containers

Security Fixes

• This release includes upgraded base images of Configuration Server containers to address the glibc security issue. The vulnerability is RHSA-2021:4358. (GVP-44625)

For private edition

- GVP Configuration Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- This release contains Security remediation for Prisma/BlackDuck security vulnerabilities. (GVP-44633) More info:

GVP Reporting Server: January 12, 2022 색

100.0.100.0126 available January 12, 2022

• Helm charts and containers

For private edition

- Reporting Server readiness probe now uses this URI /ems-rs/readiness. (GVP-44268)
- Reporting Server liveness probe now uses TCP socket check on the ActiveMQ port 61616. (GVP-44086) More info:
- This release contains Security remediation for the following security vulnerabilities reported:
 - Name: RHSA-2021:4358
 - glibc: Arbitrary read in wordexp() (CVE-2021-35942)
 - glibc: Use-after-free in addgetnetgrentX function in netgroupcache.c (CVE-2021-27645)
 - glibc: mq_notify does not handle separately allocated thread attributes (CVE-2021-33574)

glibc-2.28-164.el8.x86_64

- Name: RHSA-2021:3296
 - libX11: missing request length checks (CVE-2021-31535)

libX11-1.6.8-5.el8.x86_64

- Name:RHSA-2021:4381
 - https://bugzilla.redhat.com/show_bug.cgi?id=1873488">https://bugzilla.redhat.com/ show_bug.cgi?id=1873488">BZ - 1873488 - GTK3 prints errors with overlay scrollbar disabled

gsettings-desktop-schemas-3.32.0-6.el8.x86_64

gtk3-3.22.30-8.el8.x86_64

(GVP-44437)



100.0.100.0041 available December 17, 2021

· Helm charts and containers

Security Fixes

• This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the

Log4j library included with GVP Service Discovery has been upgraded to version 2.17.0. (GVP-44425)

For private edition

• As of December 23, 2021, GVP Service Discovery supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Configuration Server: December 10, 2021 색

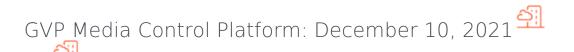
- 100.0.100.0047 available December 10, 2021
- · Helm charts and containers

Security Fixes

• This release includes upgraded base images of Configuration Server containers for NodeJS vulnerability. (GVP-44131)

For private edition

- Support for deploying the gvp-cs service in a single namespace with other private edition services has been implemented. To
 enable this alternative deployment scenario, configure the partOf configuration option to the single namespace
 value. (GVP-44190)
 More info:
- As of December 23, 2021, GVP Configuration Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)



100.0.100.0046 available December 10, 2021

Helm charts and containers

For private edition

- Support for deploying the gvp-mcp service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the partOf configuration option to the single namespace value. (GVP-44190)
 More info:
- As of December 23, 2021, GVP Media Control Platform supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Reporting Server: December 10, 2021 색

100.0.100.0095 available December 10, 2021

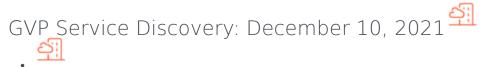
· Helm charts and containers

Resolved Issues

 SQL Server port value is now configurable through Override-values.yaml. (GVP-44083) More info:

For private edition

- Support for deploying the gvp-rs service in a single namespace with other private edition services has been implemented. To
 enable this alternative deployment scenario, configure the deployment->namespace and labels-> serviceGroup
 configuration option to the single namespace value. (GVP-44190)
 More info:
- As of December 23, 2021, GVP Reporting Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)



100.0.100.0021 available December 10, 2021

· Helm charts and containers

For private edition

Support for deploying the gvp-sd service in a single namespace with other private edition services has been implemented. To
enable this alternative deployment scenario, configure the partOf configuration option to the single namespace
value. (GVP-44190)
More info:



100.0.100.0082 available December 10, 2021

- Support for deploying the gvp-rm service in a single namespace with other private edition services has been implemented. To
 enable this alternative deployment scenario, configure the deployment->namespace and labels-> serviceGroup
 configuration option to the single namespace value. (GVP-44190)
 More info:
- As of December 23, 2021, supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

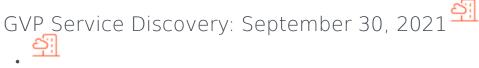


100.0.100.0077 available September 30, 2021

· Helm charts and containers

For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43985) More info:

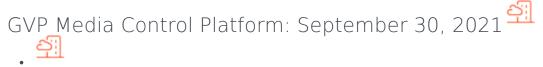


100.0.100.0019 available September 30, 2021

· Helm charts and containers

For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-44112)
 More info:



100.0.100.0040 available September 30, 2021

 This release includes Media Control Platform support for Nexus. (GVP-43877) More info:



100.0.100.0031 available September 08, 2021

• Helm charts and containers

For private edition

 This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977)
 More info:



100.0.100.0066 available September 08, 2021

· Helm charts and containers

For private edition

 This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977)
 More info:



100.0.100.0017 available August 23, 2021

· Helm charts and containers

For private edition

• This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:

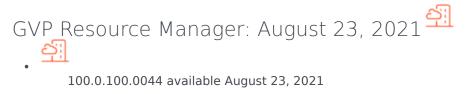
GVP Media Control Platform: August 23, 2021 4

100.0.100.0022 available August 23, 2021

• Helm charts and containers

For private edition

• This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:



• Helm charts and containers

For private edition

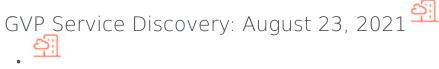
• This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:



• Helm charts and containers

For private edition

• This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:



100.0.100.0011 available August 23, 2021

• Helm charts and containers

For private edition

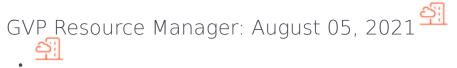
• This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:



· Helm charts and containers

For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:

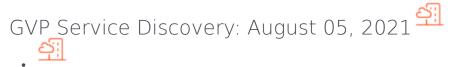


100.0.100.0036 available August 05, 2021

· Helm charts and containers

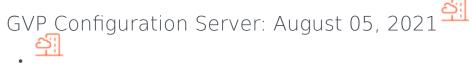
For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:



100.0.100.0007 available August 05, 2021

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:



100.0.100.0009 available August 05, 2021

· Helm charts and containers

For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
 More info:

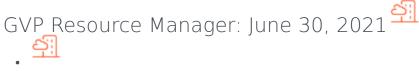


100.0.100.0015 available August 05, 2021

• Helm charts and containers

For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:



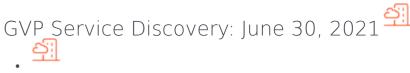
9.0.048.31 available June 30, 2021

· Helm charts and containers

For private edition

• Starting with this release, GVP Resource Manager is available for select customers in Genesys Multicloud CX private edition, as

part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:



9.0.000.52 available June 30, 2021

· Helm charts and containers

For private edition

 Starting with this release, GVP Service Discovery is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:



· Helm charts and containers

For private edition

Starting with this release, GVP Reporting Server is available for select customers in Genesys Multicloud CX private edition, as part
of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
More info:



9.0.000.16 available June 30, 2021

· Helm charts and containers

For private edition

 Starting with this release, GVP Configuration Server is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:

GVP Media Control Platform: June 30, 2021 역

9.0.048.65 available June 30, 2021

• Helm charts and containers

For private edition

 Starting with this release, GVP Media Control Platform is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info: