Genesys Multicloud CX Release Notes

Genesys Voice Platform Release Notes

9/11/2025

Contents

Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

Related documentation:
-
-

RSS:

- For cloud

- For private edition

Important

The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

Service	Available	Genesys CX on		Private edition	Highlights	Release
	AWS	Azure				
GVP Resource Manager	July 6, 2023			🏢	Resolved issue.	100.0.100.0238
GVP Media Control Platform	July 6, 2023			🏢	Resolved issue.	100.0.100.0097
GVP Media Control Platform	November 29, 2022			🏢	Resolved issues and improvements.	100.0.100.0093
GVP Reporting Server	October 6, 2022			🏢	Upgraded Spring versions.	100.0.100.0227
GVP Resource Manager	October 6, 2022			🏢	Base image upgrade	100.0.100.0229

Service	Available	Genesys CX on	Private edition	Highlights	Release
				(monthly upgrade cycle).	
GVP Configuration Server	October 6, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0073
GVP Media Control Platform	October 6, 2022			Resolved issues and improvements	100.0.100.0089
GVP Service Discovery	October 6, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0065
GVP Media Control Platform	August 30, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0084
GVP Service Discovery	August 30, 2022			Base image upgrade (monthly upgrade cycle)	100.0.100.0062
GVP Reporting Server	August 30, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0223
GVP Configuration Server	August 30, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0072

Service	Available	Genesys CX on	Private edition	Highlights	Release
GVP Resource Manager	August 30, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0222
GVP Media Control Platform	July 29, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0083
GVP Service Discovery	July 29, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0060
GVP Configuration Server	July 29, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0070
GVP Reporting Server	July 29, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0219
GVP Resource Manager	July 29, 2022			Base image upgrade (monthly upgrade cycle).	100.0.100.0208
GVP Media Control Platform	June 30, 2022			Generally Available release for Genesys Multicloud CX private edition	100.0.100.0081

Service	Available	Genesys CX on	Private edition	Highlights	Release
				deployments on the officially supported Kubernetes platforms. *snmp_exporter now uses go version 1.18. • Set CPU and memory requests/ limits for sidecar containers via values.yaml.	
GVP Service Discovery	June 30, 2022		⛅	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms. Security updates	100.0.100.0059
GVP Configuration Server	June 30, 2022		⛅	Generally Available release for Genesys Multicloud CX private edition deployments	100.0.100.0067

Service	Available	Genesys CX on	Private edition	Highlights	Release
				on the officially supported Kubernetes platforms. *Option to enable the SSL connection with DB. • Set CPU and memory requests/ limits for sidecar containers via values.yaml.	
GVP Resource Manager	June 23, 2022		🖥️	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms. *Add custom labels and annotations for RM pods via values.yaml. • snmp_exporter now uses go version 1.18.	100.0.100.0207

Service	Available	Genesys CX on		Private edition	Highlights	Release
					• Node selector, tolerations and priority class set to empty by default in the values.yaml. • Set CPU and memory requests/ limits for RM init container via values.yaml.	
GVP Reporting Server	June 23, 2022			🖧	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms. *RS now uses upgraded versions of the following third-party libraries: • • Hibernate version 5.2.6 • Spring version	100.0.100.0204

Service	Available	Genesys CX on	Private edition	Highlights	Release
				5.2.20 • dom4j version 2.0.3. • Jackson 2.12.6.1 • Add custom labels and annotations for RS pods via values.yaml. • snmp_exporter now uses go version 1.18. • Node selector, tolerations and priority class set to empty by default in the values.yaml. • Set CPU and memory requests/limits for RS init container via values.yaml.	
GVP Media Control Platform	April 6, 2022			Support for Genesys Multicloud CX private	100.0.100.0070

Service	Available	Genesys CX on	Private edition	Highlights	Release
				edition deployments on Azure Kubernetes Service (AKS). Support Bearer Token for GAuth for future use cases.	
GVP Media Control Platform	March 23, 2022		🏢	Support for SIP TLS and SRTP.	100.0.100.0068
GVP Service Discovery	March 23, 2022		🏢	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS). Support for SIP TLS and SRTP.	100.0.100.0055
GVP Resource Manager	February 22, 2022		🏢	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	100.0.100.0152

Service	Available	Genesys CX on	Private edition	Highlights	Release
				*Security improvement. • Support for SIP TLS and SRTP.	
GVP Reporting Server	February 22, 2022			Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS). Security improvements.	100.0.100.0133
GVP Service Discovery	February 22, 2022			Important security improvements.	100.0.100.0046
GVP Configuration Server	February 22, 2022			Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS). Security improvements.	100.0.100.0056
GVP Reporting Server	January 12, 2022			Security improvements.	100.0.100.0126

Service	Available	Genesys CX on	Private edition	Highlights	Release
GVP Service Discovery	December 17, 2021			• Important security improvements. • Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.	100.0.100.0041
GVP Configuration Server	December 10, 2021			• Security improvements. • Support for deploying all private edition services in a single namespace. • Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.	100.0.100.0047
GVP Media Control Platform	December 10, 2021			• Support for deploying all private edition	100.0.100.0046

Service	Available	Genesys CX on	Private edition	Highlights	Release
				services in a single namespace.	
				• Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.	
GVP Reporting Server	December 10, 2021			• SQL Server port value configurable through Override-values.yaml. • Support for deploying all private edition services in a single namespace. • Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.	100.0.100.0095

Service	Available	Genesys CX on		Private edition	Highlights	Release
GVP Service Discovery	December 10, 2021			🏢	Support for deploying all private edition services in a single namespace.	100.0.100.0021
GVP Resource Manager	December 10, 2021			🏢	• Support for deploying all private edition services in a single namespace. • Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.	100.0.100.0082
GVP Reporting Server	September 30, 2021			🏢	Security improvements.	100.0.100.0077
GVP Service Discovery	September 30, 2021			🏢	Security improvements.	100.0.100.0019
GVP Media Control Platform	September 30, 2021			🏢	Nexus support.	100.0.100.0040
GVP Media Control Platform	September 8, 2021			🏢	Redirection of logs to Stdout with Fluentbit	100.0.100.0031

Service	Available	Genesys CX on	Private edition	Highlights	Release
				sidecar	
GVP Resource Manager	September 8, 2021			Redirection of logs to Stdout with Fluentbit sidecar	100.0.100.0066
GVP Configuration Server	August 23, 2021			Arbitrary UID/GID	100.0.100.0017
GVP Media Control Platform	August 23, 2021			Arbitrary UID/GID	100.0.100.0022
GVP Resource Manager	August 23, 2021			Arbitrary UID/GID	100.0.100.0044
GVP Reporting Server	August 23, 2021			Arbitrary UID/GID	100.0.100.0038
GVP Service Discovery	August 23, 2021			Arbitrary UID/GID	100.0.100.0011
GVP Reporting Server	August 5, 2021			Security improvements.	100.0.100.0026
GVP Resource Manager	August 5, 2021			Security improvements.	100.0.100.0036
GVP Service Discovery	August 5, 2021			Security improvements.	100.0.100.0007
GVP Configuration Server	August 5, 2021			Security improvements.	100.0.100.0009
GVP Media Control Platform	August 5, 2021			Security improvements.	100.0.100.0015
GVP Resource Manager	June 30, 2021			Early Adopter Program	9.0.048.31

Service	Available	Genesys CX on	Private edition	Highlights	Release
				support for Genesys Multicloud CX private edition deployments on OpenShift.	
GVP Service Discovery	June 30, 2021			Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.52
GVP Reporting Server	June 30, 2021			Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.048.18
GVP Configuration Server	June 30, 2021			Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.16
GVP Media Control Platform	June 30, 2021			Early Adopter Program	9.0.048.65

Service	Available	Genesys CX on	Private edition	Highlights	Release
				support for Genesys Multicloud CX private edition deployments on OpenShift.	

GVP Resource Manager: July 06, 2023

- 100.0.100.0238 available July 06, 2023
- Helm charts and containers

Resolved Issues

- Resource Manager now handles graceful stop response code from MCP for the **OPTIONS** messages and sends appropriate status update to SIP server. This prevents SIP Server from transferring calls away from MCP during the graceful timeout period. When the graceful timeout period expires, the remaining calls are moved from MCP. You can enable this feature by configuring the **sip.proxy.sendofflineinprogessstatus** parameter in the **values.yaml** file as shown in the following sample configuration:

```
RMconfig:
    monitor:
        sip.proxy.sendofflineinprogessstatus: "true"
```

By default, this parameter is set to `false`. (GVP-46099)

GVP Media Control Platform: July 06, 2023

- 100.0.100.0097 available July 06, 2023
- Helm charts and containers

Resolved Issues

- During the graceful timeout period, MCP now sends a **480 response** to the **OPTIONS** messages which prevents SIP Server from transferring calls away from MCP. When the graceful timeout period expires, the remaining calls are moved from MCP that handles the call. You can configure the graceful timeout period by using the **mcp.callmgr.graceful_timeout_period** parameter in the **values.yaml** file as shown in the following sample configuration.

```
mcpConfig:
    mcp.callmgr.graceful_timeout_period:600
```

(GVP-46197)

GVP Media Control Platform: November 29, 2022

- 100.0.100.0093 available November 29, 2022

- Helm charts and containers

Resolved Issues

- The call disconnection issue in MCP is fixed now. MCP now properly closes the ASR connection with Nexus when the value of the **timeout** parameter is set '0' (zero). (GVP-45712)

For private edition

- MCP now creates a new Synchronization Source (SSRC) when the media stream is redirected to a new destination. (GVP-45720)

- To save cost, MCP no longer sends a Speech Synthesis Markup Language (SSML) prolog to Google Text-to-Speech. Also, MCP now supports all the attributes of the tag per https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/text-to-speech/docs/ssml#voice"> in https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/text-to-speech/docs/ssml#voice">Google Cloud SSML. (GVP-45681)

GVP Reporting Server: October 06, 2022

- 100.0.100.0227 available October 06, 2022

- Helm charts and containers

For private edition

- This release includes the following new features and enhancements:

  - This release includes a base image upgrade (monthly upgrade cycle).

  - Upgraded Spring from 5.2.20 to 5.2.22.

  - RS init container now uses Spring version 5.2.22.

  (CPE-5507)

GVP Resource Manager: October 06, 2022

- 100.0.100.0229 available October 06, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Configuration Server: October 06, 2022

- 100.0.100.0073 available October 06, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Media Control Platform: October 06, 2022

- 100.0.100.0089 available October 06, 2022
- Helm charts and containers

Resolved Issues

- MCP now uses the UUID library to generate a unique SIP Call-ID. Previously, MCP used an internal algorithm. (GVP-45531)

- MCP now prints an error log when the configuration parameter **vrm.client.resource.uri** in MRCPV2 TTS or ASR RAP is misspelled or not configured. Previously, in such a scenario, it shut down unexpectedly. (GVP-45496)

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Service Discovery: October 06, 2022

- 100.0.100.0065 available October 06, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

GVP Media Control Platform: August 30, 2022

- 100.0.100.0084 available August 30, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
  More info:

GVP Service Discovery: August 30, 2022

- 100.0.100.0062 available August 30, 2022
- Helm charts and containers

For private edition

- This release includes base image upgrade (monthly upgrade cycle). (CPE-5064)
  More info:

GVP Reporting Server: August 30, 2022

- 100.0.100.0223 available August 30, 2022

- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
  More info:

GVP Configuration Server: August 30, 2022

- 100.0.100.0072 available August 30, 2022

- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
  More info:

GVP Resource Manager: August 30, 2022

- 100.0.100.0222 available August 30, 2022

- Helm charts and containers

For private edition

- The RM Prometheus scraper no longer times out unexpectedly while scrapping metrics, and the **scraperTimeout** parameters are now configurable. (GVP-45432)

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
  More info:

GVP Media Control Platform: July 29, 2022

- 100.0.100.0083 available July 29, 2022

- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
  More info:

GVP Service Discovery: July 29, 2022

- 100.0.100.0060 available July 29, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
  More info:

GVP Configuration Server: July 29, 2022

- 100.0.100.0070 available July 29, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
  More info:

GVP Reporting Server: July 29, 2022

- 100.0.100.0219 available July 29, 2022
- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
  More info:

GVP Resource Manager: July 29, 2022

- 100.0.100.0208 available July 29, 2022

- Helm charts and containers

For private edition

- This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
  More info:

GVP Media Control Platform: June 30, 2022

- 100.0.100.0081 available June 30, 2022

- Helm charts and containers

For private edition

- As of July 13, 2022, GVP Media Control Platform is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.

- snmp_exporter now uses go version 1.18 (GVP-45050)

- You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933)
  More info:

GVP Service Discovery: June 30, 2022

- 100.0.100.0059 available June 30, 2022

- Helm charts and containers

For private edition

- As of July 13, 2022, GVP Service Discovery is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.

- This release includes security updates. (CPE-4466)

GVP Configuration Server: June 30, 2022

- 100.0.100.0067 available June 30, 2022

- Helm charts and containers

For private edition

- As of July 13, 2022, GVP Configuration Server is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.

- GVP Configuration Server now includes an option to enable the SSL connection with DB. (GVP-45048)

- You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933)

GVP Resource Manager: June 23, 2022

- 100.0.100.0207 available June 23, 2022

- Helm charts and containers

For private edition

- As of July 13, 2022, GVP Resource Manager is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.

- You can now add custom labels and annotations for Resource Manager pods via values.yaml. (GVP-45051)

- snmp_exporter now uses go version 1.18. (GVP-45050)

- Node selector, tolerations and priority class are now set to empty by default for RM in the values.yaml. You can configure them per your needs. (GVP-45017)

- You can now set CPU and memory requests/limits for RM init container via values.yaml. (GVP-44932)
  More info:

GVP Reporting Server: June 23, 2022

- 100.0.100.0204 available June 23, 2022

- Helm charts and containers

For private edition

- As of July 13, 2022, GVP Reporting Server is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.

- RS now uses upgraded versions of the following third-party libraries:

  - Hibernate version 5.2.6 (GVP-45053)

  - Spring version 5.2.20 (GVP-44875)

  - dom4j version 2.0.3. (GVP-45223)

  - Jackson 2.12.6.1 (GVP-45059) (GVP-45053)

- You can now add custom labels and annotations for RS pods via values.yaml. (GVP-45051)

- snmp_exporter now uses go version 1.18. (GVP-45050)

- Node selector, tolerations and priority class are now set to empty by default for RS in the values.yaml. You can configure them per your needs. (GVP-45017)

- You can now set CPU and memory requests/limits for RS init container via values.yaml. (GVP-44932)
  More info:

GVP Media Control Platform: April 06, 2022

- 100.0.100.0070 available April 06, 2022

- Helm charts and containers

For private edition

- GVP Media Control Platform supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)

- Support Bearer Token for GAuth for future use cases. (GVP-44612)
  More info:

GVP Media Control Platform: March 23, 2022

- 100.0.100.0068 available March 23, 2022

- Helm charts and containers

For private edition

- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)
  More info:

GVP Service Discovery: March 23, 2022

- 100.0.100.0055 available March 23, 2022

- Helm charts and containers

For private edition

- GVP Service Discovery supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)

- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)
  More info:

GVP Resource Manager: February 22, 2022

- 100.0.100.0152 available February 22, 2022

- Helm charts and containers

For private edition

- GVP Resource Manager supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)

- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)

- This release contains Security remediation for the following security vulnerabilities reported:

  - io.netty_netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)

  - com.fasterxml.jackson.core_jackson-databind (PRISMA-2021-0213)

  - org.eclipse.jetty_jetty-server (PRISMA-2021-0182) (GVP-44593)
    More info:

GVP Reporting Server: February 22, 2022

- 100.0.100.0133 available February 22, 2022

- Helm charts and containers

For private edition

- GVP Reporting Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)

- This release contains Security remediation for the following security vulnerabilities reported:

  - io.netty_netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)

  - com.fasterxml.jackson.core_jackson-databind (PRISMA-2021-0213)

  - org.eclipse.jetty_jetty-server (PRISMA-2021-0182) (GVP-44593)
    More info:

GVP Service Discovery: February 22, 2022

- 100.0.100.0046 available February 22, 2022

- Helm charts and containers

Security Fixes

- This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44228). In particular, the Log4j library included with GVP Service Discovery has been upgraded to version 2.17.1. (GVP-44559)
  More info:

GVP Configuration Server: February 22, 2022

- 100.0.100.0056 available February 22, 2022

- Helm charts and containers

Security Fixes

- This release includes upgraded base images of Configuration Server containers to address the glibc security issue. The vulnerability is RHSA-2021:4358. (GVP-44625)

For private edition

- GVP Configuration Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)

- This release contains Security remediation for Prisma/BlackDuck security vulnerabilities. (GVP-44633)
  More info:

GVP Reporting Server: January 12, 2022

- 100.0.100.0126 available January 12, 2022

- Helm charts and containers

For private edition

- Reporting Server readiness probe now uses this URI - /ems-rs/readiness. (GVP-44268)

- Reporting Server liveness probe now uses TCP socket check on the ActiveMQ port 61616. (GVP-44086)
  More info:

- This release contains Security remediation for the following security vulnerabilities reported:

    - Name: RHSA-2021:4358

        - glibc: Arbitrary read in wordexp() (CVE-2021-35942)

        - glibc: Use-after-free in addgetnetgrentX function in netgroupcache.c (CVE-2021-27645)

        - glibc: mq_notify does not handle separately allocated thread attributes (CVE-2021-33574)

        glibc-2.28-164.el8.x86_64

    - Name: RHSA-2021:3296

        - libX11: missing request length checks (CVE-2021-31535)

        libX11-1.6.8-5.el8.x86_64

    - Name:RHSA-2021:4381

        - https://bugzilla.redhat.com/show_bug.cgi?id=1873488">https://bugzilla.redhat.com/show_bug.cgi?id=1873488">BZ - 1873488 - GTK3 prints errors with overlay scrollbar disabled

        gsettings-desktop-schemas-3.32.0-6.el8.x86_64

        gtk3-3.22.30-8.el8.x86_64

    (GVP-44437)

GVP Service Discovery: December 17, 2021

- 100.0.100.0041 available December 17, 2021

- Helm charts and containers

Security Fixes

- This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the

Log4j library included with GVP Service Discovery has been upgraded to version 2.17.0. (GVP-44425)

For private edition

- As of December 23, 2021, GVP Service Discovery supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Configuration Server: December 10, 2021

- 100.0.100.0047 available December 10, 2021
- Helm charts and containers

Security Fixes

- This release includes upgraded base images of Configuration Server containers for NodeJS vulnerability. (GVP-44131)

For private edition

- Support for deploying the **gvp-cs** service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the **partOf** configuration option to the single namespace value. (GVP-44190)
  More info:
- As of December 23, 2021, GVP Configuration Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Media Control Platform: December 10, 2021

- 100.0.100.0046 available December 10, 2021
- Helm charts and containers

For private edition

- Support for deploying the **gvp-mcp** service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the **partOf** configuration option to the single namespace value. (GVP-44190)
  More info:
- As of December 23, 2021, GVP Media Control Platform supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Reporting Server: December 10, 2021

- 100.0.100.0095 available December 10, 2021

- Helm charts and containers

Resolved Issues

- SQL Server port value is now configurable through Override-values.yaml. (GVP-44083)
  More info:

For private edition

- Support for deploying the **gvp-rs** service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the **deployment->namespace and labels-> serviceGroup** configuration option to the single namespace value. (GVP-44190)
  More info:

- As of December 23, 2021, GVP Reporting Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

GVP Service Discovery: December 10, 2021

- 100.0.100.0021 available December 10, 2021

- Helm charts and containers

For private edition

- Support for deploying the **gvp-sd** service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the **partOf** configuration option to the single namespace value. (GVP-44190)
  More info:

GVP Resource Manager: December 10, 2021

- 100.0.100.0082 available December 10, 2021

- Helm charts and containers

For private edition

- Support for deploying the **gvp-rm** service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the **deployment->namespace and labels-> serviceGroup** configuration option to the single namespace value. (GVP-44190)
  More info:

- As of December 23, 2021, supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968) (CPE-1968)

GVP Reporting Server: September 30, 2021

- 100.0.100.0077 available September 30, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43985)
  More info:

GVP Service Discovery: September 30, 2021

- 100.0.100.0019 available September 30, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-44112)
  More info:

GVP Media Control Platform: September 30, 2021

- 100.0.100.0040 available September 30, 2021

- Helm charts and containers

For private edition

- This release includes Media Control Platform support for Nexus. (GVP-43877)
  More info:

GVP Media Control Platform: September 08, 2021

- 100.0.100.0031 available September 08, 2021
- Helm charts and containers

For private edition

- This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977)
  More info:

GVP Resource Manager: September 08, 2021

- 100.0.100.0066 available September 08, 2021
- Helm charts and containers

For private edition

- This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977)
  More info:

GVP Configuration Server: August 23, 2021

- 100.0.100.0017 available August 23, 2021
- Helm charts and containers

For private edition

- This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836)
  More info:

GVP Media Control Platform: August 23, 2021

- 100.0.100.0022 available August 23, 2021
- Helm charts and containers

For private edition

- This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) **More info:**

GVP Resource Manager: August 23, 2021

- 100.0.100.0044 available August 23, 2021
- Helm charts and containers

For private edition

- This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) **More info:**

GVP Reporting Server: August 23, 2021

- 100.0.100.0038 available August 23, 2021
- Helm charts and containers

For private edition

- This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) **More info:**

GVP Service Discovery: August 23, 2021

- 100.0.100.0011 available August 23, 2021

- Helm charts and containers

For private edition

- This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836)
  More info:

GVP Reporting Server: August 05, 2021

- 100.0.100.0026 available August 05, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
  More info:

GVP Resource Manager: August 05, 2021

- 100.0.100.0036 available August 05, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
  More info:

GVP Service Discovery: August 05, 2021

- 100.0.100.0007 available August 05, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
  More info:

GVP Configuration Server: August 05, 2021

- 100.0.100.0009 available August 05, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
  More info:

GVP Media Control Platform: August 05, 2021

- 100.0.100.0015 available August 05, 2021

- Helm charts and containers

For private edition

- This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
  More info:

GVP Resource Manager: June 30, 2021

- 9.0.048.31 available June 30, 2021

- Helm charts and containers

For private edition

- Starting with this release, GVP Resource Manager is available for select customers in Genesys Multicloud CX private edition, as

part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
More info:

GVP Service Discovery: June 30, 2021

- 9.0.000.52 available June 30, 2021

- Helm charts and containers

For private edition

- Starting with this release, GVP Service Discovery is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
  More info:

GVP Reporting Server: June 30, 2021

- 9.0.048.18 available June 30, 2021

- Helm charts and containers

For private edition

- Starting with this release, GVP Reporting Server is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
  More info:

GVP Configuration Server: June 30, 2021

- 9.0.000.16 available June 30, 2021

- Helm charts and containers

For private edition

- Starting with this release, GVP Configuration Server is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
  More info:

GVP Media Control Platform: June 30, 2021

- 9.0.048.65 available June 30, 2021

- Helm charts and containers

For private edition

- Starting with this release, GVP Media Control Platform is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)
More info: