

# **GENESYS**

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### Genesys Multicloud CX Release Notes

Genesys Voice Platform Release Notes

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Not all releases or changes listed below may pertain to your deployment. Check the table below to see which releases apply to you.

#### **Related documentation:**

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#### RSS:

- For cloud
- · For private edition

### **Important**

The Release table lists the initial availability date for each release and the deployment environments for which a release is made available. Except when otherwise stated in the description for a specific release, each release includes all of the features and resolved issues that were introduced on earlier dates, regardless of the deployment environment. The features and resolved issues that apply only to a specific deployment environment are noted as such.

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
AWS	Azure					
GVP Resource Manager	July 6, 2023			헬	Resolved issue.	100.0.100.023
GVP Media Control Platform	July 6, 2023			헬	Resolved issue.	100.0.100.009
GVP Media Control Platform	November 29, 2022			劎	Resolved issues and improvemen	100.0.100.009 nts.
GVP Reporting Server	October 6, 2022			勭	Upgraded Spring versions.	100.0.100.022
GVP Resource Manager	October 6, 2022			劎	Base image upgrade	100.0.100.022

Service	Available	Genesy	s CX on	Private edition	Highlights	Release	
					(monthly upgrade cycle).		
GVP Configuration Server	October 6, 2022			<u>취</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.00	)73
GVP Media Control Platform	October 6, 2022			<u>취</u>	Resolved issues and improvemen	100.0.100.00 ots	)89
GVP Service Discovery	October 6, 2022			ᆁ	Base image upgrade (monthly upgrade cycle).	100.0.100.00	)65
GVP Media Control Platform	August 30, 2022			ᆁ	Base image upgrade (monthly upgrade cycle).	100.0.100.00	)84
GVP Service Discovery	August 30, 2022			<u> </u>	Base image upgrade (monthly upgrade cycle)	100.0.100.00	)62
GVP Reporting Server	August 30, 2022			<u>취</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.02	223
GVP Configuration Server	August n30, 2022			ᆁ	Base image upgrade (monthly upgrade cycle).	100.0.100.00	)72

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
GVP Resource Manager	August 30, 2022			9	Base image upgrade (monthly upgrade cycle).	100.0.100.0222
GVP Media Control Platform	July 29, 2022			<u>취</u>	Base image upgrade (monthly upgrade cycle).	100.0.100.0083
GVP Service Discovery	July 29, 2022			취	Base image upgrade (monthly upgrade cycle).	100.0.100.0060
GVP Configuratio Server	n July 29, 2022			ᆁ	Base image upgrade (monthly upgrade cycle).	100.0.100.0070
GVP Reporting Server	July 29, 2022			ᆁ	Base image upgrade (monthly upgrade cycle).	100.0.100.0219
GVP Resource Manager	July 29, 2022			э	Base image upgrade (monthly upgrade cycle).	100.0.100.0208
GVP Media Control Platform	June 30, 2022			<u>취</u>	Generally Available release for Genesys Multicloud CX private edition	100.0.100.0081

Service	Available	Genesys CX on	Private edition	Highlights	Release
				deployments on the officially supported Kubernetes platforms.  *snmp_exporter now uses go version 1.18.  • Set CPU and memory requests/ limits for sidecar containers via values.yam	
GVP Service Discovery	June 30, 2022		<u>5</u>	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms.  Security updates	100.0.100.005
GVP Configuratio Server	n June 30, 2022		<u>취</u>	Generally Available release for Genesys Multicloud CX private edition deployments	100.0.100.006

Service	Available	Genesys CX	on	Private edition	Highlights	Release
					on the officially supported Kubernetes platforms.	
					enable the SSL connection with DB.	
					Set CPU and memory requests/ limits for sidecar containers via values.yam	nl.
GVP Resource Manager	June 23, 2022			쥐	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms.	100.0.100.02
Manager					*Add custom labels and annotations for RM pods via values.yaml.  • snmp_expo now uses go version 1.18.	rter

Service	Available	Genesys CX on	Private edition	Highlights	Release
				<ul> <li>Node selector, tolerations and priority class set to empty by default in the values.yam</li> <li>Set CPU and memory requests/ limits for RM init container via values.yam</li> </ul>	nl.
GVP Reporting Server	June 23, 2022		의	Generally Available release for Genesys Multicloud CX private edition deployments on the officially supported Kubernetes platforms.  *RS now uses upgraded versions of the following third-party libraries:  • Hiberna version 5.2.6 • Spring version	100.0.100.02 te

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
					5.2.20  • dom4j versior 2.0.3.  • Jacksor 2.12.6.  • Add custom labels and annotation for RS pods via values.yar  • snmp_exponow uses go version 1.18.  • Node selector, tolerations and priority class set to empty by default in the values.yar  • Set CPU and memory requests/ limits for RS init container via values.yar	ns nl. orter
GVP Media Control Platform	April 6, 2022			췤	Support for Genesys Multicloud CX private	100.0.100.00

Service	Available	Genesys CX on	Private edition	Highlights	Release
				edition deployments on Azure Kubernetes Service (AKS).	6
				Bearer Token for GAuth for future use cases.	
GVP Media Control Platform	March 23, 2022			Support for SIP TLS and SRTP.	100.0.100.006
GVP Service Discovery	March 23, 2022		<u>Ş</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).  Support for SIP TLS and SRTP.	5 100.0.100.005
GVP Resource Manager	February 22, 2022		<u>취</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	5100.0.100.015

Service	Available	Genesys CX on	Private edition	Highlights	Release
				*Security improvement.  • Support for SIP TLS and SRTP.	
GVP Reporting Server	February 22, 2022		<u>진</u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	s 100.0.100.013
GVP Service Discovery	February 22, 2022		<u> </u>	Important security improvemen	100.0.100.004 its.
GVP Configuratio Server	February n22, 2022		<u> </u>	Support for Genesys Multicloud CX private edition deployments on Azure Kubernetes Service (AKS).	5 100.0.100.005
GVP Reporting Server	January 12, 2022		91	Security improvemen	100.0.100.012 ts.

Service	Available	Genesys	CX on	Private edition	Highlights	Release
GVP Service Discovery	December 17, 2021			9	<ul> <li>Important security improvements</li> <li>Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.</li> </ul>	100.0.100.004
GVP Configuratio Server	December n10, 2021				<ul> <li>Security improvements</li> <li>Support for deploying all private edition services in a single namespace</li> <li>Early Adopter Program support for Genesys Multicloud CX private edition deployments on GKE.</li> </ul>	<sup>2</sup> 100.0.100.004
GVP Media Control Platform	December 10, 2021			ᆁ	Support for deploying all private edition	100.0.100.004

Service	Available	Genesys CX o	on	Private edition	Highlights	Release
					services in a single namespace • Early Adopter Program support for Genesys Multicloud CX private edition deploymer on GKE.	
GVP Reporting Server	December 10, 2021				<ul> <li>SQL         Server         port         value         configurab         through         Override-         values.yan</li> <li>Support         for         deploying         all         private         edition         services         in a         single         namespace</li> <li>Early         Adopter         Program         support         for         Genesys         Multicloud         CX         private         edition         deploymer         on GKE.</li> </ul>	nl. 100.0.100.00 e.

Service	Available	Genesys	CX on	Private edition	Highlights	Release
GVP Service Discovery	December 10, 2021			희	Support for deploying all private edition services in a single namespace.	100.0.100.0021
GVP Resource Manager	December 10, 2021				<ul> <li>Support for deploying all private edition services in a single namespace</li> <li>Early Adopter Program support for Genesys Multicloud CX private edition deploymer on GKE.</li> </ul>	100.0.100.0082
GVP Reporting Server	September 30, 2021			췔	Security improvemen	100.0.100.0077 ts.
GVP Service Discovery	September 30, 2021			<u>취</u>	Security improvemen	100.0.100.0019 ts.
GVP Media Control Platform	September 30, 2021			췔	Nexus support.	100.0.100.0040
GVP Media Control Platform	September 8, 2021			취	Redirection of logs to Stdout with Fluentbit	100.0.100.0031

Service	Available	Genesy	s CX on	Private edition	Highlights	Release	
					sidecar		
GVP Resource Manager	September 8, 2021			<u> 즉</u>	Redirection of logs to Stdout with Fluentbit sidecar	100.0.100.0	066
GVP Configuration Server	August n23, 2021			<u>취</u>	Arbitrary UID/GID	100.0.100.0	017
GVP Media Control Platform	August 23, 2021			희	Arbitrary UID/GID	100.0.100.0	022
GVP Resource Manager	August 23, 2021			5	Arbitrary UID/GID	100.0.100.0	044
GVP Reporting Server	August 23, 2021			蓟	Arbitrary UID/GID	100.0.100.0	038
GVP Service Discovery	August 23, 2021			蓟	Arbitrary UID/GID	100.0.100.0	011
GVP Reporting Server	August 5, 2021			췔	Security improvemen	100.0.100.0 nts.	026
GVP Resource Manager	August 5, 2021			<u>취</u>	Security improvemen	100.0.100.0 nts.	036
GVP Service Discovery	August 5, 2021			희	Security improvemen	100.0.100.0 nts.	007
GVP Configuration Server	nAugust 5, 2021			헬	Security improvemen	100.0.100.0 nts.	009
GVP Media Control Platform	August 5, 2021			<u> </u>	Security improvemen	100.0.100.0 nts.	015
GVP Resource Manager	June 30, 2021			췤	Early Adopter Program	9.0.048.31	

Service	Available	Genesy	s CX on	Private edition	Highlights	Release
					support for Genesys Multicloud CX private edition deployments on OpenShift.	S
GVP Service Discovery	June 30, 2021			<u>취</u>	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.52 s
GVP Reporting Server	June 30, 2021			ᆁ	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.048.18 s
GVP Configuratio Server	<sub>n</sub> June 30, 2021			<u>취</u>	Early Adopter Program support for Genesys Multicloud CX private edition deployments on OpenShift.	9.0.000.16
GVP Media Control Platform	June 30, 2021			칏	Early Adopter Program	9.0.048.65

Service	Available	Genesys CX on	Private edition	Highlights	Release
				support for Genesys Multicloud CX private edition deployments on OpenShift.	



100.0.100.0238 available July 06, 2023

· Helm charts and containers

#### Resolved Issues

Resource Manager now handles graceful stop response code from MCP for the **OPTIONS** messages and sends appropriate status
update to SIP server. This prevents SIP Server from transferring calls away from MCP during the graceful timeout period. When
the graceful timeout period expires, the remaining calls are moved from MCP. You can enable this feature by configuring the
sip.proxy.sendofflineinprogessstatus parameter in the values.yaml file as shown in the following sample configuration:

```
RMconfig:
    monitor:
        sip.proxy.sendofflineinprogessstatus: "true"

By default, this parameter is set to false. (GVP-46099)
```

### GVP Media Control Platform: July 06, 2023 <sup>약</sup>



100.0.100.0097 available July 06, 2023

· Helm charts and containers

#### Resolved Issues

During the graceful timeout period, MCP now sends a 480 response to the OPTIONS messages which prevents SIP Server from
transferring calls away from MCP. When the graceful timeout period expires, the remaining calls are moved from MCP that
handles the call. You can configure the graceful timeout period by using the mcp.callmgr.graceful\_timeout\_period parameter
in the values.yaml file as shown in the following sample configuration.

```
mcpConfig:
    mcp.callmgr.graceful timeout period:600
```

(GVP-46197)

### GVP Media Control Platform: November 29, 2022



100.0.100.0093 available November 29, 2022

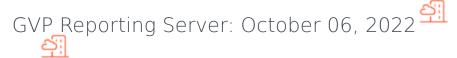
Helm charts and containers

#### Resolved Issues

The call disconnection issue in MCP is fixed now. MCP now properly closes the ASR connection with Nexus when the value of the timeout parameter is set '0' (zero). (GVP-45712)

### For private edition

- MCP now creates a new Synchronization Source (SSRC) when the media stream is redirected to a new destination. (GVP-45720)
- To save cost, MCP no longer sends a Speech Synthesis Markup Language (SSML) prolog to Google Text-to-Speech. Also, MCP now supports all the attributes of the tag per https://cloud.google.com/text-to-speech/docs/ssml#voice">https://cloud.google.com/text-to-speech/docs/ssml#voice</hd> to-speech/docs/ssml#voice">Google Cloud SSML. (GVP-45681)



100.0.100.0227 available October 06, 2022

· Helm charts and containers

### For private edition

- This release includes the following new features and enhancements:
  - This release includes a base image upgrade (monthly upgrade cycle).
  - Upgraded Spring from 5.2.20 to 5.2.22.
  - RS init container now uses Spring version 5.2.22.

(CPE-5507)

### GVP Resource Manager: October 06, 2022



100.0.100.0229 available October 06, 2022

· Helm charts and containers

#### For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

## GVP Configuration Server: October 06, 2022

100.0.100.0073 available October 06, 2022

· Helm charts and containers

### For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

### GVP Media Control Platform: October 06, 2022

100.0.100.0089 available October 06, 2022

· Helm charts and containers

### Resolved Issues

- MCP now uses the UUID library to generate a unique SIP Call-ID. Previously, MCP used an internal algorithm. (GVP-45531)
- MCP now prints an error log when the configuration parameter vrm.client.resource.uri in MRCPV2 TTS or ASR RAP is misspelled or not configured. Previously, in such a scenario, it shut down unexpectedly. (GVP-45496)

### For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

### GVP Service Discovery: October 06, 2022

100.0.100.0065 available October 06, 2022

· Helm charts and containers

### For private edition

• This release includes a base image upgrade (monthly upgrade cycle). (CPE-5507)

# GVP Media Control Platform: August 30, 2022

100.0.100.0084 available August 30, 2022

· Helm charts and containers

### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
 More info:

# GVP Service Discovery: August 30, 2022

100.0.100.0062 available August 30, 2022

· Helm charts and containers

### For private edition

This release includes base image upgrade (monthly upgrade cycle). (CPE-5064)

# GVP Reporting Server: August 30, 2022

100.0.100.0223 available August 30, 2022

· Helm charts and containers

#### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
 More info:

# GVP Configuration Server: August 30, 2022

100.0.100.0072 available August 30, 2022

· Helm charts and containers

### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
 More info:

# GVP Resource Manager: August 30, 2022 의

100.0.100.0222 available August 30, 2022

· Helm charts and containers

### For private edition

- The RM Prometheus scraper no longer times out unexpectedly while scrapping metrics, and the scraperTimeout parameters are now configurable. (GVP-45432)
- This release includes a base image upgrade (monthly upgrade cycle). (CPE-5064)
   More info:

# GVP Media Control Platform: July 29, 2022

100.0.100.0083 available July 29, 2022

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

# GVP Service Discovery: July 29, 2022

100.0.100.0060 available July 29, 2022

· Helm charts and containers

### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

# GVP Configuration Server: July 29, 2022

100.0.100.0070 available July 29, 2022

· Helm charts and containers

### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

# GVP Reporting Server: July 29, 2022

100.0.100.0219 available July 29, 2022

· Helm charts and containers

#### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

## GVP Resource Manager: July 29, 2022

, \_\_\_\_\_ 100.0.100.0208 available July 29, 2022

· Helm charts and containers

#### For private edition

This release includes a base image upgrade (monthly upgrade cycle). (CPE-4803)
 More info:

# GVP Media Control Platform: June 30, 2022

100.0.100.0081 available June 30, 2022

· Helm charts and containers

### For private edition

- As of July 13, 2022, GVP Media Control Platform is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- snmp\_exporter now uses go version 1.18 (GVP-45050)
- You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933)
   More info:

## GVP Service Discovery: June 30, 2022

췻

100.0.100.0059 available June 30, 2022

· Helm charts and containers

### For private edition

- As of July 13, 2022, GVP Service Discovery is Generally Available for deployment in Genesys Multicloud CX private edition on the
  officially supported by Genesys.
- This release includes security updates. (CPE-4466)

### GVP Configuration Server: June 30, 2022





100.0.100.0067 available June 30, 2022

· Helm charts and containers

#### For private edition

- As of July 13, 2022, GVP Configuration Server is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- GVP Configuration Server now includes an option to enable the SSL connection with DB. (GVP-45048)
- · You can set CPU and memory requests/limits for sidecar containers via values.yaml. (GVP-44933)

## GVP Resource Manager: June 23, 2022



100.0.100.0207 available June 23, 2022

· Helm charts and containers

### For private edition

- · As of July 13, 2022, GVP Resource Manager is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- You can now add custom labels and annotations for Resource Manager pods via values.yaml. (GVP-45051)
- snmp\_exporter now uses go version 1.18. (GVP-45050)
- · Node selector, tolerations and priority class are now set to empty by default for RM in the values.yaml. You can configure them per your needs. (GVP-45017)
- You can now set CPU and memory requests/limits for RM init container via values.yaml. (GVP-44932) More info:

### GVP Reporting Server: June 23, 2022



100.0.100.0204 available June 23, 2022

- As of July 13, 2022, GVP Reporting Server is Generally Available for deployment in Genesys Multicloud CX private edition on the officially supported by Genesys.
- RS now uses upgraded versions of the following third-party libraries:
  - Hibernate version 5.2.6 (GVP-45053)
  - Spring version 5.2.20 (GVP-44875)
  - dom4j version 2.0.3. (GVP-45223)
  - Jackson 2.12.6.1 (GVP-45059) (GVP-45053)
- You can now add custom labels and annotations for RS pods via values.yaml. (GVP-45051)
- snmp exporter now uses go version 1.18. (GVP-45050)
- · Node selector, tolerations and priority class are now set to empty by default for RS in the values.yaml. You can configure them per your needs. (GVP-45017)
- You can now set CPU and memory requests/limits for RS init container via values.yaml. (GVP-44932)

### GVP Media Control Platform: April 06, 2022



100.0.100.0070 available April 06, 2022

· Helm charts and containers

#### For private edition

- GVP Media Control Platform supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Support Bearer Token for GAuth for future use cases. (GVP-44612) More info:

### GVP Media Control Platform: March 23, 2022





100.0.100.0068 available March 23, 2022

· Helm charts and containers

#### For private edition

Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483) More info:

### GVP Service Discovery: March 23, 2022





100.0.100.0055 available March 23, 2022

· Helm charts and containers

### For private edition

- · GVP Service Discovery supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483) More info:

### GVP Resource Manager: February 22, 2022





100.0.100.0152 available February 22, 2022

· Helm charts and containers

### For private edition

- · GVP Resource Manager supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- Added support for SIP TLS and Secure Real-time Transport Protocol (SRTP). (GVP-44483)
- · This release contains Security remediation for the following security vulnerabilities reported:
  - io.netty netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)
  - com.fasterxml.jackson.core jackson-databind (PRISMA-2021-0213)
  - org.eclipse.jetty jetty-server (PRISMA-2021-0182) (GVP-44593) More info:

## GVP Reporting Server: February 22, 2022





100.0.100.0133 available February 22, 2022

- GVP Reporting Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- · This release contains Security remediation for the following security vulnerabilities reported:
  - io.netty\_netty-all (CVE-2021-37137, CVE-2021-37136, CVE-2021-43797)
  - com.fasterxml.jackson.core jackson-databind (PRISMA-2021-0213)
  - org.eclipse.jetty\_jetty-server (PRISMA-2021-0182) (GVP-44593)
     More info:

# GVP Service Discovery: February 22, 2022

100.0.100.0046 available February 22, 2022

· Helm charts and containers

### Security Fixes

 This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44228). In particular, the Log4j library included with GVP Service Discovery has been upgraded to version 2.17.1. (GVP-44559)
 More info:

# GVP Configuration Server: February 22, 2022

100.0.100.0056 available February 22, 2022

· Helm charts and containers

### Security Fixes

 This release includes upgraded base images of Configuration Server containers to address the glibc security issue. The vulnerability is RHSA-2021:4358. (GVP-44625)

#### For private edition

- GVP Configuration Server supports deployments on Azure Kubernetes Service (AKS) in Genesys Multicloud CX private edition. (CPE-3606)
- This release contains Security remediation for Prisma/BlackDuck security vulnerabilities. (GVP-44633)
   More info:

## GVP Reporting Server: January 12, 2022

100.0.100.0126 available January 12, 2022

· Helm charts and containers

#### For private edition

- Reporting Server readiness probe now uses this URI /ems-rs/readiness. (GVP-44268)
- Reporting Server liveness probe now uses TCP socket check on the ActiveMQ port 61616. (GVP-44086)
- · This release contains Security remediation for the following security vulnerabilities reported:
  - Name: RHSA-2021:4358
    - glibc: Arbitrary read in wordexp() (CVE-2021-35942)
    - glibc: Use-after-free in addgetnetgrentX function in netgroupcache.c (CVE-2021-27645)
    - glibc: mq notify does not handle separately allocated thread attributes (CVE-2021-33574)

- Name: RHSA-2021:3296
  - libX11: missing request length checks (CVE-2021-31535)

- Name:RHSA-2021:4381
  - https://bugzilla.redhat.com/show bug.cgi?id=1873488">https://bugzilla.redhat.com/ show bug.cgi?id=1873488">BZ - 1873488 - GTK3 prints errors with overlay scrollbar disabled

gsettings-desktop-schemas-3.32.0-6.el8.x86\_64

gtk3-3.22.30-8.el8.x86 64

(GVP-44437)

## GVP Service Discovery: December 17, 2021



100.0.100.0041 available December 17, 2021

· Helm charts and containers

### Security Fixes

This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-45105). In particular, the

Log4j library included with GVP Service Discovery has been upgraded to version 2.17.0. (GVP-44425)

### For private edition

 As of December 23, 2021, GVP Service Discovery supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

### GVP Configuration Server: December 10, 2021





100.0.100.0047 available December 10, 2021

· Helm charts and containers

### Security Fixes

This release includes upgraded base images of Configuration Server containers for NodelS vulnerability. (GVP-44131)

### For private edition

Support for deploying the gvp-cs service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the partOf configuration option to the single namespace value. (GVP-44190)

More info:

 As of December 23, 2021, GVP Configuration Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

### GVP Media Control Platform: December 10, 2021





100.0.100.0046 available December 10, 2021

· Helm charts and containers

### For private edition

- Support for deploying the gvp-mcp service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the partOf configuration option to the single namespace value. (GVP-44190)
  - More info:
- As of December 23, 2021, GVP Media Control Platform supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

### GVP Reporting Server: December 10, 2021



100.0.100.0095 available December 10, 2021

· Helm charts and containers

#### Resolved Issues

 SQL Server port value is now configurable through Override-values.yaml. (GVP-44083) More info:

#### For private edition

- Support for deploying the gvp-rs service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the deployment->namespace and labels-> serviceGroup configuration option to the single namespace value. (GVP-44190) More info:
- · As of December 23, 2021, GVP Reporting Server supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968)

### GVP Service Discovery: December 10, 2021





100.0.100.0021 available December 10, 2021

Helm charts and containers

### For private edition

Support for deploying the gvp-sd service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the partOf configuration option to the single namespace value. (GVP-44190)

More info:

### GVP Resource Manager: December 10, 2021





100.0.100.0082 available December 10, 2021

- Support for deploying the gvp-rm service in a single namespace with other private edition services has been implemented. To enable this alternative deployment scenario, configure the deployment->namespace and labels-> serviceGroup configuration option to the single namespace value. (GVP-44190) More info:
- As of December 23, 2021, supports deployments on Google Kubernetes Engine (GKE) in Genesys Multicloud CX private edition, as part of the Early Adopter Program. (CPE-1968) (CPE-1968)

### GVP Reporting Server: September 30, 2021



100.0.100.0077 available September 30, 2021

· Helm charts and containers

#### For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43985)

### GVP Service Discovery: September 30, 2021



100.0.100.0019 available September 30, 2021

· Helm charts and containers

### For private edition

This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-44112) More info:

### GVP Media Control Platform: September 30, 2021





100.0.100.0040 available September 30, 2021

This release includes Media Control Platform support for Nexus. (GVP-43877) More info:

## GVP Media Control Platform: September 08, 2021



· Helm charts and containers

### For private edition

This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977) More info:

## GVP Resource Manager: September 08, 2021





100.0.100.0066 available September 08, 2021

· Helm charts and containers

### For private edition

This release includes support for ephemeral volume (emptyDir) with FluentBit sidecar for tailing Resource Manager log(s) to StdOut output. (GVP-43977) More info:

## GVP Configuration Server: August 23, 2021



100.0.100.0017 available August 23, 2021

Helm charts and containers

### For private edition

This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:

## GVP Media Control Platform: August 23, 2021



100.0.100.0022 available August 23, 2021

· Helm charts and containers

#### For private edition

 This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:

### GVP Resource Manager: August 23, 2021



100.0.100.0044 available August 23, 2021

· Helm charts and containers

### For private edition

This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:

### GVP Reporting Server: August 23, 2021





100.0.100.0038 available August 23, 2021

· Helm charts and containers

### For private edition

This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836) More info:

### GVP Service Discovery: August 23, 2021



100.0.100.0011 available August 23, 2021

· Helm charts and containers

#### For private edition

· This release includes a best practice that assigns a random or arbitrary user ID and group ID to pods when deployed. (GVP-43836)

## GVP Reporting Server: August 05, 2021



100.0.100.0026 available August 05, 2021

· Helm charts and containers

### For private edition

· This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:

## GVP Resource Manager: August 05, 2021

100.0.100.0036 available August 05, 2021

· Helm charts and containers

### For private edition

· This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477) More info:

## GVP Service Discovery: August 05, 2021



100.0.100.0007 available August 05, 2021

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
 More info:



100.0.100.0009 available August 05, 2021

· Helm charts and containers

#### For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
 More info:

# GVP Media Control Platform: August 05, 2021 학

100.0.100.0015 available August 05, 2021

· Helm charts and containers

#### For private edition

 This release contains Security remediation for security vulnerabilities reported in EAP deployment and internally reported Prisma and BlackDuck security vulnerabilities. (GVP-43477)
 More info:

# GVP Resource Manager: June 30, 2021

9.0.048.31 available June 30, 2021

· Helm charts and containers

### For private edition

· Starting with this release, GVP Resource Manager is available for select customers in Genesys Multicloud CX private edition, as

part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:

### GVP Service Discovery: June 30, 2021



9.0.000.52 available June 30, 2021

· Helm charts and containers

#### For private edition

· Starting with this release, GVP Service Discovery is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:

### GVP Reporting Server: June 30, 2021



9.0.048.18 available June 30, 2021

· Helm charts and containers

### For private edition

Starting with this release, GVP Reporting Server is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:

### GVP Configuration Server: June 30, 2021





9.0.000.16 available June 30, 2021

· Helm charts and containers

### For private edition

Starting with this release, GVP Configuration Server is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163) More info:

# GVP Media Control Platform: June 30, 2021

9.0.048.65 available June 30, 2021

· Helm charts and containers

### For private edition

• Starting with this release, GVP Media Control Platform is available for select customers in Genesys Multicloud CX private edition, as part of the Early Adopter Program. Deployments on OpenShift Container Platform (OpenShift) are supported. (GVP-43163)