



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Multicloud CX Release Notes

Helm charts and containers for Callback

5/3/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

-

RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

| Service | Release Number | Release Date | Updated Helm Charts | Updated Containers |
|----------|----------------|--------------|--------------------------|----------------------|
| Callback | 100.0.002.2105 | 2022-03-17 | • ges-100.0.002+0010.tgz | • ges:100.0.002.2105 |
| Callback | 100.0.000.0069 | 2021-09-09 | • ges-100.0.000+0057.tgz | • ges:100.0.000.0069 |
| Callback | 100.0.000.0021 | 2021-08-12 | • ges-100.0.000+0021.tgz | • ges:100.0.000.0021 |
| Callback | 100.0.000.0008 | 2021-06-30 | • ges-0.0.81.tgz | • ges:100.0.000.0008 |