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Genesys Multicloud CX Release Notes

Helm charts and containers for Callback

6/13/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Callback	100.0.002.2105	2022-03-17	• ges-100.0.002+0010.tgz	ges:100.0.002.2105
Callback	100.0.000.0069	2021-09-09	• ges-100.0.000+0057.tgz	ges:100.0.000.0069
Callback	100.0.000.0021	2021-08-12	• ges-100.0.000+0021.tgz	ges:100.0.000.0021
Callback	100.0.000.0008	2021-06-30	• ges-0.0.81.tgz	• ges:100.0.000.0008