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Genesys Multicloud CX Release Notes

Helm charts and containers for Reporting and Analytics Aggregates

4/13/2026



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Genesys Multicloud CX Release Notes

[Helm charts and containers for Call](#)

Find lists of which containers were updated for each service release, and when.

Related documentation:

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- For cloud
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Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Reporting and Analytics Aggregates (RAA)	100.0.011.0100	2022-04-07	• gcxi- raa-100.0.016+1007.tgz	• raa:100.0.011.0100
Reporting and Analytics Aggregates (RAA)	100.0.006.0100	2021-12-17	• gcxi- raa-100.0.006+0100.tgz	• raa:100.0.006.0100
Reporting and Analytics Aggregates (RAA)	100.0.003.0100	2021-07-30	• gcxi- raa-100.0.003+0100.tgz	• raa:100.0.003.0100
Reporting and Analytics Aggregates (RAA)	100.0.002.0104	2021-07-23	• gcxi- raa-100.0.002+0104.tgz	• raa:100.0.002.0104

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Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Callback	100.0.002.2105	2022-03-17	• ges-100.0.002+0010.tgz	• ges:100.0.002.2105
Callback	100.0.000.0069	2021-09-09	• ges-100.0.000+0057.tgz	• ges:100.0.000.0069
Callback	100.0.000.0021	2021-08-12	• ges-100.0.000+0021.tgz	• ges:100.0.000.0021
Callback	100.0.000.0008	2021-06-30	• ges-0.0.81.tgz	• ges:100.0.000.0008