Genesys Multicloud CX Release Notes

Helm Charts and Containers for CX Contact

4/24/2024

Find lists of which containers were updated for each service release, and when.

Related documentation:
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RSS:
- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- Generating a Visual Diff for Helm Charts and Containers

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
CX Contact	100.0.031.0006	2022-10-17	cxcontact-031.0006.401.tgz	• cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.031.0006.9691 • cxc-amark-ui:100.0.031.0006.9236 • cxc-campaign-manager:100.0.031.0006.4330 • cxc-compliance:100.0.031.0006.43 • cxc-dial-manager:100.0.031.0006.1394 • cxc-job-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				scheduler:100.0.031.0006.317 • cxc-list-builder:100.0.031.0006.5260 • cxc-list-manager:100.0.031.0006.4341 • deploy_cx_contact:100.0.031.0
CX Contact	100.0.030.0004	2022-07-20	• cxcontact-030.0004.372.tgz	• cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.030.0004.9415 • cxc-amark-ui:100.0.030.0004.8968 • cxc-campaign-manager:100.0.030.0004.4052 • cxc-compliance:100.0.030.0004.41 • cxc-dial-manager:100.0.030.0004.1324 • cxc-job-scheduler:100.0.030.0004.294 • cxc-list-builder:100.0.030.0004.4996 • cxc-list-manager:100.0.030.0004.4083 • deploy_cx_contact:100.0.030.0
CX Contact	100.0.029.0005	2022-05-02	• cxcontact-029.0005.342.tgz	• cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.029.0005.9042 • cxc-amark-ui:100.0.029.0005.8784 • cxc-campaign-manager:100.0.029.0005.3920 • cxc-compliance:100.0.029.0005.39 • cxc-dial-manager:100.0.029.0005.1139

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				• cxc-job-scheduler:100.0.029.0005.270 • cxc-list-builder:100.0.029.0005.4712 • cxc-list-manager:100.0.029.0005.3873 • deploy_cx_contact:100.0.029.0
CX Contact	100.0.028.0001	2021-10-29	• cxcontact-028.0001.293.tgz	• cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.028.0001.8611 • cxc-amark-ui:100.0.028.0001.8243 • cxc-campaign-manager:100.0.028.0001.3377 • cxc-compliance:100.0.028.0001.33 • cxc-dial-manager:100.0.028.0001.921 • cxc-job-scheduler:100.0.028.0001.216 • cxc-list-builder:100.0.028.0001.4311 • cxc-list-manager:100.0.028.0001.3453 • deploy_cx_contact:100.0.028.0