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Genesys Multicloud CX Release Notes

Helm charts and containers for Agent Workspace

4/26/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Agent Workspace	100.0.012.0293	2024-10-07	<ul style="list-style-type: none">• wwe-nginx-100.0.3.tgz	<ul style="list-style-type: none">• ui:100.0.012.0293
Agent Workspace	100.0.011.0252	2024-05-09	<ul style="list-style-type: none">• wwe-nginx-100.0.2.tgz	<ul style="list-style-type: none">• ui:100.0.011.0252
Agent Workspace	100.0.010.0196	2024-01-11	<ul style="list-style-type: none">• wwe-nginx-100.0.2.tgz	<ul style="list-style-type: none">• ui:100.0.010.0196
Agent Workspace	100.0.009.0131	2023-10-17	<ul style="list-style-type: none">• wwe-nginx-100.0.2.tgz	<ul style="list-style-type: none">• ui:100.0.009.0131

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Agent Workspace	100.0.008.0096	2023-09-15	• wwe-nginx-100.0.2.tgz	• ui:100.0.008.0096
Agent Workspace	100.0.007.0046	2023-07-27	• wwe-nginx-100.0.2.tgz	• ui:100.0.007.0046
Agent Workspace	100.0.006.0478	2023-06-16	• wwe-nginx-100.0.0.tgz	• ui:100.0.006.0478
Agent Workspace	100.0.005.0398	2023-04-26	• wwe-nginx-100.0.0.tgz	• ui:100.0.005.0398
Agent Workspace	100.0.004.0312	2023-03-22	• wwe-nginx-100.0.0.tgz	• ui:100.0.004.0312
Agent Workspace	100.0.003.0235	2023-02-08	• wwe-nginx-100.0.0.tgz	• ui:100.0.003.0235
Agent Workspace	100.0.001.0113	2022-11-30	• wwe-nginx-100.0.0.tgz	• ui:100.0.001.113
Agent Workspace	100.0.000.0050	2022-11-17	• wwe-nginx-100.0.0.tgz	• ui:100.0.000.50
Agent Workspace	9.0.000.98	2022-09-29	• wwe-nginx-9.0.6.tgz	• gws-ui-workspace:9.0.000.98
Agent Workspace	9.0.000.97	2022-08-25	• wwe-nginx-9.0.6.tgz	• gws-ui-workspace:9.0.000.97
Agent Workspace	9.0.000.96	2022-07-28	• wwe-nginx-9.0.6.tgz	• gws-ui-workspace:9.0.000.96
Agent Workspace	9.0.000.95	2022-07-07	• wwe-nginx-9.0.6.tgz	• gws-ui-workspace:9.0.000.95
Agent Workspace	9.0.000.93	2022-04-07	• wwe-	• gws-ui-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			nginx-9.0.5.tgz	workspace:9.0.000.93
Agent Workspace	9.0.000.92	2022-03-21	<ul style="list-style-type: none"> wwe-nginx-9.0.5.tgz 	<ul style="list-style-type: none"> gws-ui-workspace:9.0.000.92
Agent Workspace	9.0.000.89	2022-02-01	<ul style="list-style-type: none"> wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-ui-workspace:9.0.000.89
Agent Workspace	9.0.000.87	2021-11-16	<ul style="list-style-type: none"> wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-ui-workspace:9.0.000.87.10943
Agent Workspace	9.0.000.86	2021-09-17	<ul style="list-style-type: none"> wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-ui-workspace:9.0.000.86
Agent Workspace	9.0.000.82	2021-06-30	<ul style="list-style-type: none"> wwe-nginx-9.0.4.tgz 	<ul style="list-style-type: none"> gws-ui-workspace:9.0.000.82