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Tenant Service Private Edition Guide

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The Tenant Service is a service available with the Genesys Multicloud CX private edition offering. The Tenant Service is included with the Voice Microservices, however there is a separate Private Edition Guide for the Voice Services. For information about the Voice Services, including provisioning, configuration, and deployment information, see the *Voice Microservices Private Edition Guide*.

Overview

Learn more about the Tenant Service, its architecture, and how to support high availability and disaster recovery.

- About the Tenant Service
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy the Tenant Service.

- Before you begin
 - Configure the Tenant Service
 - Provision the Tenant Service
 - Deploy Tenant Service
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Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Tenant services and to migrate the database.

- [Upgrade, roll back, or uninstall Tenant Service](#)

Observability

Learn how to monitor the Tenant Service with metrics and logging.

- [Observability in Tenant Service](#)
 - [Tenant Service metrics and alerts](#)
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