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# Tenant Service Private Edition Guide

About the Tenant Service

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Learn about the Tenant Service and how it works in Genesys Multicloud CX private edition.

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## Supported Kubernetes platforms

Voice Tenant Service is supported on the following Kubernetes platforms:

- Azure Kubernetes Service (AKS)
- Google Kubernetes Engine (GKE)
- OpenShift Container Platform (OpenShift)

See the Voice Microservices Release Notes for information about when support was introduced.

## Service description

The Voice Tenant Service is included with the Voice Microservices and is a core service of the Genesys Multicloud CX platform. The Tenant Service is an application layer between front-end Genesys Multicloud CX solutions and shared back-end core services in a region.

The Voice Tenant Service instances are dedicated to a tenant of the Genesys Multicloud CX platform and provide these main functions:

- Provisioning of tenant resources, such as agents and DNS.
- Routing of interactions within a tenant.
- Execution of outbound campaigns for a tenant.
- Providing call control functionality.
- Participation in the authentication workflow for a tenant's agents.