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Tenant Service Private Edition Guide

Architecture

9/8/2025

Learn about the Tenant Service architecture.

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For information about the overall Genesys Multicloud CX Private Edition architecture, see [Architecture](#).

For examples of high-level architecture that include all of the Voice Microservices, see [Voice Microservices architecture](#).

The following diagram shows an example of the high-level architecture specific to the Tenant Service.

